

vigilant

THE MONTHLY CARGO CRIME UPDATE FOR MEMBERS OF TAPA EMEA

Page 3: Police rarely have time to investigate cargo crimes, says insurer

Pages 4-5: Employee vetting: do you really know who you're taking on?

Page 6: Eye-on-Tech looks at CCTV, packaging and cyber news

Pages 7-11: *Vigilant* reviews TAPA EMEA's progress in 2016

Pages 13-16: 231 new cargo crimes recorded in November, up 56% year-on-year, with a reported loss value of more than €6 million

Pages 17-18: World news including seven years in jail for \$90m cargo crime 'mastermind'



TRANSPORTED ASSET PROTECTION ASSOCIATION

welcome



2016 – A YEAR OF UNPRECEDENTED PROGRESS FOR TAPA EMEA AND OUR MEMBERS

When you look at the 'TAPA in 2016' article in this issue of *Vigilant*, I hope you will be reminded of the outstanding value of being a member of our Association.

Our output this year has enabled us to grow or improve all of the key areas of our activity, notably our Security Standards and FSR and TSR certifications, the incident intelligence we gather and make available to our members, and the training we provide. Alongside this are our conferences and networking opportunities, our engagement with other security stakeholders, and all of the news and information we deliver to provide valuable assistance and insight.

I do not recall a year in which we have made so much progress in so many areas. This reflects the momentum TAPA EMEA has been building over the last several years. In 2017, we will do our very best to provide even more benefits to help our members achieve the highest levels of supply chain security.

When you read the comments from the TT Club's Risk Management Director, Peregrine Storrs-Fox, on page 3, it is a stark reminder that as security

professionals working in major companies we have to do everything we possibly can to protect our products and our people because we cannot rely on the level of law enforcement assistance we need when we are victims of crime. This is most certainly not a criticism of police forces in the EMEA region. I suspect they share the same frustrations as us that they simply do not have the funding or resources to tackle every form of crime. The fact is, as we all know, they have to focus their attention on the biggest

security threats and risks to the public. The loss of products, therefore, is a way down their list of priorities.

Next year, we have to turn this fact to our advantage. We know from working closely with law enforcement agencies in the UK and the Netherlands, for example, that they see great value in sharing incident intelligence with us because they know it then helps companies to protect their own operations and supply chains. By being proactive in the way they support us, they are ultimately helping to reduce the pressure on their own resources. We have to try to make other police agencies think the same way.

It's the end of another year but already our attention has switched to our first conference of 2017 in Milan in March. Registration is now open and with our numbers limited to 300 for this event, we urge you to register now if you want to attend. One of the topics on our agenda for Milan is employee screening, a major challenge for all businesses that can have severe consequences when they get it wrong. In this issue, we report on a recent study in the U.S. that looks at this topic and we invite feedback on your own experiences in time for our conference presentation.

On behalf of all of our members, I wish to take this opportunity to acknowledge the tremendous work delivered by our Board of Directors this year, ably assisted as always by our Executive Director, Laurence Brown, our Standards Secretariat, Steve McHugh, and the TAPA Admin team. I also wish to thank all of our partners that have worked with us in 2016.

We are making significant progress but there is always so much more to do because the security threats we face seem to increase every day. As a TAPA EMEA member, however, you will always have an advantage because in the fight against cargo crime, we are all in this together.

I wish you all a very happy Christmas and a healthy and prosperous New Year. See you in 2017!

'I do not recall a year in which we have made so much progress in so many areas. This reflects the momentum TAPA EMEA has been building over the last several years.'



Thorsten Neumann
Chairman

'RARELY DO LAW ENFORCEMENT AGENCIES ENGAGE ACTIVELY IN INVESTIGATING CARGO THEFT CRIME,' SAYS TRANSPORT AND LOGISTICS INSURER

POLICE LINE ENTRÉE INTERDITE

The resource challenges and the consequent impact on the fight against cargo crime have been highlighted by Peregrine Storrs-Fox, Risk Management Director of TT Club, the transport and logistics insurer.

Writing on its website this month under the headline 'Crime: avoid being a statistic', he states: "Many law enforcement agencies locally, nationally and internationally are under tighter budgeting constraints and consequently need to marshal resources efficiently. Political and societal demands inevitably draw limited resource towards only the most serious of crimes, which will generally not be linked to the value of the cargo."

"Rarely do law enforcement agencies engage actively in investigating cargo theft crime, resulting in perpetrators not being apprehended, and also a very incomplete picture of the freight crime horizon. This is a 'perfect storm', the consequences of which are of great concern to the integrity of the supply chain."

'Reporting of a cargo theft crime is a simple task, largely without risk for those involved.'

He says that all too often, law enforcement agencies are 'more akin to a reporting portal for cargo theft crimes, receiving reports of crimes and issuing a crime number'. "In many cases the fundamental formality of attending the scene of a reported crime is neglected, with reliance on an interview with the victim conducted remotely over the phone, often through a translator service. Where agencies do attend a crime scene, critical forensics and other evidence such as CCTV footage are rarely collected. Further, the lack of appetite to investigate freight crime fully is often evidenced even in instances where bespoke cargo is stolen and discovered for sale on social media platforms."

Reporting incidents 'is a simple task'

The article continues: 'Reporting of a cargo theft crime is a simple task, largely without risk for those involved, providing further opportunity for any criminal organisation. This can be illustrated by a recent case where a driver, in his statement to the police, claimed not to have heard or felt any disturbance during the theft of 10,000kgs of cargo from his

trailer. Another (unidentified) driver witnessed the theft, however, and noted the registration of the vehicle the thieves used to steal the cargo. The vehicle was in fact a small family car, which a more robust investigation could have identified and led to further critical enquiries having been made. Instead, the police report was completed and filed.'

He also highlights multiple cases in recent months where investigations into losses have "identified the driver concerned, whilst working for haulage operators all over Europe, to be of Romanian nationality. Recent trends suggest that haulage operators and drivers from some Eastern European states offer their services at extremely low rates compared to industry averages. In the economic climate such savings are inevitably attractive. There is, however, an old adage 'if it seems too good to be true, then it probably is'."



AND YOU ARE?



Employee screening and vetting will be one of the topics on the agenda of TAPA EMEA's first conference of 2017 in Milan in March to identify some of the challenges and best practices used by companies when they recruit.

Two new reports in the U.S. help to highlight what's at stake when companies get it wrong. According to the National Retail Federation, retailers suffered thefts costing \$44 billion in 2015 and 34% of these losses were goods stolen by employees. Meanwhile, CareerBuilder, an 'end-to-end human capital management company' has published a survey of 2,379 hiring and human resource managers in which 75% of respondents say they have hired the wrong person. It also puts the average cost of one bad hire at \$17,000.

