vigilant

THE MONTHLY CARGO CRIME UPDATE FOR MEMBERS OF TAPA EMEA

INTELLIGENCE HANDOVER

With freight thefts in EMEA at a six-year high, TAPA calls on members to share incident data and to support secure parking initiative

Page 3: An update from the FSR & TSR Standards Workshop in Noordwijk

Pages 4-6: Help TAPA identify and build a network of secure parking places across the EMEA region

Page 7: Eye-on-Tech – evolving technology brings new risks

Page 8: New report identifies the local hotspots for truck hijackings in South Africa

Page 9: Q3 2016 cargo crime infographic highlights growing rate of incidents in EMEA

Pages 10-14: IIS News – 223 newly-recorded freight thefts in October 2016 represent a 159% increase year-on-year

Page 15: Watch TAPA's new 'IIS Explainer Video' on how to report cargo crimes

Page 16: The latest companies in EMEA to achieve TAPA FSR & TSR certifications

Page 17-18: A look at some of the latest cargo crime news from around the world

TRANSPORTED ASSET PROTECTION ASSOCIATION

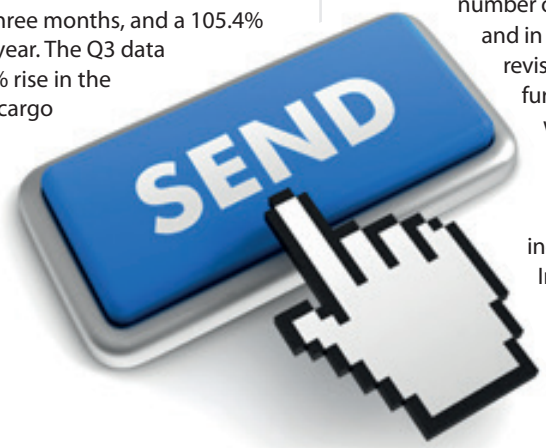
welcome

ENGAGE WITH US, SHARE INTELLIGENCE WITH US AND HELP TAPA DELIVER EVEN MORE BENEFITS TO OUR MEMBERS

Why do Manufacturers and Logistics Service Providers join TAPA? The answer, of course, is simple and is in line with our mission statement; to minimise cargo losses from the supply chain.

The fact that we now have a record number of certifications for TAPA's FSR and TSR Security Standards in our region, more monthly intelligence in our Incident Information service (IIS) than ever before, more members attending our training courses, and have just returned from our largest ever TAPA EMEA conference are all clear signs that our members are increasing their engagement with our Association. Of course, we know the reason why.

Our newly-released IIS Report for Q3 2016 clearly demonstrates the growth of recorded cargo crime in EMEA with 489 new theft incidents in just three months, and a 105.4% increase year-on-year. The Q3 data also shows a 180% rise in the number of major cargo crimes with a loss value of more than €100,000 and even though more than half of recorded cargo thefts in the third quarter did not report a value, those that did still resulted in a total loss of nearly €20 million. Add to this the IIS statistics for October – another 223 reported incidents, up 159.3% vs. October 2015 – and 2016 already has the highest rate of cargo crimes in the last six years.



So the theme of this issue of *Vigilant* is 'Intelligence Handover' because we need the level of engagement between TAPA and its members to continue to increase. The first two forms of engagement are well-known. In 2017, we want to see even more growth in the number of FSR and TSR certifications and in support of this we have revised our training materials to further improve the courses we deliver for our members. And, of course, we need you to report as much intelligence on cargo theft incidents to our Incident Information Service as possible. In this respect, you can help us in several ways:

- Report your own incidents, remembering that all crimes recorded in IIS do not include the names of companies suffering losses
- Send us links to news reports you see concerning cargo thefts – just email the link to iis@tapaemea.org
- Share any law enforcement contacts you have that may be willing to share incident data with IIS

We have a great new tool to help us grow the amount of intelligence in TAPA's IIS. In this issue, you will see a link to our new 'IIS Explainer Video' which, in under two minutes, shows you how to report incidents to IIS and highlights the intelligence you can gain from using the service to manage risk.

The other 'Intelligence handover' concerns our new secure parking programme that will go live in the first half of 2017. In order to build a database of secure parking places in EMEA, we need you to tell us about parking locations you use or are aware of that you want to see join our programme. In 2015, 866 or 57.2% of all cargo crimes reported to TAPA's IIS occurred in Unsecured Parking locations. In Q3 2016, the number of these incidents rose 29% year-on-year. We cannot allow this to keep happening. TAPA is taking action but your support is vital. Please take the time to read the article in this issue and share your parking site lists or suggestions with us. With your support we can build a credible network of secure parking places that, again, will benefit us all.

Thank you to everyone who joined us in Noordwijk this month for our TAPA EMEA conference and special thanks to our speakers, sponsors and exhibitors for enabling us to deliver such an informative conference and networking event. The December issue of *Vigilant* will include a special report on the cybercrime presentations at the event. As you will see in this issue, our work never stops and registration will open shortly for our first conference of 2017 that takes place in Milan in March.

Thorsten Neumann
Chairman

NEW FSR AND TSR SECURITY STANDARDS ON TRACK FOR 1 JULY 2017 'GO LIVE' DATE AS IAB PARTNERS, TEST SITES AND MEMBERS GIVE POSITIVE FEEDBACK

As TAPA progresses towards the 'go 'live' date of its 2017 Facility Security Requirements (FSR) and Trucking Security Requirements (TSR), Mark Gruentjes, Standards Lead, hosted a workshop at the Association's Noordwijk conference this month to bring delegates up-to-date with the roll-out plan and to answer any questions concerning this latest revision of TAPA's Security Standards.

"The 2017 Standards Update Workshop outlined the details of the change process, past actions and the roadmap going forward. It also gave us the opportunity to discuss the challenges faced when reworking global industry standards which are applied in many different countries and regions throughout the world. We were able to go into detail for many of the important changes that were made and explain that most of them were related to the clarification of points, removing duplication, and setting a clearer order for the certification requirements to support a flawless audit process," Mark told *Vigilant*.

He added: "The High Value Cage (HVC) topic was elaborated upon in detail and attracted much attention as it had been a 'special' FSR Standard requirement for years. We truly believe that this 2017 version will enable our Standards to be even more secure because the requirements are now even clearer and more specific to securing supply chains."

The 2017 Standards have also been reformatted to reflect auditors' preferred layout and auditing plan and the new versions have received positive feedback from TAPA's Independent Audit Bodies (IABs).

The workshop update also included the results of the first test audits that have been completed in each of the TAPA regions. These provided a hands-on review of the new Standards in a 'live' operational environment and valuable feedback on the consequences of the implementation of the 2017 Standards. A survey completed at each of the test sites showed that only a very small percentage of the companies participating in the exercise expected slight financial impact or the need for waivers in regards to the updated Standards. Mark Gruentjes said: "This was an important confirmation of our main focus to not increase costs but to increase security through clarity. From the audience feedback at the workshop, we feel our members are very knowledgeable about the change process of the 2017 Standards and this has certainly been helped by our regular communications at each key stage of the process, by the updates we have provided at our conferences and in Vigilant."

