

vigilant

THE MONTHLY CARGO CRIME UPDATE FOR MEMBERS OF TAPA EMEA

BREAKING CRIME CHAINS

TAPA EMEA, Europol, Eurojust and EU LEAs join forces to tackle organised crime groups targeting supply chains

Page 3: Latest police intelligence shows 1,202 truck hijackings in 12 months in South Africa

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welcome

WITH RECORDED CARGO LOSSES AVERAGING €477,419 A DAY IN EMEA IN THE LAST TWO MONTHS, WE MUST GIVE 'PROJECT CARGO' OUR FULL SUPPORT



Earlier this month, Laurence Brown, our Executive Director, and I had the honour of representing TAPA EMEA at the first meeting of Project CARGO, a two-year EU-financed initiative to target mobile organised crime groups specialising in cargo theft.

TAPA is the first industry association to be invited to join the project, led by the German State Office of Investigation of Saxony-Anhalt, which brings together the combined expertise and authority of Europol, Eurojust and law enforcement agencies (LEA) of EU Member States. We intend to make the best possible

contribution to this group by sharing our intelligence and the knowledge we hold in our Association after more than 20 years as the leading Security Expert Network for everyone in the supply chain.

More LEAs will join the project and provide an even bigger opportunity to increase the focus on reducing cargo crime in Europe. It will also help us to raise TAPA's profile within such a prestigious group and demonstrate our commitment to partnering with the EU and law enforcement to make our supply chains more secure, and to bring to justice those responsible for criminal attacks.

We applaud the proactiveness shown by all of the stakeholders in this group and I am confident it can make a significant difference.

'In EMEA alone, in the 62 days of July and August, the 341 cargo crimes reported to TAPA's IIS with a value, as reported in Vigilant, produced a total loss of €29.6 million. That's €477,419 of products being stolen from supply chains in our region every day over just two months.'

As you will read in this issue, our law enforcement and justice partners in Project CARGO are continuously engaged in breaking up criminal groups in Europe, as highlighted by the latest arrests of a group believed to be responsible for some 36 cargo thefts with a loss value of **€1.5 million**.

I look forward to sharing more information on this with the more than 300 delegates joining us in Palma next month for TAPA EMEA's final conference in 2018. There is no better place to gain so much supply chain security intelligence in the space of one and-a-half days. Our agenda includes presentations on supply chain risks in Spain and Belgium, the threats posed by cargo thieves using new technology tools, secure truck parking in Europe and cybercrime.

The latest annual statistics from the South African Police Service (SAPS) remind us that we still have a great deal of work to do to gain more intelligence on cargo crimes in our region, not just in South Africa but right across the board. However, even though we are constantly reminding ourselves that incidents are significantly under-reported, the crimes we do record still show us why TAPA needs to continually be looking to do more.

In EMEA alone, in the 62 days of July and August, the 341 cargo crimes reported to TAPA's IIS with a value, as reported in *Vigilant*, produced a total loss of **€29.6 million**. That's **€477,419** of products being stolen from supply chains in our region every day over just two months. And, it is statistics like these that are making agencies like Europol and Eurojust step up their efforts to target the criminals involved. We must stand shoulder-to-shoulder with them.



Thorsten Neumann
Chairman

LATEST POLICE INTELLIGENCE REPORTS 1,202 TRUCK HIJACKINGS OVER 12 MONTHS IN SOUTH AFRICA, WITH BIG RISE IN CASH-IN-TRANSIT ATTACKS



Pictured at TAPA EMEA's South Africa Regional Conference are Laurence Brown, Massimo Carelle of Bradian Logistics, Paul Linders, Dominique Bowen of Technews, Nico Harmse of Bidvest Panalpina Logistics, and Andre Du Venage of Secure Logistics.

New crime data published this month by the South African Police Service (SAPS) shows a total of 1,202 truck hijackings in 12 months, a 1.6% increase over the corresponding period a year earlier.

Information released for the 12 months ended 31 March 2018 once again highlighted the level of risk facing transport operators in Gauteng province, where the 708 truck hijackings represented a 6% year-on-year increase and 58.9% of all such incidents across the whole of the country. Higher incident rates were also recorded in Western Cape – up 108.6% to 121 – Eastern Cape and Limpopo. More encouragingly, there were double-digit declines in the numbers of hijackings in the provinces of Mpumalanga, KwaZulu-Natal, North West and Free State.

One of the big growth areas for crime in this reporting period was the 56.6% rise in the number of hijackings of cash-in-transit (CIT) vehicles, which climbed to 238 over the 12 months, according to SAPS' data. This was also one of the topics discussed at TAPA EMEA's latest Regional Conference in South Africa in a presentation by the highly-respected journalist, Anneliese Burgess. She highlighted the characteristics of offenders engaged in such thefts, stating:

- Offenders graduate to CIT crime after long criminal careers
- Attacks are extremely well-planned and organised
- Money is invested to insource the necessary skills, from procuring cars and guns to the right drivers and 'experienced gun slingers'
- CIT criminals spend a lot of time on surveillance and are prepared to use maximum violence

- Company employees are groomed and 'recruited', as are police officers
- The 100-plus conference delegates, primarily representing Logistics Service Providers, Manufacturers and Security Service Providers, heard that the risk of imprisonment is no deterrent with most offenders returning to crime after incarceration. Research reveals that thieves involved in such crimes see themselves as professionals, are proud of their skills and operate in groups which have a 'democratic structure'. In most cases, the money stolen is never recovered.

While emphasising that CIT criminals prefer to undertake heists involving no fatalities, the presentation concluded that the groups involved do not fear the criminal justice system and that, for offenders, being out on bail is no deterrent to them being involved in more attacks.