In its report, CareerBuilder says that while 72% of the employers surveyed conduct background checks on every new employee before they are hired, the other 28% do not.

According to the National Retail Federation, retailers suffered thefts costing \$44 billion in 2015 and 34% of these losses were goods stolen by employees.

"If an employee isn't well-suited for the job or has a bad attitude, the time they spend not working could significantly impact your bottom line. That's why it's so important to make sure qualifications are substantiated," said Ben Goldberg, CEO of Aurico, a CareerBuilder company. "It's a hard cost to quantify, but it adds up when you consider the loss of employee morale, the additional supervision that employee needs, productivity loss for the organisation, revenue that's not being generated and client relationships that could be turning sour as a result of bad impressions."

The national study was conducted online by Harris Poll on behalf of CareerBuilder from August 11 to September 7, 2016, and involved hiring managers and HR professionals across several industries and company sizes in the private sector.

"As you are hiring candidates who represent you and act as an extension of your company, accurate and thorough background checks are vital. Especially because the cost of replacing an experienced worker who doesn't work out can cost a decent amount of that individual's salary," Goldberg said.

For the companies surveyed that do carry out background checks, the main areas they look at are:

- Criminal background: 82%
- Confirm employment: 62%
- Confirm identity: 60%
- Confirm education: 50%
- Check for illegal drug use: 44%
- Check licensing: 38%
- Credit check: 29%

AND YOU ARE?: Continued from page 4



Among those who said they had a bad hire, 37% said it was because the candidate lied about his/her qualifications. The price of a bad hire like this adds up in a variety of ways, the survey says. The most common ways employers say a bad hire has affected their business in the last year are:

- Less productivity: 36%
- Compromised quality of work: 33%
- Affected employee morale negatively: 31%
- Lost time to recruit and train another worker: 30%
- Cost to recruit and train another worker: 30%



- Employee's managers or co-workers had to spend excessive time assisting bad hire: 29%

According to the research, the average cost of a bad hire varies by company size. For a business with 500 employees or less, the cost is calculated to be \$11,000 but this doubles to \$22,000 for companies with 500 or more staff. For bigger employers with 1,000+ personnel, it's said to be even higher at \$24,000.

When classifying what makes someone a bad hire, employers reported several behavioural and performance-related issues:

- Poor quality of work: 58%
- Negative attitude: 52%
- Didn't work well with other employees: 51%
- Skills did not match what they claimed when hired: 49%
- Immediate attendance problems: 45%
- Customers complained about the employee: 38%

Among those who said they had a bad hire, 37% said it was because the candidate lied about his/her qualifications.

And, finding out you have a problem soon hits home. A fifth of employers surveyed say they know within the first week of hiring a candidate if they have made a mistake, while 53% say recruitment mistakes are recognised inside the first three weeks.

Any TAPA EMEA members that feel they have any experience, case studies or best practice to share for the session at the Milan conference are asked to contact info@tapamea.org with details.



**Werner
Cooreman**

CCTV

- Hikvision recently achieved No.1 position in the Scene Classification category at the ImageNet Large Scale Visual Recognition Challenge 2016. "The technical data resulting from the competition can be applied to vehicle detection, license plate recognition, vehicle sub-brand recognition, human detection, human property analysis, face recognition, image search and much more, to greatly enhance product performance and application results," Hikvision states. [Read more here](#)
- Dahua Technology has set a new record for Facial Recognition. [Find out more here](#)
- Surveon has introduced NVR with RAID Subsystem for central management. [More information here](#)

VARIOUS SECURITY SYSTEMS

- Nedap shows best practices increase protection for physical security systems. [Read more here](#)
- OPTEX has announced the global roll-out of its outdoor and high-resolution indoor laser sensor RLS-2020S, complementing its next-generation REDSCAN mini sensor range. [Find out more here](#)
- "Driver Authentication" Technology: SoftServe, a digital technology solutions provider, is partnering with freight marketplace "Overhaul" to integrate BioLock, an electrocardiogram (ECG) biosensor analysis system for continuous driver authentication and health monitoring, into Overhaul's high value freight platform. At the intersection of so-called "Internet of Things" technology and cargo theft prevention, the BioLock system ensures device-to-device communication between ECG biosensors embedded into a vehicle's steering wheel and mobile devices to easily "recognise" and monitor users with a simple touch. [Read more information here](#)

PACKAGING

- OpenSense tags claim to bolster carton security in the pharmaceutical supply chain. [More information here](#)
- Chronicle launches CryptoSeal for packaging, physical assets, and the supply chain. [Read more here](#)

CYBER

- Connected devices and industrial control systems expose manufacturers to cyber threats. [Read the article here](#)
- Advice on how to avoid supply chain hacking. [More information here](#)



HAVE YOU WATCHED OUR NEW IIS EXPLAINER VIDEO YET?

TAPA's new 'IIS Explainer Video' shows you how to report freight thefts to our Incident Information Service database.

Watching the video takes under two minutes. As well as showing you how to enter incident intelligence, it will also show you the types of cargo crime analysis and incident maps TAPA members are able to access when they use the database to help manage risks in their supply chains.

TAPA intelligence enables members to:

- Plan routes to avoid known cargo crime 'hotspots'
- Identify the types of incidents taking place
- Use the IIS mapping tool to see the types and locations of freight thefts
- Understand the types of products criminals are targeting
- Gain a valuable insight into the modus operandi used in freight crimes

**CLICK
HERE &
WATCH
NOW**



TAPA IN 2016



Vigilant takes a quick look at the work, growth and benefits delivered to members of TAPA EMEA over the last 12 months...



SECURE PARKING PROGRAMME

TAPA EMEA has decided to proceed with a new secure parking programme to help reduce the high risk to trucks and drivers, the main targets for cargo thieves. Phases 1 and 2 of the programme have been agreed and TAPA has presented its plans to the European Commission's LANDSEC expert group on land transport security and to the Association's EMEA membership.

The new programme will be open to all parking owners and will identify secure parking places through certification, partnership and mutual recognition. TAPA EMEA will also deliver a new online tool incorporating a route planner, a secure parking locator, site information and contact details, as well as an incident history overlay showing the locations of previous cargo crimes reported to TAPA on the routes companies are planning to use. The programme will go live in the first half of 2017.



FSR & TSR 2017

The latest revisions of TAPA's Facility Security Requirements and Trucking Security Requirements has progressed throughout the year with regular updates and feedback from the World Wide Change Control Board and the TAPA EMEA Standards Team as they processed the 171 Change Requests put forward by our global members. The new Security Standards are on course to go 'live' on 1 July 2017 as planned.