> *'This was an important confirmation of our main focus to not increase costs but to increase security through clarity.'*

Another discussion point in Noordwijk was the schedule and process for re-certifications due for renewal before July 2017. These will still follow the 2014 versions of the FSR and TSR Standards.

Delegates participating in the workshop also put forward good ideas for changes to future TAPA Standards. The workshop was told that the 2017 Standards will be released on 1 February 2017 and will formally come into effect at the start of July as planned. The Standards Team will continue to provide updates to members ahead of these next key dates.

To see Mark's presentation in Noordwijk, which includes a breakdown of the main changes to the new Standards, TAPA members should go to www.tapaemea.org and download the update from the password-protected 'Conference' page in the 'Information' section.

SECURE STOPS

If you're tired of reading about or, most importantly, being a victim of cargo thefts at 'unsecured parking' locations in the EMEA region, then listen up. TAPA is giving you the opportunity to do something about it.

In the first half of 2017, TAPA EMEA is launching a new secure parking programme. Its aim is clear and simple; to develop a robust secure parking programme that encourages a greater choice of locations and improved information for users.

TAPA has already presented its plans to the European Commission in Brussels at its most recent meeting of LANDSEC, the Commission's expert group on land transport security.

Delegates at TAPA's November conference in Noordwijk were also given the opportunity to find out more by attending a special secure parking workshop.

Why is TAPA taking action?

- 86% of all cargo crimes recorded in the EMEA region in 2015 by TAPA's Incident Information Service (IIS) involved attacks on trucks
- 807 incidents involved Theft from Vehicle, 53.3% of the annual total
- IIS also recorded 205 incidents involving Theft of Vehicle, 145 Theft from Trailer crimes, 81 Truck Thefts and 61 cases of Theft of Trailer, plus the majority of the 60 reported Hijackings involved attacks on trucks and drivers
- In 57.2% or 866 of the recorded incidents in 2015, losses occurred while trucks were stopped in 'Unsecured Parking' locations – with many of these crimes also involving violent attacks on drivers

These crimes are exacerbated by the lack of credible, measurable secure parking sites in the EMEA region, and particularly in Europe, making it extremely difficult for companies to determine the security level of a parking site without a physical inspection.

> ***'The International Road Union (IRU) statistics show that in Europe, 75% of all goods by volume or 18 billion tonnes of products a year are delivered by trucks. That means there is tremendous growth potential for parking operators that respond to the call for greater security.'***

CONTINUED ON PAGE 5 >

SECURE STOPS: *Continued from page 4*

TAPA's secure parking programme will be open to all parking owners and will include:

- A new online tool for TAPA's Manufacturer and Logistics Service Provider members incorporating a route planner, a secure parking locator, site information and contact details, as well as an incident history overlay showing the locations of previous cargo crimes reported to TAPA on the routes companies are planning to use. It will also provide a feedback opportunity for TAPA members, drivers, parking owners and law enforcement agencies.

Jason Breakwell, Vice Chair of TAPA EMEA, said: "The challenges facing transport operators in our region cannot be ignored. We are taking action to help minimise losses from supply chains and to help improve driver safety following the growing number of reports of violent attacks over the past 2-3 years. We want to give our members access to a wider choice of secure parking locations, promote the secure sites that already exist, and encourage other parking owners to raise their security levels to gain new business.

'We want to give our members access to a wider choice of secure parking locations, promote the secure sites that already exist, and encourage other parking owners to raise their security levels to gain new business.'

"Cargo crime is not going away. In fact, incident reports to TAPA's IIS show significant year-on-year increases for each of the first ten months of 2016 and this is already the worst year for recorded freight thefts in over six years in the EMEA region. This is also due to the fact that virtually all products are now at risk of theft from supply chains. The International Road Union (IRU) statistics show that in Europe, 75% of all goods by volume or 18 billion tonnes of products a year are delivered by trucks. That means there is tremendous growth potential for parking operators that respond to the call for greater security from their potential customers."

So how can TAPA members help to grow the programme?

TAPA is asking all members in EMEA to help identify parking locations you want to see join TAPA's new secure parking programme. Just tell us:

- Site name
- Location
- Country

Please email this information to:
secure.parking@tapaemea.org

CONTINUED ON PAGE 6 >

SECURE STOPS: *Continued from page 5*

HOW WILL THE PROGRAMME OPERATE?

Phase 1 - Establish Entry Level

SELF CERTIFICATION

- Parking Security Requirements (PSR) Entry level PSR 3 self certification. Certificate issued by TAPA for 3 years
- Self audit by Parking Place Operator (PPO)
- Location posted on TAPA Parking Security online tool
- TAPA pledges to carry out sample audits of self certified sites

OR…

PARKING SECURITY PARTNER

- Parking Place Operator completes a TAPA standard template and signs a declaration that basic security controls are in place
- Renewed annually
- Location posted on TAPA Parking Security online site
- TAPA pledges to visit a sample of these sites

OR…

MUTUAL RECOGNITION

- Parking Place Operator meets requirements of other accredited parking security schemes that have been pre-approved by TAPA
- Will be automatically awarded a TAPA Certificate after producing proof that they meet an alternative TAPA pre-approved scheme
- Location posted on TAPA Parking Security online site
- Sites not audited by TAPA

Phase 2 - Entry Level & Full Certification

FULL CERTIFICATION

- PSR Certification by Independent Audit Body (IAB) Levels 1-3
- Annual self audits
- Recertification every 3 years
- Certification cost by agreement between PPO & IAB

ENTRY LEVEL OPTIONS

- PSR 3 Entry level self certification **OR**
- Parking Security Partner completes a standard template and signs a declaration that basic security controls are in place **OR**
- Parking Place Operator meets requirements of another organisation's TAPA pre-approved and accredited parking security scheme

TRUCKING IN EUROPE:

KNOW THE FACTS

- 18bn tonnes a year delivered by road
- 75% of all goods by volume, 90% by value
- €250bn of products & produce
- Nearly 8m trucks
- Over 400,000 transport companies
- 46m tonnes carried every day
- Equal to 100 kilos per day for every person living in Europe

SEE IT SEND IT

Over 50% of the intelligence gathered by TAPA's Incident Information Service (IIS) is generated from media reports.

IIS

If you see a reported cargo crime incident, just take a second and send the news link to iis@tapaemea.org

TAPA INTELLIGENCE DRIVES A SECURE SUPPLY CHAIN

EYE ON TECH

Werner Cooreman

AS TECHNOLOGY EVOLVES, NEW RISKS EMERGE

The Technology Workshop at our Noordwijk conference focussed on navigational asset tracking with a session consisting of three parts:

- A Technology Working Group update
- A presentation from a technology manufacturer, Sysnav
- A discussion panel with technology experts and a Q&A

GPS tracking systems have now been around for a decade and the session looked at where we are in terms of this technology, our experiences of using it, and the level of security it offers. The workshop also discussed how criminals are also using technology to override GPS tracking signals.