TRUCK HIJACKINGS BY PROVINCE		
12 months ended 31 March 2018		
Province	Incidents	% change year-on-year
Gauteng	708	6%
Mpumalanga	121	-32%
Western Cape	121	108.60%
Eastern Cape	92	12.20%
KwaZulu-Natal	52	-35.80%
North West	41	-14.60%
Free State	32	-22%
Limpopo	32	18.50%
Northern Cape	3	No change

TRUCK HIJACKINGS	
Last 5 years	
Period	Incidents
2013-14	991
2014-15	1,279
2015-16	1,184
2016-17	1,183
2017-18	1,202
Change in last 12 months: +1.6%	
Source: South African Police Service	

TAPA EMEA's latest regional conference in South Africa included a series of presentations by expert speakers, addressing the central theme of 'The ever-changing dynamics of risk management'. Topics included:

- The value of systems to ensure business success and continuity
- Crime is at an all-time high in South Africa despite the wide use of advanced security technology – what is missing?
- The value of intelligence-driven risk management
- A case study on a truck hijacking, highlighting the M.O. used by criminals and the awareness companies need to mitigate the risks involved.

The audience also heard an introduction to TAPA EMEA by Executive Director, Laurence Brown, as well as a presentation on TAPA'S FSR, TSR and PSR Security Standards by Paul Linders, TAPA EMEA Board Member and Chair of the Association's World Wide Change Control Board.

One of the overriding messages delivered to delegates was the need for more cargo crime intelligence reporting to TAPA's Incident Information Service (IIS) to help companies manage known supply chain risks in South Africa more effectively. Laurence Brown pointed out that of the 3,565 freight crimes reported to TAPA in 2017 and Q1 2018, only 73 or 2% came from South Africa.

If you see a report of a cargo crime in South Africa, please send the data or news link to

iis@tapaemea.org

TAPA EMEA JOINS FORCES WITH EUROPOL, EUROJUST AND EU MEMBER STATE LAW ENFORCEMENT AGENCIES TO TARGET ORGANISED CRIME GROUPS SPECIALISING IN CARGO THEFT

TAPA EMEA is the first industry association to be invited to join Project CARGO, an EU-financed project led by the German State Office of Investigation of Saxony-Anhalt targeting mobile organised crime groups specialising in cargo theft.

The project kicked-off this month with its first meeting in The Hague, attended by law enforcement investigators from EU Member States - Germany, France, Czech Republic, Sweden, the Netherlands, Denmark and Austria - together with specialists from Europol, the European Union's law enforcement agency, and Eurojust, the EU agency dealing with judicial co-operation in criminal matters among agencies of the Member States. TAPA EMEA was represented by Chairman, Thorsten Neumann, who gave a presentation on the Association's work, and Executive Director, Laurence Brown.

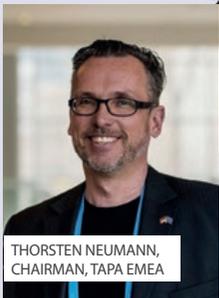
The first gathering at Eurojust's headquarters was convened to agree on ways to tackle the criminal phenomenon in the framework of this new project.

In a press release announcing the start of the project, Europol stated: "Cargo theft in Europe is increasing in numbers of incidents and also in the cost of lost goods.

The criminal groups, originating mainly from Eastern Europe, are becoming more organised and frequently target high-value products, such as electronics, tobacco and pharmaceutical products. Most of these crimes are thefts from trucks at unsecured parking sites, but violent crimes such as hijackings and robberies are occurring more often."

Cargo thefts cost industries billions of euros each year, Europol added, citing losses in Germany alone of an estimated **€2.2 billion** in 2016, which were reported earlier this year by a working group of 12 business associations – including TAPA EMEA – which was created to determine the true cost of cargo crime in Germany and to collaborate on theft prevention.

Running for an initial period of two years, Project CARGO will target organised crime groups involved in cargo theft through regular operational meetings and joint investigations, with the full operational and analytical support of Europol's Analysis Project FURTUM, which specialises in organised property crime.



THORSTEN NEUMANN,
CHAIRMAN, TAPA EMEA

'This proactive initiative on the part of the EU, the German State Office of Investigation of Saxony-Anhalt, and law enforcement agencies of EU Member States, clearly recognises the rising level of cargo crime in Europe and the threat it poses across business and society. It affects innocent individuals who are victims of violent attacks, damages the reputations and financial wellbeing of businesses of all sizes, impacts local and national economies, drains police resources, and its proceeds can be used to fuel many other severe types of crime.'

EU

Thorsten Neumann said: "We welcome this proactive initiative on the part of the EU, the German State Office of Investigation of Saxony-Anhalt, and law enforcement agencies of EU Member States, which clearly recognises the rising level of cargo crime in Europe and the threat it poses across business and society. It affects innocent individuals who are victims of violent attacks, damages the reputations and financial wellbeing of businesses of all sizes, impacts local and national economies, and its proceeds can be used to fuel many other severe types of crime. TAPA EMEA wholeheartedly supports Project CARGO and will use our intelligence and knowledge to help realise its objectives over the next two years. We hope more LEAs will sign up to participate in this initiative.

"TAPA remains committed to supporting Europol as well as individual police authorities in the growing fight against the perpetrators and causes of cargo crime."

The effectiveness of the combined efforts of Europol and Eurojust, working alongside law enforcement agencies in EU Member States, was clearly demonstrated again earlier this month with confirmation that the two EU agencies had joined forces with French Gendarmerie and Polish Criminal Police to dismantle an organised crime group suspected of having committed at least 36 cargo thefts, resulting in total estimated losses of **€1.5 million**. 15 properties were searched simultaneously in Gorzow, Poland, and Nancy in France, and 3 suspects were arrested in each country.

This particular organised crime group under investigation targeted trucks at unsecured parking sites in Eastern France, although it is believed the criminals' activities also span across several other EU countries.