TRAINING

TAPA EMEA continued to deliver training courses throughout the year whilst simultaneously updating all of its training materials ahead of the launch of the new 2017 FSR and TSR Standards. The Association delivered:

- 23 training events
- In 11 countries (Austria, Czech Republic, France, Germany, Italy, Kazakhstan, Netherlands, Poland, Romania, Sweden, United Kingdom)
- In 4 languages
- Training 406 people in the implementation and use of our Security Standards

In support of the new 2017 Security Standards, TAPA's Training team have:

- Reviewed the content and design of all training materials
- Introduced more images and supporting evidence
- Revised the video content of the training and used a professional voiceover specialist
- Updated the examination questions
- Launched a trial of a new online examination tool solution



TAPA IN 2016



CERTIFICATION GROWTH

TAPA continued to promote its 'STEP UP & STAND OUT' campaign to increase the number of FSR and TSR certifications in the EMEA region. In support of this, three TAPA EMEA Certification Bulletins were produced this year to highlight the latest companies achieving FSR and TSR certifications.

From the 517 certifications in EMEA shown in the Q4 2015 Certification Bulletin, this figure had broken through the 600 barrier by the end of Q3 2016 and currently stands at 623 for FSR and TSR – a 20.5% growth since the campaign started. There are now TAPA FSR facilities and TSR operations in 55 countries across the EMEA region.

STEP UP & STAND OUT

NEW ONLINE CERTIFICATION TOOL

In July, TAPA launched Phase 1 of its new TAPA Certification On-line Tool for the 2014 versions of FSR Level C and TSR Level 3. Developed for TAPA EMEA by BSI, the tool offers a user-friendly and easy-to-follow solution that provides efficiencies for individual members and the Association.

Automation of the certification process and the creation of a centralised data system is helping to eliminate the current manual processes, free up time for the TAPA Admin team to focus on the growing number of other TAPA initiatives, and provide a platform that will be developed for all current and future Security Standards.



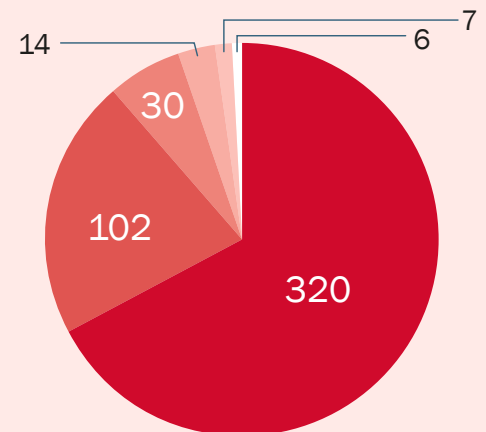
MEMBERSHIP



TAPA EMEA welcomed some 50 new members in 2016 from more than 15 countries across the region including; Belgium, Czech Republic, Denmark, Germany, Hungary, Ireland, Italy, Kazakhstan, Lebanon, Netherlands, Poland, Portugal, Russia, Spain and the United Kingdom.

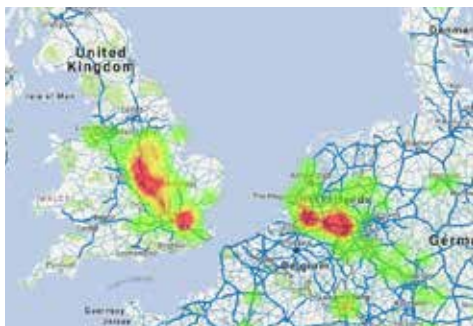
TAPA also produced Industry Vertical versions of its membership brochure to attract more members in four sectors:

- Pharmaceuticals
- Consumer Electronics
- Fashion & Retail
- Food & Drink



Member Companies	320
Law Enforcement Agencies	102
Security Service Providers	30
TAPA Associate Partners	14
Law Enforcement Agencies - TAPA Associate Partners	7
Honorary Members	6

TAPA IN 2016



INCIDENT INTELLIGENCE

TAPA EMEA's continued efforts to gather incident intelligence from across the region means 2016 will see the highest incident rate for more than six years. TAPA's Incident Information Service (IIS) has gathered more data in every month of 2016 vs. the corresponding months of 2015, with increases in incidents ranging from 56% to 265.3%.

Members have also continued to receive regular IIS Alerts by email.

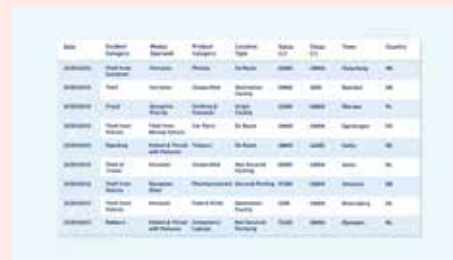


CRIME REPORTS

In 2016, TAPA EMEA members have received the IIS Annual Report 2015 and Q1, Q2 and Q3 2016 IIS Reports providing the latest insight into the types and locations of cargo thefts, the products being targeted, and the modus operandi being used by cargo thieves.

IIS EXPLAINER VIDEO

TAPA EMEA delivered its latest initiative to encourage a higher level of cargo crime reporting – a new Incident Information Service ‘Explainer Video’ – a simple guide on how to record and extract data and how to use the IIS mapping tools to help in the fight against freight thefts.



STAKEHOLDER REPRESENTATION

TAPA EMEA has continued to raise the issue of cargo crime and to work with other leading stakeholders on behalf of its members in 2016, including:

- European Commission
- NATO
- Europol
- INTERPOL
- International Road Transport Union
- World Customs Organisation
- IUMI



TAPA IN 2016

NETWORKING CONFERENCES

TAPA EMEA has delivered two main conferences for members in Paris and Noordwijk in 2016, attracting a record total of 678 delegate registrations. A further 105 delegates participated in the Regional Conference in South Africa in September.



Members attending the conferences heard supply chain security and cargo crime updates from a host of leading speakers representing such organisations or companies as:

- ABN AMRO
- Amazon
- American International Group
- Association of Cargo Security Support in Russia
- Customs Administration of the Netherlands
- Dell
- Dutch National Police
- European Commission
- Eurotunnel
- French Law Enforcement/ OCLDI
- International Union of Marine Insurers (IUMI)
- INTERPOL
- Microsoft
- UK Border Force
- UK Police Service
- World Customs Organisation

VIGILANT – MONTHLY E-MAGAZINE

Members received **Vigilant**, the TAPA EMEA e-magazine every month in 2016. As well as the latest TAPA and cargo crime news and intelligence, special reports included:

- The secure parking 'lottery' facing transport companies in Europe
- Truck hijacking 'hotspots' in South Africa
- The latest FBI data on cargo crime in the U.S.
- A look at the security challenges for supply chains in Russia
- The progress of driverless trucking
- The impact of the migrant crisis in Calais
- How the Food & Drink sector manages supply chain risk
- How some cargo thieves are using online freight exchanges to target high value, theft attractive cargoes



In 2016, *Vigilant* also introduced a new monthly 'Eye-on-Tech' feature looking at some of the latest innovations and news related to supply chain security technology.