The session triggered good questions and an interesting debate. In summary, navigational technology has clearly made progress by providing solutions that do not rely on information from satellite networks like Galileo or the U.S. GPS system but the weak spots still lie in the communication technology, which is usually the part that is jammed by criminals. However, as technology evolves, new risks emerge and GPS signal spoofing is an example of this whereby criminals make the monitoring station believe they are tracking a legitimate signal when, in reality, it is an intercepted and fake reference. This is no doubt a topic we will return to in the future.

'Navigational technology has clearly made progress by providing solutions that do not rely on information from satellite networks like Galileo or the U.S. GPS system but the weak spots still lie in the communication technology, which is usually the part that is jammed by criminals.'

OTHER NEWS

CCTV

- Hanwha Techwin has launched three new Samsung Wisenet P 4K cameras equipped with H.265 compression and WiseStream, a complementary compression technology which dynamically controls encoding, balancing quality and compression according to movement in the image. **You can read more here**
- Dahua has introduced a configurable Multi-lens 180-degree Panoramic Network IR Bullet Camera. **For more information click here**
- In the next 12 months, Bosch's complete range of IP cameras, as of the IP 4000 series, will come fully equipped with video analytics. **See more information – click here**

Integrated Systems

- Geutebrück has developed a new central platform, the integration server G-Link, on which all interfaces in the network run centrally. The elaborate development of interfaces is not required. **To find out more click here**

Cyber

- 5 trends in IoT and smart' tech' in 2016 so far. **See what they are by clicking here**
- Watch how to hack a security camera; it's alarmingly simple. **Click here to learn more**

Please note that none of the items covered in this section are endorsed by TAPA.

NEW ANALYSIS OF TRUCK HIJACKINGS IN SOUTH AFRICA HIGHLIGHTS AREAS TO AVOID AND THE LEVEL OF FIREARMS USED IN ATTACKS

In September, 12-month crime data released by the South African Police Service (SAPS) revealed a 7.4% reduction in truck hijackings over the previous year. Whilst any downward trend in cargo crime is welcome, South Africa continues to see more recorded truck hijackings than any other country in the EMEA region, based on police intelligence.

Now, new analysis by international loss adjusters John Pearson & Associates sheds more light on when and where truck hijackings are taking place in South Africa and the weaponry being used in attacks across the country. While Gauteng continues to be by far the biggest 'hotspot' for truck hijackings – the location of 695 or 58.6% of crimes between September 2015-September 2016, according to SAPS - this new report drills down further into the local areas of the province where most incidents occur.

108 or 20.8% of the 518 truck hijackings in Gauteng in the first nine months of 2016 took place in Ekurhuleni West, 55 or 10.6% occurred in Ekurhuleni East and a further 53 or 10.2% of crimes were reported in Ekurhuleni North. A further 16.7% of hijackings in the period between 1 January and 30 September 2016 took place in Sedibeng and West Rand, which recorded 46 and 41 incidents respectively.

Four other clusters of Gauteng recorded 20 or more truck hijackings in the opening nine months of the year:

- Ekurhuleni Central 35
- Tshwane East 27
- Tshwane Central 27
- Johannesburg North 25
- Johannesburg Central 21

Overall, the report lists truck hijackings in 17 areas of Gauteng in the reporting period.

In total, the John Pearson & Associates analysis shows a total of 883 truck hijackings nationally over the nine months across all nine South African provinces. While Gauteng stands out in terms of its incident rate, the provinces of Mpumalanga with 145, KwaZulu-Natal with 73 and Eastern Cape with 60 also see regular attacks on trucks, drivers and security escort vehicles. The top local areas for truck hijackings in these three provinces in 2016 to 30 September were:

MPUMALANGA

- Emalahleni (Witibank) 78
- Secunda 26
- Middelburg 19
- Acornhoek 12

KWAZULU-NATAL

- Ethekwini Inner 12
- Uthukela 10
- Ethekwini Outer 10

EASTERN CAPE

- Motherwell 16
- Mount Road 12

The analysis also highlights the number of firearms used by criminals in truck hijackings. In 724 or 81.9% of crimes in this period, attackers were reported to have been armed with either a pistol/revolver, shotgun or a high calibre weapon. In the majority of cases – 522 of the 883 incidents – trucks were stopped by offenders pointing firearms at the drivers, the report states.

TRUCK HIJACKINGS

By days of the week 1 Jan-30 Sept 2016

Thursday	192	Monday	117
Wednesday	178	Saturday	58
Tuesday	154	Sunday	49
Friday	135		

Q3

2016 CARGO CRIMES IN EMEA

160

Of all freight theft incidents in Q3 2016 took place at Unsecured Parking locations, a rise of 29% over the same three-month period in 2015

489 Total number of incidents recorded by TAPA EMEA's Incident Information Service (IIS) in Q3 2016

175 August was the month with most recorded cargo crimes in Q3 with 175 incidents. There were 174 in September and 140 in July.

€86,828

Average loss figure for the quarter based on cargo crimes reporting a value

66.9%

Intrusion was the most frequently reported Modus Operandi used by cargo thieves, featuring in 327 incidents

269

Or 55.1% of incidents in the quarter involved Theft from Vehicle crimes, followed by 88 cases of Theft from Trailer (18%) and 46 Theft of Vehicle (9.4%)

25 Number of countries in the EMEA region with recorded cargo crimes in Q3

€400,000

Biggest loss: Theft of Jewellery/Precious Metals en route in Arezzo, Italy on 11 July

10

Hijackings were reported to IIS in the third quarter of 2016, 2% of all recorded crimes

+105.4%

Increase in the number of reported cargo crimes vs. Q3 2015

53

Food & Drink was the product category with the highest number of recorded losses in Q3 with 53 incidents or 10.9% of all crimes. It was also the main category for losses in 2015

180%

Year-on-year rise in the number of major freight thefts reporting losses in excess of €100,000

204

41.7% of all recorded incidents in Q3 occurred in the United Kingdom, a rise of 284% over the 53 crimes reported in the UK in Q3 2015