International police cooperation was central in bringing these six suspects to justice. Involved from the very onset of the investigation in March 2017, Europol brought together the different police forces involved to help them connect the dots between their own national investigations, and provided analytical support before and during the action day. A mobile office was deployed in Nancy to help with the cross checking of operational information against Europol's databases. Intelligence gathered is now being analysed, and a number of parallel investigations have been opened. Eurojust ensured a coordinating role on a judiciary level.

Operation GRAND FRET EST was supported by the European International Security Fund SPECTRE, an EU-financed project led by France targeting Europe's most active mobile organised crime groups specialising in property crime. Supported by Europol, and with a total budget of **€800,000**, Project SPECTRE comprises of 13 members: France, Germany, Lithuania, Romania, Albania, Belgium, Bulgaria, Georgia, Greece, Latvia, Moldova, Spain and Ukraine.

10 REASONS WHY ATTENDING TAPA'S LATEST CONFERENCE IN PALMA IS AN INTELLIGENT WAY TO INVEST YOUR TIME



YOU'LL HEAR THE ANSWERS TO...

1

How do NATO and the EU view cargo crime?

5

How is TAPA progressing with its new Parking Security Requirements?

9

How do investigators approach holistic global supply chain vigilance?

2

What are the risks to supply chains in Belgium?

6

What's the latest update on TAPA's FSR & TSR Standards?

10

How can you learn more about the latest supply chain security solutions?

3

What do you know about cargo crime in Spain?

7

Do you know the technology tools targeting your goods in transit?

4

How has GDPR changed the supply chain?

8

How big a threat to your supply chain is cybercrime?





TAPA EMEA's final conference of 2018 will take place in the magnificent main auditorium of The Palau de Congressos de Palma convention centre.

In the 24/7/365 world of supply chain security, keeping up-to-date with the latest crime intelligence and all the other factors directly connected to managing risk is a significant challenge for anyone responsible for ensuring the secure transportation of high value, theft targeted goods.

TAPA EMEA Conferences are designed to give members of the world's leading Security Expert Network a short, sharp insight into new developments in cargo security and criminal activity over an intensive one and-a-half day event – and the Association's next conference in Palma in October will be no different.



Vigilant highlights 10 of the benefits delegates in Palma can look forward to, and the questions the conference aims to answer ...

1 How do NATO and the EU view cargo crime?



Franz-Josef Schneiders, Head of Division of the German Federal Ministry of Transport & Digital Infrastructure, will deliver the keynote opening address in Palma, highlighting the growing importance of 'Resilience & Transport Security' for nations, the EU and NATO. He will present the political approaches of Germany and discuss selected actions to improve security in freight transport, the protection of critical infrastructures and the prevention of cargo theft.

2 What are the risks to supply chains in Belgium?

Highway parking areas being closed due to security concerns, shootings, fake carriers, migrant intrusion and the 'cab ban' preventing

drivers from taking weekend rest breaks in trucks have all featured in recent Belgium updates from international loss adjustors, B.V.B.A Wim Dekeyser, specialists in theft and



fraud investigations in the transport industry. Director, Wim Dekeyser, will provide the latest update on transport crime in Belgium.

3 What do you know about cargo crime in Spain?

Jacques de Smith, Regional Logistics Director of Samsung SDS Cello Logistics shares intelligence, facts and figures about the development of cargo crime in Spain and will also chair a panel discussion with expert speakers including David Fairnie, Principal Consultant – Supply Chain Security, BSI Supply Chain Services and Solutions.

4 How has GDPR changed the supply chain?

In May, *Supply Chain Brain*, one of the world's most comprehensive supply chain management information resources, said this about the impending introduction of the EU General Data Protection Regulation (GDPR): 'Probably the biggest challenge to the implementation of GDPR involves the massive and growing volumes of data produced today, and the tension between protecting internal data while still sharing product and consumer information with partners across distributed supply chains. The core problem is that most organizations do not fully understand what data they possess across their vast corporate databases, product catalogs, e-mail systems, budget spreadsheets and HR records, not to mention countless Word documents, slide presentations and social media postings.'



Six months after GDPR went live, Ryan Socal, Principal Program Manager Supply Chain Microsoft Azure Global, gives an expert view on how GDPR has changed the supply chain.

5 How is TAPA progressing with its new Parking Security Requirements (PSR) to build a network of secure parking sites for trucks in Europe?



Tony Kavanagh, Secure Parking Working Group Lead will present a progress report on the Association's new Parking Security Requirements (PSR), including updates on the first Parking Place Operators to commit to PSR, how to use TAPA's Secure Parking Online Tool, and the launch of Levels 1 & 2 of the Security Standard. He will also highlight the need for TAPA members to support the programme by helping to identify parking places in Europe they'd like to see adopting the PSR Standard.

TAPA's Palma conference will give delegates the opportunity to learn more about the risks facing supply chains in Belgium and Spain, and offer advice on how to maintain secure warehousing and transportation operations in two of Europe's major logistics markets.

Cargo thieves are becoming much more sophisticated in the way they steal goods from supply chains. Delegates will hear about the growing threat to vehicles and the technologies being used by organised crime gangs as well as the complex nature of cybercrime and how it impacts businesses of all sizes.



management solutions. Erika worked at the Consulate General of Greece, Boston, before she moved to the UK and worked with IHS's Aerospace Defense Department as a researcher and analyst. As a paralegal, she has represented clients at conciliation hearings at the Department of Industrial Accidents in Boston, MA, and prepared documents for trial. Erika later worked as a researcher and teaching graduate courses in counterterrorism. Within Pinkerton, she worked to support tactical operations with intelligence from the Global Risk Group (GRG) before becoming manager of operations in all five states of New England before being promoted to Director of Pinkerton's Chicago office.

6 *What's the latest update on TAPA's FSR & TSR Security Standards?*



With the number of Facility Security Requirements (FSR) and Trucking Security Requirements (TSR) certifications now at their highest-ever levels in the EMEA region, Standards Lead, Mark Gruentjes, will bring delegates up-to-date with the latest TAPA certification and training developments.