TAPA IN 2016

INCREASING GLOBAL AWARENESS

TAPA EMEA's PR campaign to highlight the growing level of risk to Manufacturers and Logistics Service Providers as they try to move goods across the EMEA region has produced news stories and feature articles in security, transport, logistics and industry sector media around the world. In 2017, this will increase even further.

Reported cargo crime doubles in Europe

www.lloydsloadinglist.com

TAPA goes to the EU in Brussels to outline plans for a new secure parking programme for trucks to combat rising cargo crime


www.theloadstar.co.uk

TAPA warns of 'big increase' in cargo thefts

www.aircargonews.net


SUPPORTING GOOD CAUSES

Thanks to the outstanding generosity of its members, TAPA EMEA has been able to donate €10,000 in 2016 to two great charities based in the locations of its main conferences of the year. In April, it presented a cheque on behalf of its members for €5,000 to Asmae-Association Soeur Emmanuelle, a French organisation developing programmes to improve the lives of underprivileged children and their families. In Noordwijk in November, the same amount was donated to The Cruyff Foundation, which was established in 1997 by Dutch football legend Johan Cruyff with a mission to get children active through various projects that stimulate sports and games.



TAPA
Transported Asset Protection Association


Date: 16 November 2016



Pay: The Cruyff Foundation

Amount: Five Thousand Euros

€ 5,000.00

Signature: 

TRANSPORTED ASSET PROTECTION ASSOCIATION

651465 4128769 182

638001



THANK YOU TO OUR CONFERENCE SPONSORS IN 2016



STEP UP & STAND OUT

LATEST FSR, TSR AND TACSS SECURITY CERTIFICATIONS

In each issue of this newsletter, we publish a list of the TAPA EMEA members that have most recently gained TAPA FSR, TSR or TACSS certification.

The following companies and locations were audited by one of TAPA EMEA's approved auditing partners or, in the case of Class 'C' or Level 3 certification, may have been completed by an in-house TAPA-trained person.



FSR	Company Name	Country	City	Class
FSR	CEVA Logistics Belgium N.V.	BE	Willebroek	A
FSR	DHL Dakar Hub	SN	Dakar	A
FSR	DHL Express Germany GmbH	DE	Langenhagen	A
FSR	DHL Express Mozambique SVC	MZ	Maputo	A
FSR	DHL Express Mozambique GTW	MZ	Maputo	A
FSR	DHL International Nigeria Ltd - Apapa Service Centre	NG	Lagos	A
FSR	DSV Solutions NV	BE	Gent	A
FSR	Nippon Express (Nederland) B.V.	NL	Schiphol-Rijk	B
FSR	Schenker Arkas Nakliyat ve Tic. A.S.	TR	Gebze	A
FSR	Schenker Arkas Nakliyat ve Tic. A.S.	TR	Istanbul	A
FSR	Schenker Logistics Nederland B.V.	NL	Oude Meer	A
FSR	Schenker spol. s.r.o	CZ	Strančice	A
FSR	Schenker spol. s.r.o	CZ	Nučice	A
FSR	TNT Express Nederland B.V. - Global Transit Hub (GTH) (Hoofddorp)	NL	Oude Meer	A
FSR	TNT Global Express Italy	IT	Grandate	A
FSR	TNT Global Express Italy	IT	Milan	A
FSR	TNT Romania SRL	RO	Cluj Napoca	A
FSR	TNT Romania SRL	RO	Ghiroda	A
TSR	Company Name	Country	Category	
TSR	Barrinho Transportes S.A.	PT	Level 1,2&3 / Category Medium	
TSR	Customair SRL	IT	Level 1 / Category Small	
TSR	SSL UK	GB	Level 2 / Category Large	
TSR	Van Swieten Aircargo	NL	Level 1,2 / Category Large	



**KEEP
SECURE
AND
GET
CERTIFIED**

SEE IT SEND IT

Over 50% of the intelligence gathered by TAPA's Incident Information Service (IIS) is generated from media reports.



If you see a reported cargo crime incident, just take a second and send the news link to iis@tapaemea.org

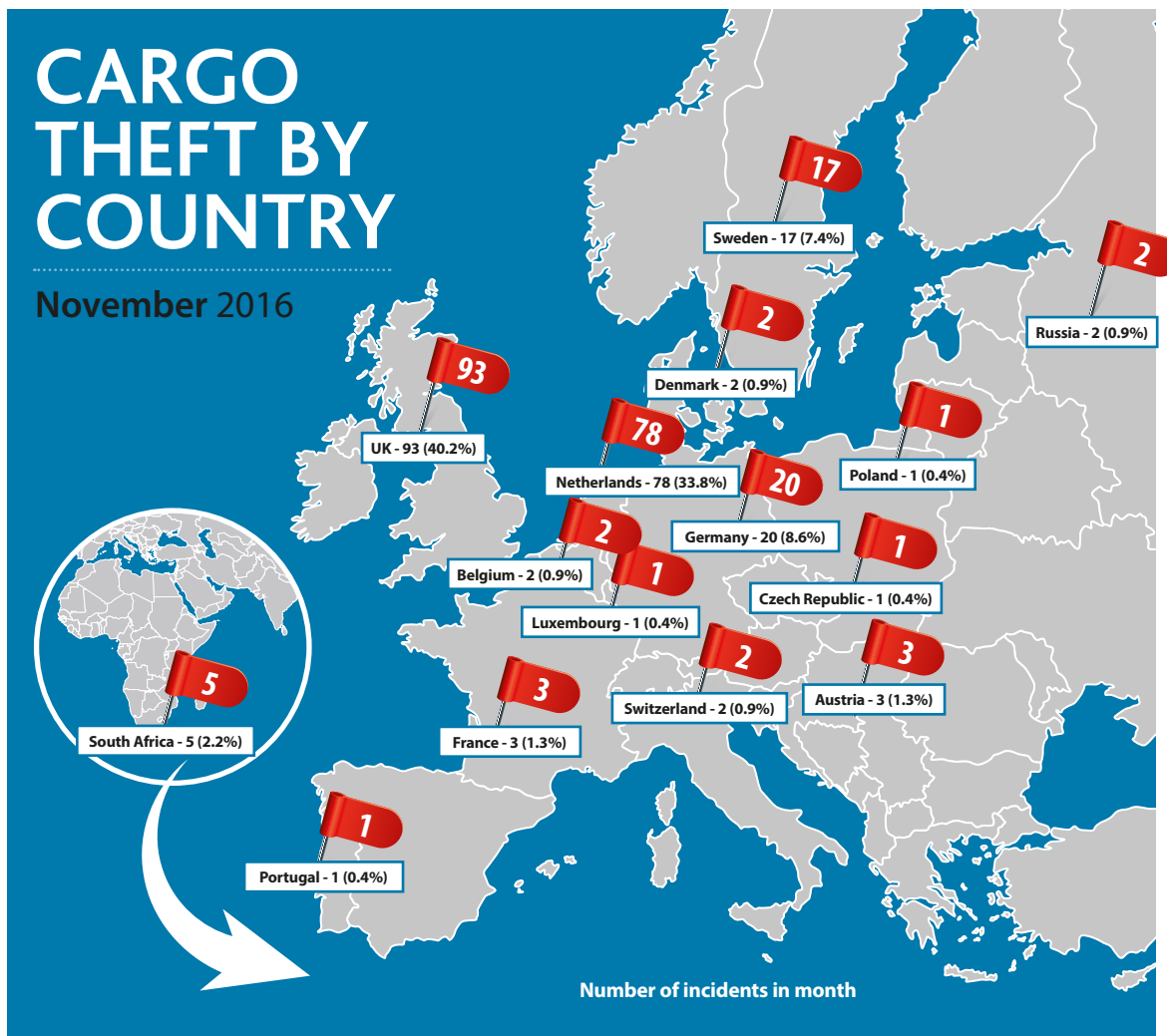
TAPA INTELLIGENCE DRIVES A SECURE SUPPLY CHAIN