€19,883,639

Total loss for the 46.8% of Q3 incidents reported to IIS that stated a value

3.9%

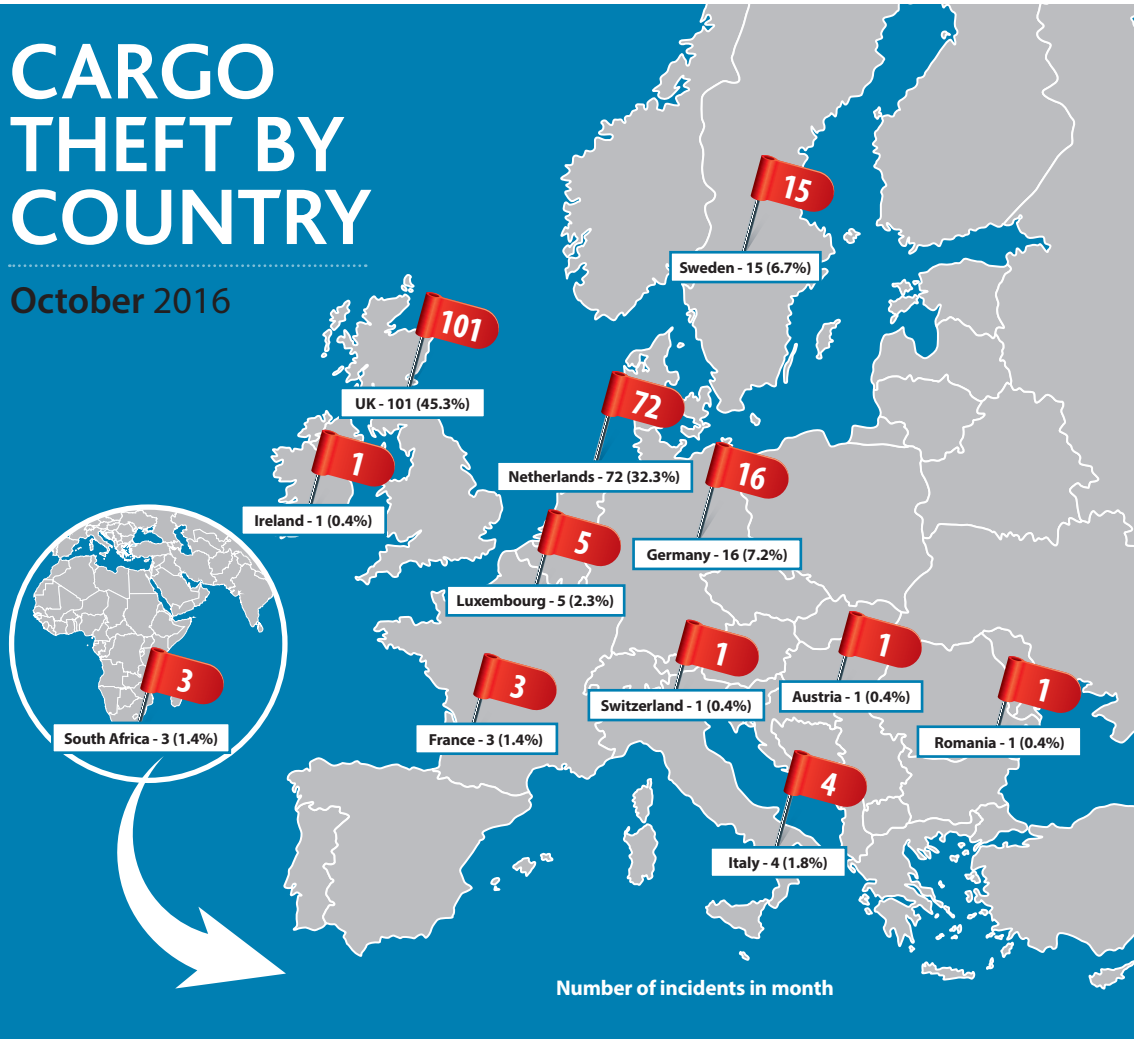
Of incidents, 19 in total, stated the M.O. used by offenders as Violent or Threat with Violence

28 Number of incidents involving a loss of more than €100,000, 5.7% of the Q3 total

CARGO CRIME MONITOR

CARGO THEFT BY COUNTRY

October 2016



€58,440
AVERAGE LOSS VALUE LAST MONTH

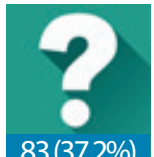
223
NEW CARGO THEFT INCIDENTS RECORDED DURING THIS MONTH

€1,113,960
Biggest loss: €1,113,960 Theft from Vehicle incident at an unsecured parking location in Chelmsford, United Kingdom, on 6 October and the loss of Clothing & Footwear products.

11
CRIMES CLASSIFIED AS 'MAJOR' INCIDENTS WITH LOSSES IN EXCESS OF €100,000

CARGO THEFT INCIDENTS BY PRODUCT

October 2016


83 (37.2%) UNSPECIFIED

24 (10.8%) MISCELLANEOUS

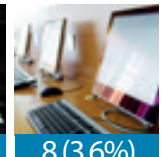
22 (9.9%) FURNITURE / HOUSEHOLD APPLIANCES