With the Standards Team's expanded roles, responsibilities and resources, Mark will also discuss plans to recruit more volunteers to act as 'Subject Matter Content Experts' whenever TAPA needs extra resources or technical advice.

7 *Do you know the technology tools targeting your goods in transit?*

The involvement of Serious Organised Crime Groups (SOCG) in cargo crime has been witnessed across the globe – but what do we know about the advanced threats to supply chains and the criminal use of electronic and physical attack tools?



Peter Thompson, Managing Director of CanTrack Global will inform TAPA delegates by presenting a summary of technology trends utilised in the theft of, and from, vehicles involved in supply chains. A recognised expert in vehicle crime and recovery, Peter will show the tools being used by SOCG to target both light and heavy commercial vehicles.

8 *How big a threat to your supply chain is cybercrime?*

So much attention is paid to the physical security of goods and with good reason given the types of incidents seen across the EMEA

region, but as criminals become increasingly sophisticated in the way they target big business, what is the real threat posed to supply chains by cybercrime?

Crane Worldwide's presentation will explore the complex nature of cybercrime and terrorism, the reaction by industry to the threat, and the impact it has on business and the world around us as they consider 'The Nature of the Threat: Cargo Security and Cyber in the New Supply Chain'.

The presentation will be followed by a panel discussion involving TAPA EMEA Chairman, Thorsten Neumann, Ryan Social of Microsoft, and Andy Davis, Transport Assurance Practice Director at NCC Group, global experts in cyber security and risk mitigation, who will offer advice to small and mid-size companies on how to prevent cybercrime.

9 *How do investigators approach holistic global supply chain vigilance?*



The answer to this question will be provided by Erika Ariadne Koutrakis of Pinkerton, one of the world's leading providers of corporate risk

10 *How can you learn more about the latest supply chain security solutions?*

TAPA EMEA Conferences attract some of the world's leading Security Service Providers and other specialists, who are on hand throughout the event to share their knowledge and expertise as well as updates on their latest solutions. In Palma, delegates will hear presentations by platinum sponsor ASSA ABLOY about its complete range of door opening products, solutions and services, while gold sponsor, Multiprotexion will present its satellite security and logistics solutions. Other sponsors and exhibitors with experts at the event include:

- Alha Group
- BSI Supply Chain Services and Solutions
- Contguard
- DHL Resilience360
- LOG-IN CZ
- Pegasus Solutions
- SBS Security & Safety Products
- Sensitech Inc.
- SNAP Account
- Theftex
- WABCO

TAPA EMEA wishes to thank all of the speakers, sponsors and exhibitors supporting its Palma Conference.



EYE-ON-TECH



Business email fraud attacks jump by 25%

Cyber-criminals are sending more emails than ever before to defraud organisations, according to a new report, *Protecting People*, from Proofpoint. The firm analysed more than 600 million emails, revealing that the number of email fraud attacks per targeted company rose 25% from the previous quarter, and 85% from the same time last year. What's more, in analyzing seven million mobile apps and hundreds of social media accounts, Proofpoint discovered that malicious actors are increasingly finding ways to bypass social media security tools and accurately spoofing senior staff members' identities.

The report revealed that phishing links sent through social media platforms shot up by 30% whilst individual contributors and lower-level management made up around 60% of highly-targeted attack targets. Workers in operations and production functions represented 23% of highly-targeted attack victims. [Read more...](#)

AI for physical security – 4 current applications

Techemergence.com has researched where AI comes into play in the physical security industry in order to answer the following questions:

- What types of AI applications are currently in use in physical security?
- What tangible results has AI driven in physical security?
- Are there any common trends among these innovation efforts?
- How could these trends affect the future of physical security?

[Read their findings here...](#)

Axis Communications launches four-in-one camera with 360-degree view in all lighting conditions

Axis Communications has introduced a multi-directional network camera with four varifocal camera heads for greater flexibility. The AXIS P3717-PLE offers a panoramic 360° overview or combination of overviews and zoomed-in details. IR illumination through individually controllable LEDs provides clarity in low light or darkness. It says the camera can be deployed in any outdoor or indoor area, from shopping malls and warehouses to hallway intersections and outer corners of buildings. [Read more...](#)

Genetec Security Center integrates with fingerprint authentication platform

Users of Genetec Security Center can now supplement access cards and PIN codes with fingerprint authentication from ievo Ltd, a biometric fingerprint solutions developer which has joined Genetec's technology partnership programme. Fingerprint authentication systems from the company can now be integrated with Genetec's flagship, unified, open-architecture platform, Security Center. [Read more...](#)

PureTech Systems introduces VisionView™ 180 Camera for outdoor perimeter security

PureTech Systems' first entry into the security imager market, the VisionView™ 180 camera, says it's the next-generation outdoor security camera. It combines three EO CCTV imagers and three thermal imagers into a single housing, providing 180-degree coverage for both day and night operation. VisionView 180's features

include multiple thermal sensors, high definition optical cameras and horizon alignment. [Read more...](#)

The rising role of IT in physical access control

A new study by HID Global highlights the shift towards increased involvement of the IT department in physical access control. Based on responses from 1,600+ IT professionals the white paper, *The Rising Role of IT in Physical Access Control*, details:

- Why IT is becoming more involved with physical access control
- What pain points IT encounters with access control systems
- Best practices in building relationships between IT and physical security

[Access the white paper here...](#)

Making your surveillance cyber secure

In an increasingly-connected world, network and cyber protection have become more important than ever before. It is essential that organizations take the necessary measures to ensure the highest level of security for their networks and IP cameras, encoders, NVRs and DVRs. This white paper from Hanwha Techwin America explores a number of best practices to strengthen device security and prevent unauthorized access, protecting end users' video surveillance systems and their overall network.