CARGO CRIME MONITOR

CARGO THEFT BY COUNTRY

November 2016



€60,359

AVERAGE LOSS VALUE
LAST MONTH

231

NEW CARGO THEFT
INCIDENTS RECORDED
DURING THIS MONTH

€842,404

Biggest loss: Computers/
Laptops stolen in a Theft
from Vehicle crime in
Staffordshire, UK, on
3 November

10

CRIMES CLASSIFIED AS
'MAJOR' INCIDENTS
WITH LOSSES IN
EXCESS OF €100,000

CARGO THEFT INCIDENTS BY PRODUCT

November
2016

?

87 (37.7%)

UNSPECIFIED



22 (9.5%)

FURNITURE / HOUSE-
HOLD APPLIANCES



16 (6.9%)

FOOD & DRINK



14 (6.1%)

COMPUTERS /
LAPTOPS



14 (6.1%)

MISCELLANEOUS



13 (5.6%)

NO LOAD



13 (5.6%)

CLOTHING &
FOOTWEAR



13 (5.6%)

COSMETICS &
HYGIENE



8 (3.5%)

TOYS/GAMES



8 (3.5%)
TOOLS / BUILDING
MATERIALS



5 (2.2%)

TYRES



4 (1.7%)

METAL



3 (1.3%)

TOBACCO



3 (1.3%)

PHONES



3 (1.3%)

BICYCLES



2 (0.9%)

CAR PARTS



1 (0.4%)

JEWELLERY/
PRECIOUS METALS



1 (0.4%)

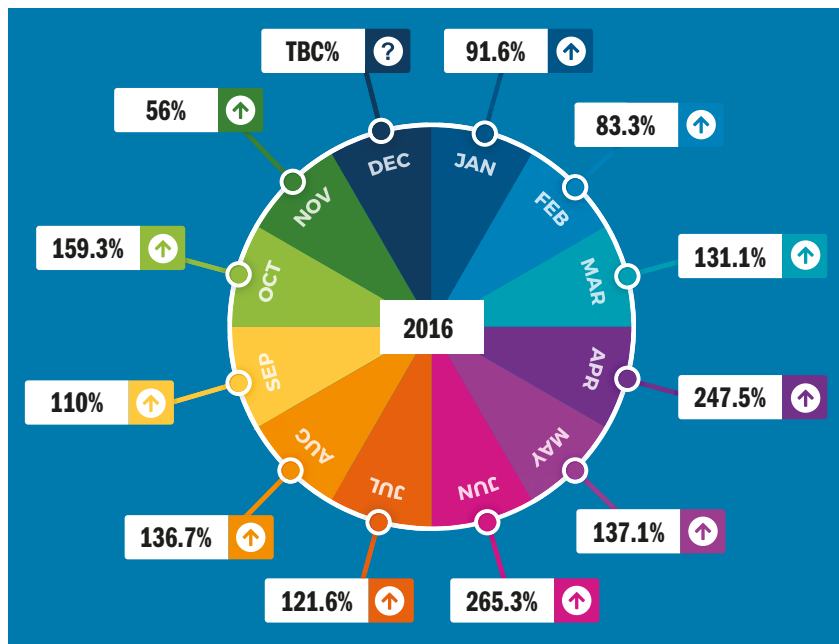
PHARMACEUTICALS



1 (0.4%)

SPORTS
EQUIPMENT

RECORDED FREIGHT THEFTS CONTINUE TO ESCALATE YEAR-ON-YEAR WITH 231 NEW INCIDENTS IN NOVEMBER, UP 56%, AND LOSSES WITH A VALUE TOTALLING €6 MILLION



GROWTH IN RECORDED CARGO CRIMES IN EMEA

TAPA IIS data reported in *Vigilant* Jan-Nov 2016 vs. Jan-Nov 2015

Recorded cargo theft in the Europe, Middle East and Africa (EMEA) region continued its upward spiral in November with 231 new crimes reported to TAPA's Incident Information Service (IIS), a 56% increase year-on-year.

Last month's figures mean the IIS database has recorded substantial year-on-year increases in all 11 months to date of 2016.

Freight losses were recorded in 15 countries in EMEA in November. Values were provided in 43.3% of crimes, resulting in an overall loss totalling €6,035,986. This meant the average loss for crimes with a value last month was €60,359.