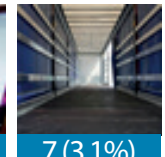
19 (8.5%) CLOTHING & FOOTWEAR

12 (5.4%) FOOD & DRINK

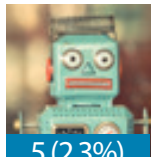
10 (4.5%) COSMETICS & HYGIENE

10 (4.5%) TYRES


8 (3.6%) COMPUTERS / LAPTOPS

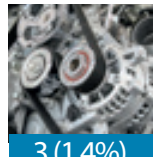

7 (3.1%) NO LOAD

6 (2.6%) TOOLS / BUILDING MATERIALS


5 (2.3%) TOYS / GAMES

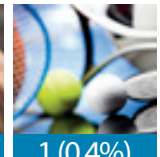
4 (1.8%) TOBACCO

3 (1.4%) PHARMACEUTICALS

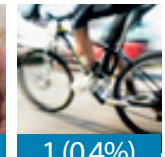

3 (1.4%) CAR PARTS

2 (0.9%) METAL

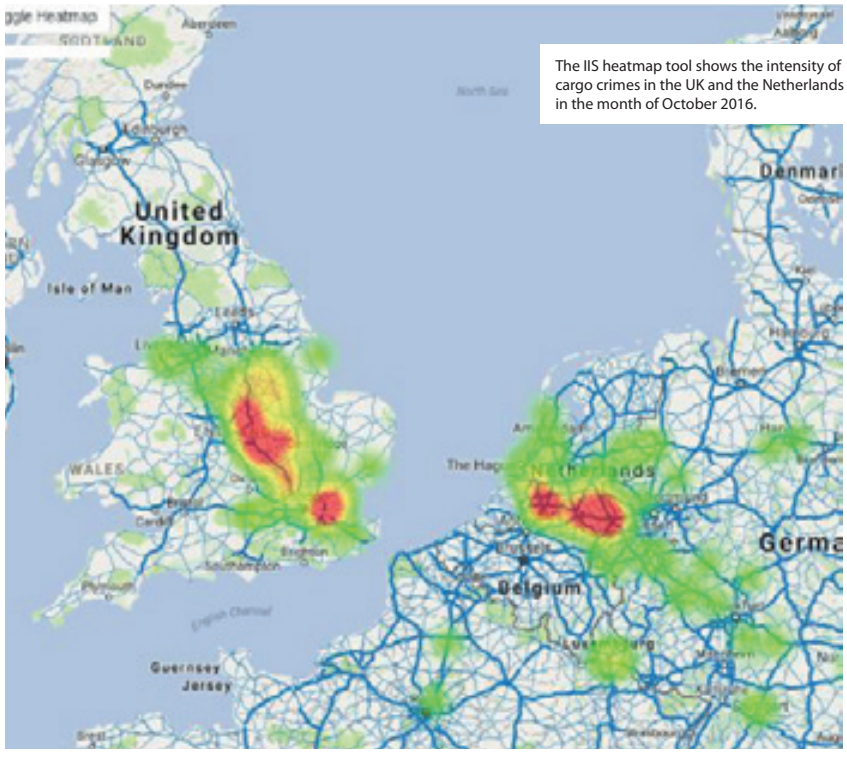
2 (0.9%) PHONES


1 (0.4%) SPORTS EQUIPMENT

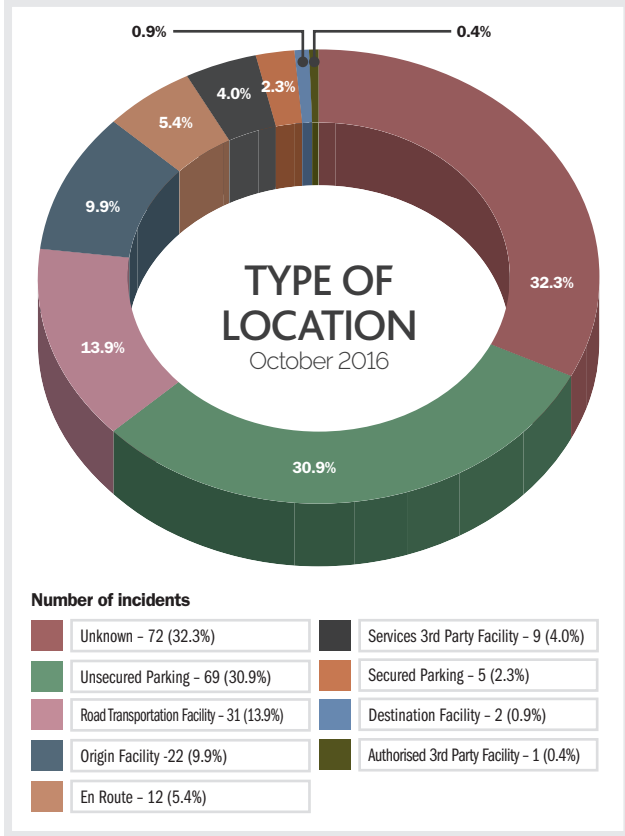
1 (0.4%) CASH


1 (0.4%) BICYCLES

GROWTH IN IIS INTELLIGENCE CONTINUES TO HELP TAPA MEMBERS MINIMISE LOSSES IN THEIR SUPPLY CHAINS ACROSS EMEA



The IIS heatmap tool shows the intensity of cargo crimes in the UK and the Netherlands in the month of October 2016.



223 cargo crimes recorded in October 2016 with a reported loss value of €5,960,908 represents a 159.3% increase in incidents year-on-year.

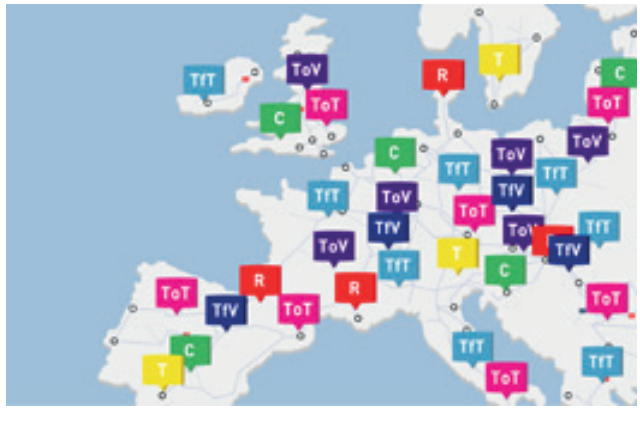
2011 was the first full year that TAPA EMEA started to publish monthly Incident Information Service (IIS) data in *Vigilant* and in October 2011 the number of recorded cargo loss incidents stood at 20. Fast forward five years and, last month, 223 new freight thefts were reported and added to the IIS database.

In the last issue of *Vigilant*, TAPA reported that based on recorded cargo crimes in the first nine months of this year, 2016 was on course to set a new six-year high. October data means this is now officially the worst year for recorded cargo thefts in the Europe, Middle East and Africa region since 2011, taking the year-to-date total beyond the 1,515 incidents reported to IIS in 2015.

The 223 new cargo crimes recorded by TAPA's IIS in October occurred in 12 countries in the region. 102 or 45.7% gave a loss value, producing a total of €5,960,908 and an average loss for the month of €58,440.

Every incident reported to IIS provides vital intelligence for TAPA members and helps them to identify new trends and plan their supply chains to minimise the risk of losses. October data, for example, reveals:

- Three violent thefts in one day in Milan with a combined loss of €600,000
- A series of tyre thefts in the UK and Germany
- Criminals dressed as 'police' officers in Italy to hijack a truck
- The constant threat of overnight 'curtain cutting' when trucks and drivers stop at unsecured parking locations



IIS is a constant source of supply chain crime intelligence. TAPA members can interrogate the database by:

- Time periods
- Country
- Location
- Incidents
- Products
- M.O

The password-protected online IIS tool also produces route maps showing i.e. the types of cargo crime incidents occurring between origin and destination points. Members can also generate heat maps that show the intensity of freight thefts in countries and regions across EMEA.

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MAJOR CARGO LOSSES

The highest value loss in October 2016 followed a familiar pattern for cargo crimes, particularly in the United Kingdom, and emphasises why unsecured parking locations can represent such rich pickings for cargo thieves. In this incident on 6 October, offenders cut the curtain side of a parked and attended semi trailer in Chelmsford, Essex, and were able to steal €1,113,960 worth of Clothing & Footwear.

Five of the 11 major cargo crimes in October with losses in excess of €100,000 took place in the UK. These five thefts resulted in a total loss of €1,747,324. In addition to the crime mentioned previously, the other major thefts in the UK were:

- €243,666 – A Theft from Vehicle crime at an unsecured parking location in Newcastle-under-Lyme, Staffordshire, on 23 October. Thieves broke the back door lock of a truck sometime between 19.00hrs on Sunday and 07.00hrs on Monday and stole 418 boxes of Clothing & Footwear
- €168,207 – This crime took place in a secure parking location in Whetstone, Leicestershire, on 24 October and involved the theft of kitchen products from a semi-trailer while the driver was in the vehicle

- €116,851 – Heston services on the M4 motorway was the scene of another curtain-cutting crime in which thieves escaped with Computers/Laptops from a parked and attended truck on 17 October

- €104,640 – In Raunds, Northamptonshire, on 4 October offenders cut the curtain side of a truck and stole a large quantity of Toys & Games

Italy remains an extremely frustrating market in terms of the level of incident reporting. The number of losses recorded by IIS remains relatively low but when thefts do occur they usually follow the main characteristics associated with earlier cargo crimes in Italy, notably well organised and violent truck hijackings:

€200,000 – Cigarettes

On 25 October, thieves staged a violent attack on a delivery vehicle in the Lombardy region. They waited for the driver to stop and open the back door of the vehicle before threatening him with a gun. A number of pallets of cigarettes were stolen within just a four-minute period.

€200,000 – Cigarettes

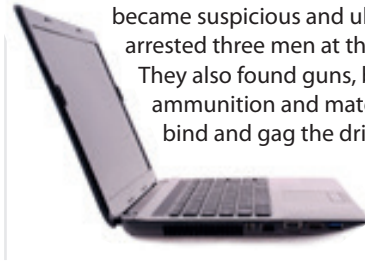
Yet another high value loss of a cargo of cigarettes in Milan on 25 October. In this incident, criminals used a van to block the road, forcing the truck driver to stop. They forced open the back door to access and steal the cargo.