[Access the white paper here...](#)

Want to contribute to Eye-on-Tech? Let us know at info@tapaemea.org. Our objective is to bring you information that really matters to Supply Chain Security Experts.

Please note that none of the items covered in this section are endorsed by TAPA.

SECURE PARKING UPDATE

How to use TAPA's new Secure Parking Online Tool (SPOT) when planning transportation routes in Europe

To support its new Parking Security Requirements (PSR), TAPA EMEA has added a new secure parking tool to the information already available in its Incident Information Service (IIS) database. This enables TAPA members to quickly and easily identify incidents of cargo crime along their intended transport routings as well as the nearest TAPA PSR certified secure parking locations in just 4 easy steps ...



STEP 1: Select your route



STEP 3: Click 'Parking Spots' to see the nearest TAPA secure parking locations



STEP 2: Review your planned routing



STEP 4: Click 'incidents' to see cargo crimes reported on the route



More TAPA PSR certified secure parking sites will be added to SPOT as new Parking Place Operators join TAPA EMEA's programme. If you wish to nominate parking sites to be approached by TAPA to adopt its PSR Security Standard, please send their contact details to secure.parking@tapaemea.org

CARGO CRIME MONITOR

CARGO THEFT BY COUNTRY

August 2018

Belgium	2 (1.1%)
France	3 (1.6%)
Germany	3 (1.6%)
Netherlands	1 (0.5%)
South Africa	3 (1.6%)
Spain	1 (0.5%)
United Kingdom	175 (93.1%)

Number of incidents in month



€1,206,534

Average loss for the 8 major cargo crimes reported to TAPA's Incident Information Service (IIS) in August 2018



€13,881,505

Total loss for the 171 or 90.9% of crimes stating a value

+30.5%

Year-on-year change in the number of recorded cargo crimes vs. August 2017

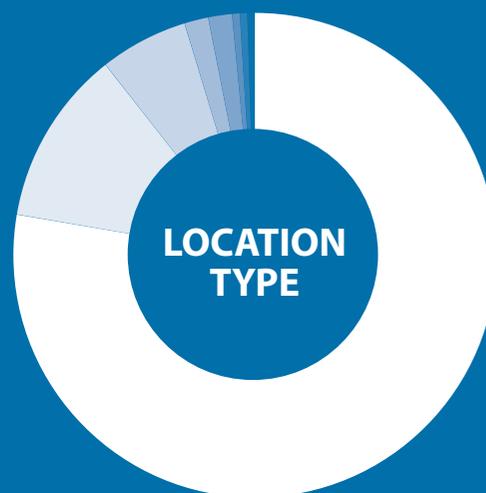


188

Number of new cargo crimes recorded by TAPA's IIS last month



Theft from Vehicle	170 (90.5%)
Hijacking	4 (2.1%)
Theft from Facility	3 (1.6%)
Theft from Trailer	3 (1.6%)
Theft of Vehicle	3 (1.6%)
Theft of Trailer	2 (1.1%)
Theft from Train	1 (0.5%)
Theft	1 (0.5%)
Fraud	1 (0.5%)



Unsecured Parking	146 (77.7%)
En Route	22 (11.7%)
Destination Facility	11 (5.9%)
Authorised 3rd Party Facility	3 (1.6%)
Secured Parking	3 (1.6%)
Origin Facility	1 (0.5%)
Road Transportation Facility	1 (0.5%)
Unknown	1 (0.5%)

25

Crimes recording a loss value of between €50,000 & €100,000 produced a combined loss total of €1,690,450

€5,000,000

Biggest single loss -

Violent hijacking of a truck loaded with electronics at an Origin Facility at Amsterdam Schiphol on 14 August.

Number of countries reporting incidents

7

8 – Number of major incidents with a loss value over €100k



€81,178

AVERAGE LOSS VALUE LAST MONTH

77.7%

Or 146 of the recorded incidents took place in Unsecured Parking locations



MODUS OPERANDI USED IN LATEST CARGO THEFTS:

Intrusion	161 (85.7%)
Theft from Moving Vehicle	16 (8.5%)
Forced Stop	4 (2.1%)
Violent & Threat with Violence	3 (1.6%)
Unknown	2 (1.1%)
Internal	1 (0.5%)
Deceptive Pick Up	1 (0.5%)

AUGUST CRIME DATA SHOWS A SECOND CONSECUTIVE MONTH OF RISING LOSS VALUES TO €13.8 MILLION AND A SIGNIFICANT INCREASE IN TOBACCO THEFTS IN THE UNITED KINGDOM

The combined value of cargo losses from supply chains in EMEA recorded a second dramatic year-on-year increase in August 2018, according to incidents reported to TAPA's Incident Information Service (IIS).

Following a 299.3% rise in July to €15.8 million, thefts in August produced a total loss of €13,881,505, a 182.7% increase over the figure of €4.9m in the same month of 2017. This resulted in an average loss for the 90.9% of thefts with a value of €81,178.

The eight major cargo crimes reported to TAPA's IIS in the EMEA region last month produced a combined loss of €9,652,272 or an average per theft of €1,206,534. Additionally, intelligence was recorded on 25 further incidents with loss values of between €50,000 and €100,000, which accounted for €1,690,450 of August's overall total, averaging €67,618 for each crime.

The total number of thefts from supply chains in the region in August rose 30.5% year-on-year to 188 in a month once again dominated by incident reports from the United Kingdom.

August saw three cargo thefts reported with seven-figure loss values:

€5,000,000

A truck driver was stopped by an armed assailant just after loading his vehicle with a cargo of electronics products at an Origin Facility in the Amsterdam Airport Schiphol area on 14 August. The suspect forced him to drive off the



premises onto the public road and stop. The driver was then tied up and forced into the boot of a car before being released later, but the vehicle and its cargo have not been seen since.