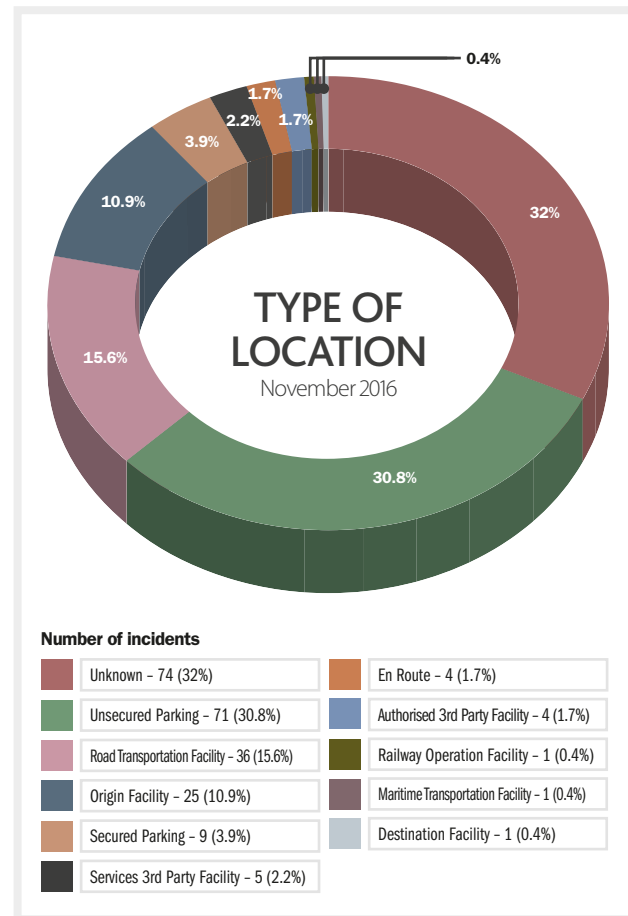
10 of the latest incidents involved major losses with a value of €100,000 or more.



The biggest single loss reported to IIS involved Computers/Laptops stolen in a Theft from Vehicle incident in Burton-on-Trent,

Staffordshire on 3 November, one of seven major crimes in the UK during the month. Thieves cut the curtain side of a parked and attended truck and stole goods with a value of €842,404.

The next two highest value crimes both occurred in Moscow and featured the loss of caviar. The first of these incidents, which resulted in a loss of €343,173, took place on 1 November in the city's Khoroshevsky district when thieves broke into an Origin Facility. At the end of the month, 28 November, a very similar crime was reported in Moscow's Perovo district in which the offenders cut through a wall of a facility to steal €585,096 of red caviar. On 3 November in Tiffeld, Northamptonshire, UK, IIS recorded a Theft from Vehicle that saw thieves cut the curtain side of a parked and attended trailer in an unsecured parking location. Central heating boilers worth €336,961 were taken.



Seven of November's 10 major crimes occurred in the UK. In the biggest loss, thieves cut the curtain side of a parked and attended truck and stole Computers/Laptops with a value of €842,404.



MAJOR CARGO LOSSES

The remaining high value losses in the UK featured:

- **€260,000** – A shipment of perfumes stolen from a trailer en route in Manchester shortly after it left its depot on 27 November.



- **€236,847** – 20 pallets of music equipment stolen from a truck left at Toddington services on the M1 motorway in Bedfordshire on 26 November. This incident occurred sometime between 15.15hrs on Saturday 26th and 22.00hrs the next day as the driver took a designated 24 hour rest break.



- **€141,833** – Another incident recorded at a motorway services, this time Watford Gap in Northamptonshire on 29 November. It was a violent robbery targeting televisions.



- **€139,712** – Whisky and wine was taken from a vehicle in Moulton, Northamptonshire, on 9 November after offenders cut the curtain side of a truck.



- **€103,994** – Milton Keynes in Bedfordshire was the location of this curtain-cutting crime that saw thieves escape with a cargo of circular saws from a parked and attended semi-trailer on 17 November.



In the incident at Watford Gap services, three men attacked the parked and attended UK-registered HGV, cutting the curtain side of the vehicle. As they were removing the cargo of TVs into a waiting van, they were disturbed by the driver. The driver was subsequently attacked and told to lie down in the semi trailer while the thieves unloaded the cargo. He was then told to put his shirt

and coat over his head and bundled into the boot of a car. The driver was later abandoned on the A5 road in Warwickshire and was able to get help from passing motorists before alerting the police.

A Road Transportation Facility in Lauenau, Lower Saxony, Germany, was the scene of the other major cargo theft and involved another night-time attack on a vehicle. In this case, on November 9, thieves stole 470 Computers/Laptops with a reported value of **€159,182**.



TAPA's Incident Information Service (IIS) recorded a further 22 crimes with a recorded value of between **€50,000** and **€100,000**. With the exception of one loss of five pallets of shirts valued at **€71,418** from an unlocked trailer in Sweden's Skåne County, all of these thefts in this recorded value range took place in the UK. The total loss figure for all 22 crimes was **€1,443,212**.

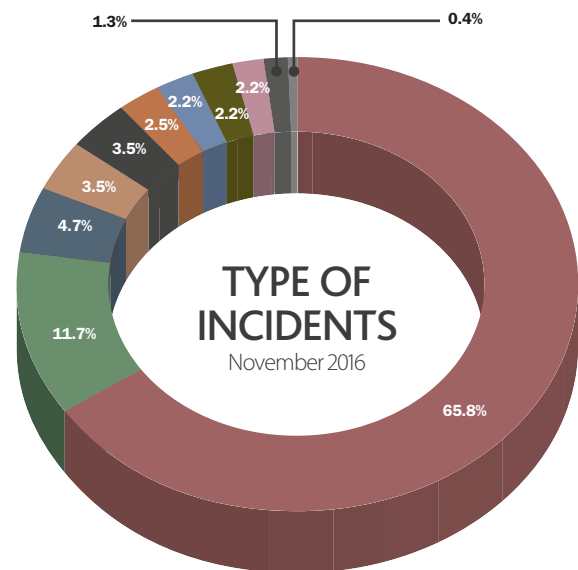


The losses in the UK were:

- **€95,627** – Theft from Vehicle crime and the loss of unspecified cargo from an unsecured parking location in Chesterfield, Derbyshire, on 16 November.
- **€93,236** – A cargo of Tyres stolen from a parked and attended truck at a Road Transportation Facility in Rugby, Warwickshire on 16 November.

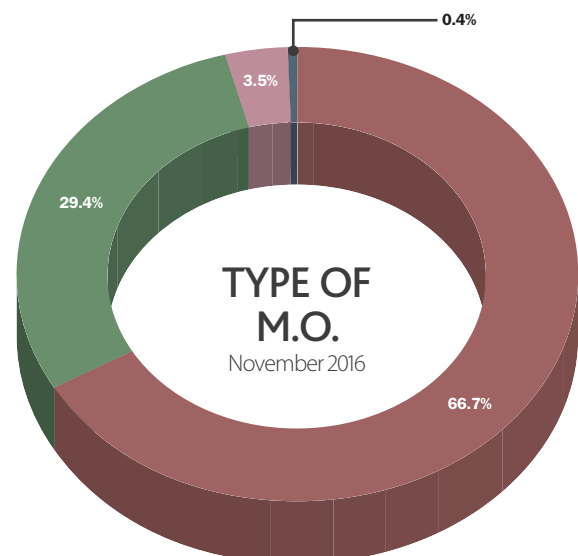


- **€91,009** – Computers/Laptops stolen from a vehicle at an unsecured parking location in Hyndburn, Lancashire, on 28 November.