€200,000 – Miscellaneous electronics

This third crime, also on 25 October and targeting a truck en route in the Milan region, could suggest an audacious series of same-day thefts by a single crime group, although no firm evidence of this currently exists. Once again, the attackers used a van to force the truck driver to stop. The driver was put into another van while the truck was moved to a quiet location close by, where the thieves used a tool to cut open a hole in the back door of the stolen vehicle to take the cargo. Reports following the crime said the thieves used a GPS jammer to conceal the location of the truck during the theft. It was also suggested that they may have needed to tow the vehicle to where it was unloaded as its immobiliser system prevented it from being restarted.

€220,000 – Computers/Laptops

Earlier in the month on 5 October in Casnate con Bernate, 30 kilometres north of Milan, a truck loaded with Computers/Laptops was forced to stop by people dressed as police officers who had, once again, used a van to block the road. In this incident, which happened shortly after the truck had left a nearby transport company site, the driver was threatened with a gun and ordered to follow the offenders. Fortunately, genuine police officers patrolling nearby became suspicious and ultimately arrested three men at the scene. They also found guns, blank ammunition and materials to bind and gag the driver.



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CARGO LOSSES IN OCTOBER 2016

The other major crimes occurred in Germany and South Africa. The incident in Otzberg in the state of Hesse, Germany, was one of 10 crimes in October that involved the theft of Tyres. In fact, this Deceptive Pick-up from a Services 3rd Party Facility involved the collection of three loads on 24 and 25 October by a fake transport company, resulting in a total loss of €150,000.

In South Africa, the other crime saw attackers in four cars ambush a truck and its security vehicle, opening fire on both vehicles before stealing €118,862 of Phones. The incident occurred in the Kempton Park area of Gauteng province, the scene of regular truck hijackings and other cargo thefts.

LOSSES OF €50,000-€100,000

TAPA's IIS also recorded 21 cargo thefts last month involving losses of between €50,000 and €100,000. Two of these took place in Sweden – the loss of €71,005 of Clothing & Footwear in a Theft from Moving Truck crime on 31 October in Norrbotten in northern Sweden and a Theft from Vehicle on 23 October of €50,718 of electrical goods. In the second incident, thieves cut a fence to reach a locked trailer that had been left in an enclosed area in Malmo.

All remaining losses in this value range – 19 in total with a combined loss of €1,305,293 - occurred in the United Kingdom:

- **€99,903** – Tyres stolen from two trucks from the same company at an unsecured parking location in Upper Heyford, Northamptonshire on 27 October
- **€88,002** - Thieves took HD televisions in a Theft from Vehicle incident in Daventry, Northamptonshire, on 20 October
- **€83,547** – Electrical bicycles stolen from a trailer in Leicestershire on 25 October
- **€82,020** – A cargo of Tyres stolen in Rugby on 21 October
- **€75,749** – A shipment of Tyres stolen from a truck on 25 October in Newark-on-Trent, Lincolnshire
- **€73,521** – Clothing & Footwear taken from a truck at an unsecured parking location in Ipswich, Suffolk, on 12 October
- **€70,796** – A shipment of deep fat frying appliances stolen on 6 October from a truck at Watford Gap services in Northamptonshire
- **€69,065** – Champagne stolen from a semi-trailer in Grays, Essex, on 13 October
- **€67,392** – Theft of copper from a vehicle in Ashford, Kent on 18 October
- **€66,837** – Dresses taken in a Theft from Vehicle crime in St. Albans, Hertfordshire, on 3 October
- **€64,609** – Clothing & Footwear products taken in a Theft from Vehicle crime in Basildon, Essex, on 21 October
- **€62,919** – Electrical products stolen from a truck at a Road Transportation Facility in Leicestershire
- **€62,899** – Tyres stolen in a Theft from Vehicle crime in Ranby, Nottinghamshire, on 30 October
- **€62,381** – Car parts stolen from a vehicle at a Services 3rd Party Facility in Grays, Essex, on 20 October
- **€60,153** – Tyres stolen from a truck in Purfleet, Essex, on 13 October

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MAJOR CARGO LOSSES

- **€55,698** –Unspecified cargo taken from a vehicle in Daventry, Northamptonshire
- **€55,309** – Furniture/Household Appliances stolen from a truck at a Road Transportation Facility in Northamptonshire on 7 October
- **€53,931** – Computers/Laptops stolen from a truck at a Road Transportation Facility in Dunstable, Bedfordshire, on 19 October
- **€50,560** – Miscellaneous electrical products stolen from a truck in Leicestershire on 19 October

Of these 19 cargo crimes:

- 15 involved thieves cutting the curtain sides of trucks
- 14 of the incidents involved trucks that were parked and attended
- 10 of the thefts were reported as happening overnight
- 9 thefts occurred in unsecured parking locations
- 5 took place at motorway services
- 4 involved thieves cutting locks and seals

Overall, 101 or 45.3% of recorded cargo crimes in October 2016 took place in the UK.

The Netherlands and Sweden were the only other countries with 10 or more reported incidents with 72 or 32.3% and 15 or 6.7% respectively.

PRODUCTS TARGETED

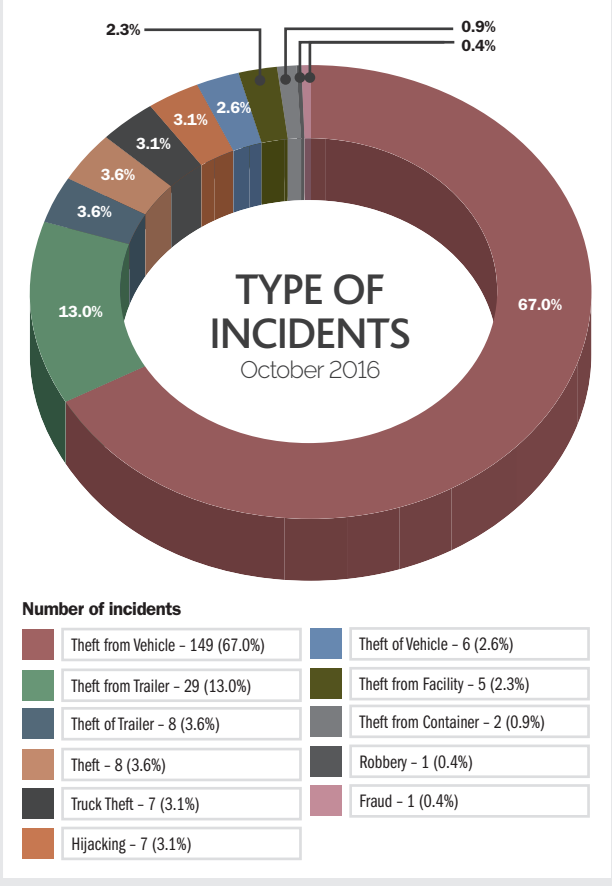
IIS received loss reports in 16 different product categories as well as seven thefts of trucks or trailers with no load. Five of the categories had 10 or more incidents:

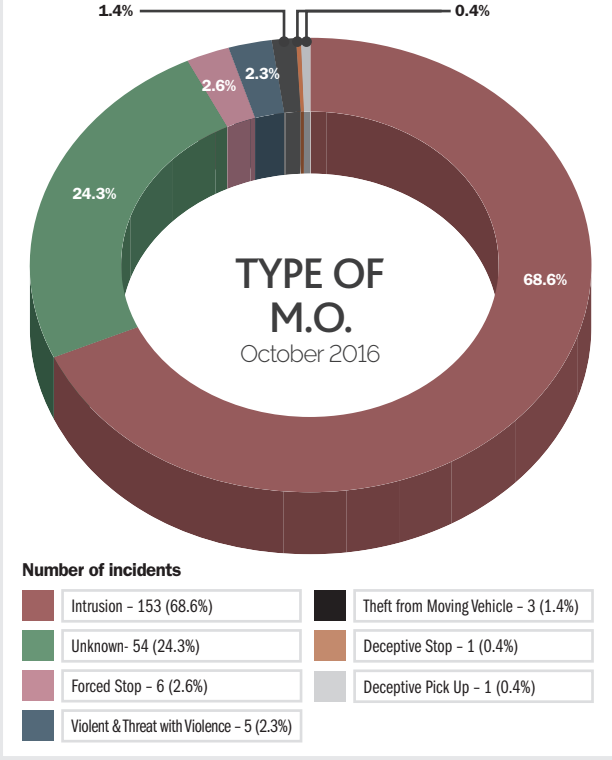
- Furniture/Household Appliances – 22 (9.9%)
- Clothing & Footwear – 19 (8.5%)
- Food & Drink – 12 (5.4%)
- Cosmetics & Hygiene – 10 (4.5%)
- Tyres – 10 (4.5%)

In 83 or 37.2% of crimes the goods targeted were unspecified and another 24 or 10.8% of thefts involved miscellaneous products.

TYPES OF INCIDENTS

Of the 223 cargo thefts recorded by TAPA's IIS last month, 149 or 67% were Theft from Vehicle crimes. Theft from Trailer was the only other type of incident to reach double figures for the month, recording 29 losses, 13% of the October total.





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HOW TO REPORT CARGO CRIME INCIDENTS TO TAPA'S INCIDENT INFORMATION SERVICE

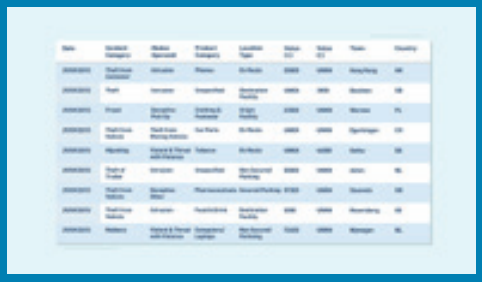
TAPA's new 'IIS Explainer Video' shows you how to report freight thefts to our Incident Information Service database

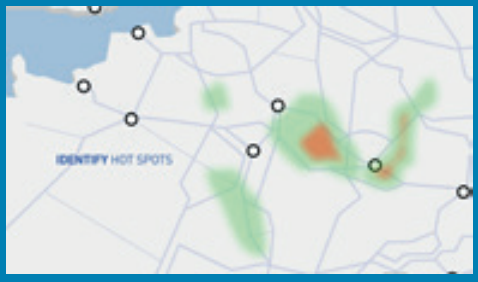
Watching the video takes under two minutes. As well as showing you how to enter incident intelligence, it will also show you the types of cargo crime analysis and incident maps TAPA members are able to access when they use the database to help manage risks in their supply chains.

TAPA intelligence enables members to:

- Plan routes to avoid known cargo crime 'hotspots'
- Identify the types of incidents taking place
- Use the IIS mapping tool to see the types and locations of freight thefts
- Understand the types of products criminals are targeting
- Gain a valuable insight into the modus operandi used in freight crimes

CLICK HERE & WATCH NOW





ALL CARGO CRIMES REPORTED TO TAPA'S IIS ARE ANONYMOUS – NO COMPANY IDENTITY INFORMATION IS REQUESTED OR REQUIRED

IN THE FIGHT AGAINST CARGO LOSSES, INTELLIGENCE MEANS EVERYTHNG.

STEP UP & STAND OUT

LATEST FSR, TSR AND TACSS SECURITY CERTIFICATIONS

In each issue of this newsletter, we publish a list of the TAPA EMEA members that have most recently gained TAPA FSR, TSR or TACSS certification.

The following companies and locations were audited by one of TAPA EMEA's approved auditing partners or, in the case of Class 'C' or Level 3 certification, may have been completed by an in-house TAPA-trained person.

FSR	Company Name	Country	City	Class
FSR	DHL Aviation (Maroc) S.A.	MA	Casablanca	A
FSR	DHL Aviation (Netherlands) B.V.	NL	Schiphol	A
FSR	DHL Express (Sweden) AB	SE	Landvetter	A
FSR	DHL Global Forwarding (CZ) s.r.o.	CZ	Prague	B
FSR	DHL International (UK) Ltd	GB	London	A
FSR	DSV Solutions (Pty) Ltd	ZA	Germiston	A
FSR	Geodis Freight Forwarding NL	NL	Rotterdam - Albrandswaard	C
FSR	H.Essers & Zonen Internationaal Transport NV c/o Essers Logistic company Hall 12	BE	Winterslag	A
FSR	Kuenhe + Nagel Logistics BV	NL	Helmond	C
FSR	Maltacourt Hungary Kft	HU	Törökbálint	A
FSR	Nightline Group	IE	Dublin	A
FSR	VCK Logistics SCS GmbH	DE	Dusseldorf	A
TSR	**Company Name**	**Country**	**Category**	
TSR	SSL Benelux NV	BE	Level 2 / Category Large	

GET READY TO REGISTER FOR TAPA'S FIRST CONFERENCE OF 2017 IN MILAN

Registration will open shortly for TAPA EMEA members to attend our first conference of 2017 in Milan on 15 & 16 March.

TAPA's Italian Working Group has been successfully raising awareness of the seriousness of cargo crime in Italy in recent years and building the Association's relationships with law enforcement agencies and other supply chain security stakeholders. Still, however, losses of products from supply chains in Italy are believed to be significantly under-reported.

When cargo crimes in Italy are reported to TAPA's Incident Information Service (IIS) they tend to feature a familiar set of characteristics; thefts are well organised, involve major losses, frequently involve truck hijackings, and the use of violence. Even though the total number of recorded incidents in Italy remains low compared to other major countries in Europe – IIS was notified of only 32 cargo thefts in 2015 – this is generally seen to be giving a potentially misleading picture of the level of risk facing companies moving high value, theft targeted goods in Italy or across its borders. This view is supported by more recent evidence with TAPA's IIS recording four separate crimes in Milan involving a combined loss of €820,000 over the space of just 20 days in October 2016. Products targeted in these attacks were Tobacco, Computers/Laptops and miscellaneous electronic products.

TAPA's conference in Milan aims to provide a more detailed insight into the current cargo crime environment in Italy by exploring the types of crimes taking place, the modus operandi used in attacks on supply chains and the regions that pose the highest risk. The impact of organised crime on supply chains will be one of the themes of the Milan conference. Delegates will also hear presentations on risk continuity and screening as well as member case studies.