€2,221,628

Fraud and a Deceptive Pick-up were recorded in the second seven-figure loss of the month. A transport company, which had been reportedly sourced online, agreed to collect and deliver the shipment of computer networking products from a business located in Normanton, West Yorkshire, in the UK. However, the fake carrier and the cargo subsequently disappeared on 17 August after the pick-up.

€1,000,000

An M.O. of Internal was reported after cigarettes were stolen from two trailers left in an unsecured parking location in



Loire-Atlantique in western France. According to the intelligence report, the entire load of one trailer was stolen as well as part of the second trailer's cargo after they were left in a parking lot over a weekend. The incident was reported to TAPA's IIS on 20 August.





The five remaining major losses last month were:

€950,000

300 pallets of energy drinks were stolen in what was reported as a '12-hour robbery' at an Authorised 3rd Party Facility in Menen, West Flanders, in Belgium. The offenders were able to circumvent the security cameras after breaking into the storage facility on 12 August.

€149,782

On 11 August, thieves forced open the entry gate to a secured parking site in Bristol, in the south west of the United Kingdom, and drove into the yard in a tractor unit, which they hitched up to a trailer and shipping container loaded with a cargo of fridge freezers.

€113,426

A shipment of televisions was taken from a parked and attended truck at Watford Gap motorway service area (MSA) in Northamptonshire in the UK on 8 August after thieves cut a hole in the vehicle's tarpaulin curtain.

€108,730

In another 'curtain cutting' crime in the UK on 13 August, the offenders got away with fashion clothing after targeting a truck parked in a layby in Rothwell, Northamptonshire.



€108,706

The same M.O. was used by criminals to steal a shipment of tyres from a parked and attended truck in an unsecured parking location in Burton-on-Trent, Staffordshire, on 20 August.



In the €50,000 to €100,000 loss range in August, the 10 highest value thefts all occurred in the United Kingdom, and all but one involved trucks parked in unsecured locations:

- **€99,008** – Televisions stolen from a truck parked in a layby on the A1 in Newark-on-Trent in the UK on 23 August
- **€97,608** – Vacuum cleaners taken after thieves cut open the curtain side of a truck on the M2 in Rainham, Kent, on 30 August
- **€86,538** – Tobacco products stolen after offenders broke into a secured yard in Tamworth, Staffordshire, on 16 August, and drove away a loaded trailer using their own tractor unit
- **€86,449** – IT products were taken from a parked and attended truck in a layby in Rushden, Northamptonshire, on 16 August
- **€84,393** – Children's toys were taken in this crime on 29 August, which was recorded as taking place at Woolley Edge MSA between junctions 38 and 39 of the M1 in Wakefield, West Yorkshire. Thieves cut open the tarpaulin side of the parked and attended vehicle
- **€76,385** – Another curtain cutting crime resulted in the loss of copper products from a vehicle in Stowe, Buckinghamshire, on 10 August
- **€72,270** – Blyth MSA at junction 34 of the A1(M) in Worksop, Nottinghamshire, was the scene of this theft of fashion clothing from a truck on 28 August
- **€72,117** – On 11 August, offenders stole whisky from a parked trucked, which had stopped in a layby in Crick, Northamptonshire
- **€72,115** – A number of hybrid bicycles were taken from a truck which was left in an unsecured parking location on an industrial estate in Coleshill, Birmingham, on 15 August
- **€72,087** – Thieves cut the locks and seals of a shipping container onboard a trailer in Dover, Kent, on 30 August to steal clothing and footwear products. The vehicle was parked in a layby on the A2 when the incident took place.





Most notable in August was the high number of tobacco thefts recorded in the UK, 28 in total with a combined loss value of €432,664. Whether these are the work of a single criminal group is not possible to confirm but the losses clearly demonstrate the challenges facing tobacco supply chains.

London, with six crimes, and Bristol, with four, reported the highest number of tobacco thefts. TAPA EMEA also recorded incidents in 13 other UK counties.

This also resulted in Tobacco being the IIS product category with the highest number of losses in August – 30 overall or 16% of the monthly total – displacing Food & Drink, which has consistently ranked number one in every previous month of 2018. In August, there were 23 thefts involving Food & Drink, 12.2% of the overall total. Clothing & Footwear was the only other product category to record double-digit losses, 13 in total or 6.9%. Overall, thefts were reported in 13 IIS product categories.

Data for the most recorded types of incident, location and M.O. showed a now familiar number one in each category:

- Type of incident – Theft from Vehicle, 170 incidents or 90.5% of the August total
- Type of location – Unsecured Parking, 146 or 77.7%
- Type of M.O. – Intrusion, 161 or 85.7%

The higher than usual number of Theft from Moving Vehicle crimes – 16 in August – can

be attributed to the rise in recorded tobacco thefts, which accounted for 12 of these cases of modus operandi. In most of these incidents, thieves targeted delivery vehicles while they were moving in slow traffic or waiting at traffic lights in the UK.

Analysis of all incidents reported to TAPA's IIS in August shows that of the seven countries suffering cargo losses, 175 of 93.1% of these crimes took place in the UK. The total loss for the 165 of these crimes stating a financial value was €6,898,855, resulting in an average loss in the UK in August of €41,811.