Number of incidents

Theft from Vehicle - 152 (65.8%)	Theft of Trailer - 5 (2.2%)
Theft from Trailer - 27 (11.7%)	Theft - 5 (2.2%)
Theft of Vehicle - 11 (4.7%)	Theft from Container - 5 (2.2%)
Truck Theft - 8 (3.5%)	Theft of Container - 3 (1.3%)
Theft from Facility - 8 (3.5%)	Robbery - 1 (0.4%)
Hijacking - 6 (2.5%)	



Number of incidents

Intrusion - 154 (66.7%)	Violent & Threat with Violence - 8 (3.5%)
Unknown - 68 (29.4%)	Theft from Moving Vehicle - 1 (0.4%)

CARGO LOSSES IN NOVEMBER 2016



- **€81,283** – Copper cabling stolen after offenders cut the curtain side of a truck at a Road Transportation Facility in Bardon, Leicestershire, on 22 November.
- **€77,697** – Another theft of Tyres, this time after the back door locks of a parked and attended semi-trailer were forced open in Towcester, Northamptonshire, on 15 November.
- **€65,743** – Combi boilers stolen from a truck at an unsecured parking location on the A1 in Grantham, Lincolnshire, on 14 November.
- **€65,743** – Thieves stole kitchen products from a vehicle at an unsecured parking place in Little Ponton, Lincolnshire, on 22 November.
- **€64,034** – Homeware products stolen in a Theft from Vehicle crime at a Road Transportation Facility in Greetham, Rutland, on 9 November.
- **€62,899** – Theft of a shipment of Tyres from a vehicle in Castle Donnington, Leicestershire, on 2 November.
- **€59,766** – Theft of unspecified cargo from a truck in Harworth, Nottinghamshire on 20 November after thieves cut the back door lock during the night.
- **€59,766** – Theft from Vehicle of unspecified products from a Road Transportation Facility in Markfield, Leicestershire on 18 November.
- **€59,377** – Theft of jackets in Kettering, Northamptonshire, on 8 November, following another curtain-cutting attack on a parked and attended vehicle during the night.



- **€59,254** – Bicycles stolen from an Authorised 3rd Party Facility near Tower Bridge, London, on 26 November.
- **€58,859** – Unspecified cargo taken from a truck at an unsecured parking location in Blaby, Leicestershire, on 11 November, another overnight curtain cutting crime.
- **€56,160** – A Theft from Vehicle incident on 2 November in Grantham, Lincolnshire, and the loss of a cargo of white wine. Once again, thieves targeted a parked and attended truck during the night.
- **€54,985** – Thieves cut the curtain of a truck parked at the Leicester Forest East services in Leicestershire on 22 November and stole a number of unspecified products.
- **€53,790** – Soft drinks stolen from a parked and attended vehicle at an unsecured parking location in Upper Heyford, Northamptonshire, on 24 November.
- **€53,790** – Theft of unspecified cargo on 18 November after offenders targeted a parked and attended vehicle in Kettering, Northamptonshire.
- **€53,790** – Unspecified products taken from a truck parked in a lay-by in Sutton-on-Trent, Nottinghamshire, on 23 November.
- **€52,594** – No product details were recorded for this Theft from Vehicle crime in Crick, Northamptonshire, on 24 November. Thieves cut the curtain side of the truck.



- **€52,392** – An incident at an unsecured parking location in Corby, Northamptonshire, on 9 November. No product details were reported for this overnight crime in which the curtain side of a truck was cut open to reach the goods inside.

Four of the 15 countries recording cargo crimes in the EMEA region in November reported 10 or more incidents. These were:

- United Kingdom – 93 or 40.2% of the month's total incidents
- Netherlands – 78 or 33.8%
- Germany – 20 or 8.6%
- Sweden – 17 or 7.4%

Furniture/Household Appliances was the IIS product category with most recorded losses last month, 22 crimes or 9.5% of the November total. There were 16 losses involving Food & Drink products, 6.9% of all crimes last month, while three other product categories recorded 10 or more incidents:

- Computers/Laptops – 14 or 6.1%
- Clothing & Footwear – 13 or 5.6%
- Cosmetics & Hygiene – 13 or 5.6%

In another 13 cases, trucks or trailers were stolen but had no load onboard. Overall, 16 IIS product categories recorded losses last month. In 87 or 37.7% of thefts reported to IIS, the stolen goods were unspecified.

The types of locations for cargo crimes in November were unknown in 74 or 32% of incidents. The highest known location for recorded crimes was Unsecured Parking in 71 or 30.8% of reports. The other two main locations for losses during the month were Road Transportation Facility and Origin Facility with 36 or 15.6% and 25 and 10.9% of the recorded incidents respectively.

Theft from Vehicle dominated the Type of Incident category, featuring in 152 or 65.8% of reported crimes, well ahead

of Theft from Trailer, which featured in 27 or 11.7% of the November incidents. Similarly, Intrusion was the highest recorded M.O. last month and was listed in 154 or 66.7% of thefts.





PHARMA SHIPMENT GOES MISSING AFTER DELIVERY IS AWARDED ONLINE TO FICTITIOUS TRUCKING COMPANY IN ITALY

In one of its latest bulletins, Pharmaceutical Supply Chain Security (PSCS) highlights the theft of a consumer products shipment in November by a fictitious trucking company. Transportation of the product from its origin point in Italy to a location in Russia was put out to bid online.

PSCS stated: 'Price and delivery time appear to have been the principal drivers in this transaction.' The trucking company awarded the job submitted all of the requested documents online, including a copy of a driver's license, insurance details, telephone records and other documents. The company also provided a website link. All of the information proved to be fictitious and the load was lost, PSCS reports.



Truck drivers and motorists warned after series of incidents involving 'jammers' at UK motorway services

Motorists and truck drivers in the UK have been warned to be extra vigilant after Thames Valley Police reported a series of incidents in which thieves used 'jamming' transmitters to interrupt signals from remote keys, preventing vehicles from being locked properly.

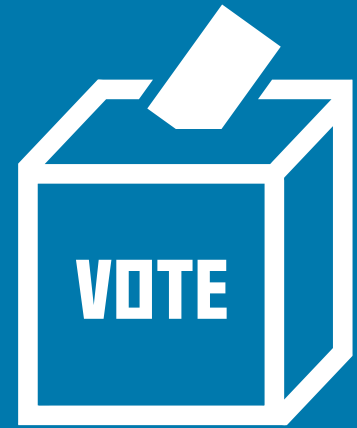
Officers have advised drivers to check their vehicles are locked before leaving them unattended. This follows 14 recent thefts from lorries, vans and cars with 'no obvious sign of a break-in'.