TAPA EMEA members will be notified when registration opens.

POLICE IN CANADA AND SOUTH AFRICA RECOVER GOODS STOLEN IN TRUCK HIJACKINGS

Police in Canada recovered millions of dollars of goods stolen in cargo thefts after a series of arrests in Vaughan, Ontario.

The haul was discovered during an investigation into a car theft ring. Officers searching a warehouse found e-cigarettes, alcohol and car parts as well as a truckload of a hazelnut spread product.

Meanwhile, in an unrelated case, police in South Africa recovered 111 boxes of shoes, 528 boxes of body lotion, 67 boxes of DVD players and 10 boxes of wristwatch batteries after the arrest of a 30-year-old Ethiopian businessman in Limpopo province for possession of stolen goods. The products are believed to be connected to truck hijackings in Gauteng and KwaZulu-Natal.

OFFICERS TRACKING A STOLEN TRUCK IN GAUTENG PROVINCE LOCATE IT AT THE HOME OF A SERVING OFFICER

A metro police officer and his mother were arrested after police tracking a signal from a hijacked truck found it at their home in Eastvale in South Africa's Gauteng province. Local media reports also alleged that the mother is a correctional services officer.

According to one report, the truck, with three employees inside, let premises in Emalahleni to deliver a cargo of flour to Benoni. While en route, the truck was stopped by a marked police vehicle with blue lights and four officers inside. One of the officers is said to have approached the truck driver and hit him with a hammer before putting all three employees into the back of the truck. They were eventually released near Boksburg. The driver is still fighting for his life in hospital, one article said.

The attackers reportedly changed the number plates of the hijacked truck.

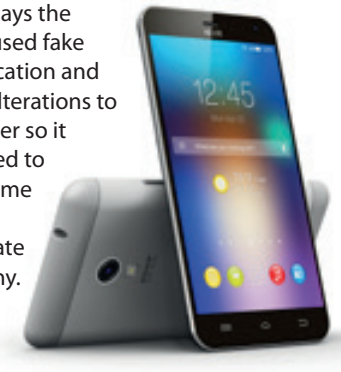
MIAMI POLICE FOIL ATTEMPT TO STEAL €1 MILLION TRUCKLOAD OF SMARTPHONES AFTER MONITORING GANG FOR TWO MONTHS

Miami-Dade police have foiled a planned hijacking of a truck carrying $1 million of smartphones following a tip-off.

Officers spent eight weeks monitoring the activities of the gang, following three men from a Doral cargo company as they tailed trucks delivering phones. At one point, the men are said to have spent nine hours outside a cargo facility watching trucks being loaded and leaving the premises.

On 4 November, the gang set off to implement their plan with a copy of a truck key. They followed their target vehicle from a Doral cargo company to a location near Miami International Airport. When the truck driver got out of this vehicle to go into the business premises, one of the gang got into the truck using the key and tried to drive away. However, police intercepted the hijacking and took the three men into custody.

This crime follows news that eight people were charged in a federal court last month with stealing 23,000 smartphones with a value of $6.7m from a tractor-trailer at Miami airport. A media report says the group used fake identification and made alterations to the trailer so it appeared to have come from a legitimate company.



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FREIGHT THEFTS IN THE UNITED STATES RISE IN Q3 2016, ACCORDING TO CARGONET AND FREIGHTWATCH DATA

FreightWatch International and CargoNet have released their cargo theft figures for Q3 2016 in the United States.

193 crimes were recorded by FreightWatch, a 7% rise year-on-year, with an average loss value of $120,536. CargoNet reported a total of 447 incidents, up 2% on the same quarter of 2015, which included vehicle theft, cargo theft and crimes involving fraud. CargoNet recorded a total loss figure for incidents in Q3 2016 of $23.7 million, an $8.2m reduction on the same period a year ago.

FreightWatch listed California as the state with most cargo crimes, 38% of all incidents in the quarter. Texas and Florida were the states with the second and third highest crime rates. Electronics were the most stolen products by value, producing a loss of $7.8m, although this was a significant fall on the $14.5m for the same quarter of last year. In terms of volume, Food & Drink commodities remained the most stolen items overall.

NOW KENYA SETS UP NEW POLICE UNIT TO TARGET CARGO CRIME ALONG NORTHERN CORRIDOR

A decree by Kenya's President Uhuru Kenyatta to stamp out cargo crime along the country's Northern Corridor route is continuing to gather momentum with the creation of the new Northern Corridor Transit Patrol Unit (NCTPU) to operate in the area between Mombasa and Busia in the west of Kenya.

The move is aimed at stopping the growing number of container thefts in the region by crime cartels, which are said to cost the country millions in lost revenue. The new unit consists of more than 200 officers from different law enforcement agencies, media reports say.

BUSINESSES IN THE U.S. WARNED OVER CARGO CRIME RISKS DURING THE THANKSGIVING HOLIDAY

Companies in the U.S. were told to be extra cautious during this month's Thanksgiving holiday as history shows it is a prime time for cargo thefts.

Analysis of crime trends in Thanksgiving week for 2012 to 2015 by CargoNet showed a total of 146 cargo and truck thefts. The estimated loss value for stolen cargo was $8.2 million, with an average loss of $147,059. 35 of the thefts occurred in Texas, twice as high as in California, the state with the second highest incident rate.

Thefts identified by CargoNet during the Thanksgiving holiday included:

- $2,100,000 theft of apparel and accessories from a parking lot in Carson, California
- $537,000 theft of fragrances from a truck stop in Yemassee, South Carolina
- $447,000 theft of footwear from Houston, Texas
- $441,000 theft of apparel and accessories from a truck stop in Staunton, Virginia
- $319,150 theft of candy from an unsecured yard in Douglasville, Georgia

WELCOME OUR LATEST MEMBERS

Please join us in welcoming the latest companies to join TAPA EMEA:

Company	Country
Middle East Airlines Ground Handling sal	LB
www.meag.com.lb	
Coolblue	NL
www.coolblue.nl	

TAPA AND INDUSTRY *events...*

DECEMBER	
05 - 07	Algeria Fire, Safety and Security Algiers (DZ) http://www.safex-algerie.com/
05 - 07	Saudi Transtec Dammam (SA) http://www.sauditranstec.com/
06 - 07	TOC Container Supply Chain Middle East Dubai (AE) http://www.tocevents-me.com/
11 - 13	MEFSEC Cairo (EG) http://www.mefsec.com/
13 - 16	ISEC Isfahan (IR) http://isfahansafe.ir/

JANUARY	
13 - 16	Truck & Transport Brussels (BE) http://www.truck-transport.be/fr/salon/visiteur
22 - 24	Intersec Dubai (AE) http://www.intersecexpo.com/frankfurt/51/for-exhibitors/for-exhibitors.aspx?g-clid=CPnf0K3VzdACFcFAGwodFZwAIg
25 - 26	Trans Middle East Tehran (IR) http://www.transportevents.com/Forth-comingEventsdetails.aspx?EventID=EVE139

If you are aware of any events that might be of interest to TAPA EMEA members, please email the details to **info@tapaemea.org**