In the majority of UK incidents last month, the products stolen were unspecified but significant losses were still recorded in a further 11 IIS product categories:

- Computers/Laptops – 4 incidents with a total value of €2,429,301
- Clothing & Footwear – 13 incidents, €689,297
- Food & Drink - 21 incidents, €640,121



PRODUCT CATEGORY	No	%
Unspecified	72	38.3%
Tobacco	30	16.0%
Food & Drink	23	12.2%
Clothing & Footwear	13	6.9%
Miscellaneous	10	5.3%
Cosmetics & Hygiene	7	3.7%
Car Parts	6	3.2%
Furniture/Household Appliances	5	2.7%
Tools/Building Materials	4	2.1%
Tyres	4	2.1%
Computers/Laptops	4	2.1%
Toys/Games	3	1.6%
Metal	2	1.1%
Bicycles	2	1.1%
No Load	2	1.1%
Pharmaceuticals	1	0.5%

- Tobacco – 28 incidents, €432,664
- Furniture/Household Appliances – 5 incidents, €400,854
- Cosmetics & Hygiene – 6 incidents, €264,470
- Tools/Building Materials – 4 incidents, €198,393
- Car Parts – 6 incidents, €175,261
- Tyres – 2 incidents, €159,038
- Toys/Games – 3 incidents, €132,573
- Bicycles – 2 incidents, €101,198

UK motorway service areas remained a hotspot for cargo thefts in August.





Elsewhere in EMEA, three incidents were recorded in both France and Germany last month. Two of the cases in France are worth highlighting; the forced stop and hijacking of a truck carrying miscellaneous parcels on 14 August by offenders driving several cars. After threatening the driver and taking the load, they set fire to the vehicle. On 10 August, TAPA was also notified of a case in Paris in which the driver of a truck carrying electronics was reportedly overcome by a sleeping gas used by thieves. In Germany, two of the three incidents saw thieves targeting shipments of tyres.

Three thefts were also reported in South Africa:

- On 21 August, a black car using a blue light and siren forced a truck carrying pharmaceutical products to stop on the N14 highway close to Lanseria International Airport to the north west of Johannesburg. The driver was threatened with a firearm, blindfolded and put into the car. After driving around for some time, the thieves left the driver with his vehicle after stealing capsules and syringes with a reported value of **€12,000** from the truck

- On 24 August, thieves brazenly stole cosmetics products from the back of a truck at a Destination Facility in Durban
- In the same city on 27 August, three offenders travelling in a car forced a truck carrying frozen chips off the road in Sydenham, Durban, before threatening the driver with a gun. He was then forced to drive the vehicle to a storage facility where some of the cargo was offloaded. Police later traced the truck and found the driver tied up inside

Other crimes in the region included:

- Thieves using a hoist to steal copper from an Authorised 3rd Party Facility in Élouges in Belgium's Hainaut province on 27 August
- Another theft of tobacco, this time in Spain on 15 August at an unsecured parking location on the A5 highway towards Madrid. The thieves cut a hole in the curtain side of the truck before forcing open the rear doors to steal the cargo

If you have information concerning a cargo theft, please report it to iis@tapaemea.org



EUROPOL'S NEW 2018 INTERNET ORGANISED CRIME THREAT ASSESSMENT (IOCTA) DISCUSSES CHANGES ON THE DARKNET

Europol's latest cybercrime report provides insights into emerging threats and key developments. *The 2018 Internet Organised Crime Threat Assessment (IOCTA)* presents a revealing insight into the Darknet, often used by cargo thieves to 'sell on' products stolen in attacks on warehouses and trucks.

According to IOCTA, the Darknet will continue to facilitate online criminal markets, where criminals sell illicit products in order to engage in other criminal activity or avoid surface net traceability. In 2017, however, these activities were severely interrupted when law enforcement agencies shut down three of the largest Darknet markets: AlphaBay, Hansa and RAMP. These takedowns prompted the migration of users towards existing or newly-established markets, or to other platforms entirely, such as encrypted communications apps, the report states.

Although cybercrime continues to be a major threat to the EU, last year again saw some

remarkable law enforcement successes. Europol says cooperation between law enforcement agencies, private industry, the financial sector and academia is a key element of this success.

The Darknet market ecosystem is extremely unstable. Despite closing down the three major marketplaces in 2017, at least nine more closed either spontaneously or as a result of their administrators absconding with the market's stored funds. The almost inevitable closure of large, global Darknet marketplaces has led to an



increase in the number of smaller vendor shops and secondary markets catering to specific language groups or nationalities.

While Darknet marketplaces offer a range of counterfeit and pirated goods for sale, the majority of illicit trade still occurs on the surface web. The nature of the counterfeit commodity is reflected in which market it is sold. Counterfeit goods such as clothing, pharmaceuticals, electronics, or jewellery, which can be sold either wittingly or unwittingly as counterfeits of genuine articles, will typically be found on the surface web where they can reach the maximum customer base. Counterfeits such as ID documents or money, are unlikely to be found on the surface web and instead will be sold amidst the other clearly illicit commodities on the dark web.

As with other crime types, efforts to curtail the trade of counterfeit or pirated goods on the surface web Internet will likely result in a shift towards the dark web.

STANDARDS FAQs #13



A monthly update by Mark Gruentjes, TAPA EMEA Standards Lead

After receiving a steady stream of questions about TAPA's Security Standards from Audit Bodies and our members, we feel it will be beneficial to share some of the questions received and the responses given by the TAPA EMEA Standards Team. We aim to cover 2-3 questions in *Vigilant* each month.

When you send a question to TAPA about our Security Standards we keep a record of all of our responses to the originator. This month's FAQs deals with a random selection of those questions which we have not published previously.

If you would like to raise a new topic for discussion or ask questions about one of our published responses, please contact us at info@tapaemea.org



Question 1.

Are the security requirements to obtain TAPA Trucking Security Requirements (TSR) Level 1 the same for all transport companies in every country?

Answer: The requirements are the same for all countries. Our Facility Security Requirements (FSR) and TSR are common global Standards.

Question 2.

What if the client or our security team ask for some extra security requirements not required by FSR or TSR?

Answer: The FSR and TSR requirements are published as "minimum" security measures. If a company wants to exceed the TAPA requirements, this is supported by TAPA but will not be part of the certification audit.



Question 4.

Can you tell me why so many of the TSR requirements looks similar? Why not just combine the related requirements into one section and reduce the number of requirements?