The thefts took place at Chieveley, Reading and Membury motorway services on the M4 in Berkshire over the last two weeks of November. The use of jammers in cargo crimes is already well documented. Remote keys have a unique signal which is transmitted via radio waves from the fob to the truck or car. Jammers overpower signals from the owner's



key and interfere with this communication. The devices can be used over a large area, in theory allowing thieves to cover an entire truck or car park.

Thieves, often monitoring vehicles from nearby, rely on drivers pressing the lock button on their fob and then not double-checking whether the vehicle is secured - leaving it open and allowing easy entry.



NEW CHAIR, VICE CHAIR AND SECRETARY FOR TAPA AMERICAS

TAPA Americas has announced the results of its recent Board election.

- Anthony Leimas is the new Chair. He has extensive global supply chain security and physical security experience and has been an active TAPA member since 2000. Anthony is the Global Security Oculus Program Manager at Facebook, where he manages the Oculus security programs.
- Allen Gear takes the post of Vice-Chair. Allen is a Senior Channel Security Manager for Microsoft's Anti-Piracy Services team and manages Microsoft's Supply Chain Security program.

The TAPA Americas BoD has also welcomed a new member and Secretary, Terrie Wallin, Head of Security & Operational Resilience, North America / US West, DHL Global Forwarding.

The full Board is:

- Anthony Leimas, Chair
- Allen Gear, Vice Chair
- Gary DelVecchio, Treasurer
- Terrie Wallin, Secretary
- Jennifer Bennett
- Scott Brown
- Chuck Forsaith
- Susan Griggs
- Mark Winn
- Taya Tuggle
- Scott Cornell
- David Wilt

SEVEN-YEAR JAIL TERM FOR CUBAN FOUND GUILTY OF \$90 MILLION CARGO CRIMES

A Cuban who broke into a warehouse of a major pharmaceutical company and other facilities has been sentenced to a seven-year jail term.

The 51-year, described as a career criminal, gained access to a total of five warehouses in the eastern half of the U.S. by entering through roofs and disabling alarms. In total, he reportedly helped to steal products with a value of more than \$90 million. The biggest single incident is said to have involved a loss of \$60

million of pharmaceuticals and the second highest value offence featured the loss of prescription drugs worth \$13.4 million.

The court heard he was also involved in two major crimes targeting cigarettes valued at \$8m and \$1.5m respectively, and the theft of \$7.8m of phones and computer tablets.



POLICE SEEK THE GOLD LEAF THIEF

Police in New York have released photos and video footage of a man who stole a 39 kilo container of gold flakes from an armoured truck, worth an estimated \$1.6 million.

The incident occurred on September 29 and police have now issued the images to help track down the thief. The man was shown lingering near the truck, waiting for a moment when its security guards were distracted. He is then seen disappearing into the back of the truck and re-emerging with what looks like a large bucket containing the gold leaf.



DRONES REDUCE THEFTS ON POLISH RAILWAY ROUTES

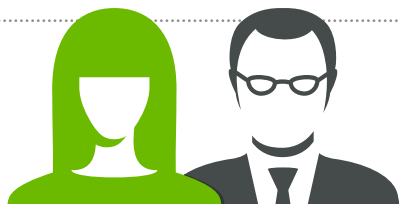
A press release issued this month by Poland's largest freight forwarding firm PKP Cargo says it was able to decrease the number of thefts of transported goods by 48% year-on-year in the first quarter of 2016 by using drones to monitor vulnerable railway routes.

Three more attacks on trucks in South Africa

Two suspects hijacked a truck in Emalahleni, Mpumalanga province, using sirens and blue lights to impersonate police officers. After pulling in front of the truck and leaving the vehicle, they approached both the driver and passenger doors. One of the suspects asked to see the driver's licence before pointing a gun at the driver, hitting him on the head and forcing him into the back of the truck while they searched the vehicle. The driver was later abandoned and was able to eventually report the incident to the police, who found the truck the next day.

In Johannesburg, a truck driver was shot in the arm and face as hijackers attacked his truck in Kempton Park. The driver was left at the side of the road and the offenders stole the truck.

Two men were arrested for allegedly hijacking a truck on the R50 highway in Bapsfontein, Ekurhuleni. It was carrying goods valued at over R700,000 (€47,000). The arrests came after police received a tip-off that led them to the men, the truck and the stolen goods. The vehicle tracking company first suspected something was wrong when the truck's signal was disrupted and it suddenly took an unplanned route. A signal jamming device was found in the hijacked vehicle and police are still looking for four more men and two other vehicles believed to have been involved in the attack.



WELCOME OUR LATEST MEMBERS

Please join us in welcoming the latest companies to join TAPA EMEA:

Company	Country
Umicore NV	BE
www.umicore.com	
Customair Srl	IT
www.customair.it	

TAPA AND INDUSTRY *events...*

JANUARY

13 -	Truck & Transport – Brussels (BE)
16	http://www.truck-transport.be/fr
22 -	Interse – Dubai (AE)
24	http://www.interseexpo.com/frankfurt/51/for-exhibitors/for-exhibitors.aspx?gclid=CPn-f0K3VzdACFcFAGwodFZWAlg
25 -	Trans Middle East – Tehran (IR)
26	http://www.transportevents.com/ForthcomingEventsdetails.aspx?EventID=EVE139

FEBRUARY

07 -	TB Forum – Moscow (RU)
09	http://eng.tbforum.ru
08 -	Maintenance Schweiz – Zurich (CH)
09	http://www.easyfairs.com/maintenance-schweiz-2017/maintenance-schweiz-2017/

FEBRUARY

08 -	Fruit Logistica – Berlin (DE)
10	http://www.fruitlogistica.com/
09 -	CeMAT Eurasia – Istanbul (TR)
12	http://www.cemat.de/en/news/article/ce-mat-eurasia.xhtml
22 -	TranspoTec – Verona (IT)
25	http://www.transpotec.com/

If you are aware of any events that might be of interest to TAPA EMEA members, please email the details to info@tapaemea.org

TAPA EMEA SENDS SEASON'S GREETINGS TO ALL OF OUR MEMBERS & PARTNERS & TO OUR COLLEAGUES IN TAPA AMERICAS & TAPA ASIA PACIFIC.



... and, don't forget, registration is now open for TAPA EMEA members that want to attend our first conference in 2017!



MILAN

TAPA EMEA CONFERENCE

15&16 MARCH 2017

TAPA
Transported Asset Protection Association