Answer: The TSR Standard utilises a layered approach to protecting the cargo, the truck and the driver. This means that risk mitigation is achieved using more than one countermeasure. If these elements were combined into one requirement, it is often the case that most but not all requirements would be achieved. Listing requirements separately provides clarity and helps achieve the necessary conformance standard.

Question 3.

Are any of the following security measures mandatory to obtain TAPA TSR Level 1?

- Engine immobiliser device
- Driver's identification (entering specific PIN code to identify the driver)
- Onboard CCTV (monitoring street outside)

Answer: Some of the devices mentioned are often fitted to trucks but none of these are mandatory requirements. A TSR Level 1 loaded truck must never be left unsupervised unless it has been pre-approved to stop in a secure location and/or the driver contacted his company for approval.



#13

Question 5.

My major client requires that we become TSR certified. We are a medium-size transport company with about 20 of our own trucks but we also use sub-contractors for the client's business on a regular basis. Can we become TAPA TSR certified using our own and our sub-contractors' trucks?

Answer: The TSR is very flexible with different certification options being available. You have two obvious solutions to your question:

- You obtain certification with your own vehicle fleet and require your sub-contractors to also obtain TSR certification for the trucks they supply to you. The sub-contractors' trucks can be adopted by you under a "Mutual Recognition" rule;
- When you apply for TSR certification you can add sub-contractors' trucks into your vehicle register. This will mean a formal agreement needs to be in place between you and the sub-contractor to ensure the vehicles are maintained and compliant with TAPA TSR at all times.

If neither of the above solutions works for your situation, then contact TAPA for help and advice.



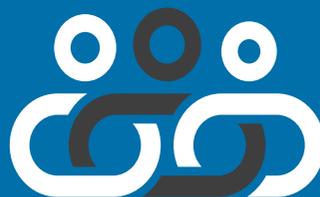
TAPA'S LATEST FSR & TSR SECURITY CERTIFICATIONS



In each issue of this newsletter, we publish a list of the TAPA EMEA members that have most recently gained TAPA FSR or TSR certifications.

The following companies and locations were audited by one of TAPA EMEA's approved auditing partners or, in the case of Class 'C' or Level 3 certifications, may have been completed by an in-house TAPA-trained person.

FSR	Company Name	Country	City	Class
FSR	DHL Express Germany GmbH	DE	Mülheim-Kärlich	C
FSR	DHL Express	AE	Dubai	A
FSR	DHL Express	QA	Doha	C
FSR	DHL Express Spain S.L.U.	ES	Palma de Mallorca	A
FSR	DHL Global Forwarding (France) SAS	FR	Tremblay en France	A
FSR	DHL International Express	FR	Merignac	A
FSR	DHL International Express	FR	Roissy en France	A
FSR	DHL International UK Ltd	GB	Carlisle	C
FSR	DPDgroup UK Ltd	GB	Hebburn	A
FSR	DPDgroup UK Ltd	GB	Preston	A
FSR	DPDgroup UK Ltd	GB	Edinburgh	A
FSR	Parcel Force World Wide / Royal Mail	GB	Hatfield	C
FSR	Schenker Sp.Z o.o.	PL	Warsaw	A
FSR	Schenker Sp.Z o.o.	PL	Poznan	A



**STEP UP &
STAND OUT**

WELCOME TO THE TAPA FAMILY

Please join us in welcoming the latest members to join TAPA EMEA:

Company	Country	Website
Philips International B.V.	NL	www.philips.com
Ibertin S.A.	ES	www.ibertinsa.com



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TAPA AND INDUSTRY *events...*

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01-03	OFSEC Muscat (OM) Read more
03-04	Cyber Security Expo London (GB) Read more
04-07	Les Assises de la Sécurité et des Systèmes d'information Monaco (MC) Read more
09-10	Total Security Summit Manchester (GB) Read more
09-11	IT-SA Nuremberg (DE) Read more
09-11	Post Expo Hamburg (DE) Read more
09-11	Transtec St Petersburg (RU) Read more
10-11	Congresso Aplog Lisbon (PT) Read more
10-11	TAPA EMEA CONFERENCE Palma (ES) Read more
11-12	TAPA APAC CONFERENCE Medan (ID) Read more
11-14	ISAF Security Istanbul (TR) Read more
16-19	Road Expo Moscow (RU) Read more
17-18	Top Transport Europe Marseilles (FR) Read more

OCTOBER

18	E-Crime London (GB) Read more
23-24	Supply Chain & Logistics Arabika Dubai (AE) Read more
23-25	SKYDD Stockholm (SE) Read more
23-25	TIR Kiev (UA) Read more
23-26	Bezpeka / Security Kiev (UA) Read more
23-26	Sekurika-CIPS Baku (AZ) Read more
24-25	Trans Middle East Aqaba (JO) Read more
24-26	Sekurika St. Petersburg (RU) Read more
29-31	Milipol Qatar Doha (QA) Read more
30-31	TAPA AMERICAS T2 MEETING Delray Beach, Florida (US) Read more
31-01	Infosecurity Netherlands Utrecht (NL) Read more
NOVEMBER	
05-07	Logistik & Transport Gothenburg (SE) Read more
06-08	Expoprotection Paris (FR) Read more

NOVEMBER

06-08	Translogistica Poland Warsaw (PL) Read more
06-11	Intermodal Europe Transport & L0gistiek Rotterdam (NL) Read more
07-08	Sectech Copenhagen (DK) Read more
07-08	WASEC Dakar (SN) Read more
09-11	Protection Life Moldova Chisinau (MD) Read more
13-14	Global MSC Security Bristol (GB) Read more
14-16	Logitrans Istanbul (TR) Read more
17-19	MEFSEC Cairo (EG) Read more
27-29	Trustech Cannes (FR) Read more
28-29	Intermodal Afric Accra (GH) Read more
28-29	International Security Expo London (GB) Read more
28-29	Logistics & Distribution Madrid (ES) Read more