

# vigilant

THE MONTHLY CARGO CRIME UPDATE FOR MEMBERS OF TAPA EMEA

## LONDON CALLING

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Countdown begins to TAPA's biggest ever global meeting of supply chain security professionals

TRANSPORTED ASSET PROTECTION ASSOCIATION

# welcome

## THE FUTURE OF SUPPLY CHAIN SECURITY

TELL US  
WHAT'S  
ON YOUR  
MIND?



**In less than eight weeks, we will see the biggest-ever gathering of supply chain security professionals in the 20-year history of our Association.**

Much of this issue of *Vigilant* is devoted to the event and, as you will see, we already have an outstanding group of speakers and panellists as well as the promise of an extremely interesting, thought-provoking and futuristic agenda.

**I just want to highlight three things:**

### 1. Registration

If you're not one of the 450+ delegates who have already registered, you now need to confirm as quickly as possible if you want to

attend to ensure you don't miss out. TAPA members can register online via the members' section of our website.

### 2. Invitations

As we stated in the last issue, we are inviting TAPA members to nominate non-members they would like to see participating in our conference. This is primarily to introduce potential new members to our Association because London will be such a great showcase of what we do and of the unique information-sharing and networking opportunities we create for like-minded supply chain security professionals.

We therefore ask you to send us contact information for any non-member Manufacturers or Logistics Service Providers that you believe can benefit from getting to know TAPA.

### 3. Questions

As you can see in this issue, we are inviting leading experts to share their views with us in London. They represent major manufacturers, logistics service providers, regulatory authorities, law enforcement agencies and insurers, plus we have other specialists onboard in James Bellini and Nik Gowing to stretch our thought processes on how the future may look and feel.

London, therefore, presents you with the chance to ask questions to our experts relating to anything that's on your mind about future supply chains and how they will impact security, the use and potential risks associated with new technologies, how policing is changing to address new threats, and the insurance implications of new ways of doing business when transporting high value, theft targeted goods.

With such a broad agenda, we are inviting our delegates and members to advise us of your questions in advance of the conference. This will enable our speakers and panellists to address the issues of greatest importance to you. We do not intend to identify who asked each question, we just want to ensure that the additional information shared by our presenters in London through each Q&A session delivers the most valuable information for our audience.

With regards to other invitees or questions for our presenters, you can send these to us at [info@tapaemea.org](mailto:info@tapaemea.org)

London promises to set a new benchmark for TAPA events in the EMEA region. Please take a moment now to think about the three items I have raised here and help us all to maximise the opportunities that await us in October.

*'London presents a unique chance to ask your questions to our experts relating to anything that's on your mind about future supply chains and how they will impact security, the use and potential risks associated with new technologies, how policing is changing to address new threats, and the insurance implications of new ways of doing business when transporting high value, theft targeted goods - or any other issues you want to raise.'*



**Thorsten Neumann**  
Chairman

# Q2 2017

## RECORDED CARGO CRIMES IN EMEA



# 638

Number of cargo crimes reported to TAPA's IIS in EMEA - up 6.6% over the 598 theft incidents in Q2 2016

# 20

Number of countries in the EMEA region reporting cargo theft incidents in Q2 2017

# €52,351

Average loss for cargo thefts with a value

# 22

Number of major losses with a value over €100,000



# 10%

Food & Drink was the IIS product category with most thefts, 64 in total or 10% of all crimes

# €20,521,765

Total loss for all crimes reporting a value

# 61.4%

Of crimes provided a loss value

# 377

The United Kingdom recorded the highest number of cargo crimes – 59% of the Q2 total and a 32.7% increase YoY in supply chain thefts

# 16

Number of TAPA IIS product categories recording losses

# €3,466,907

The biggest single loss involved the theft of electronic goods in a truck hijacking in Johannesburg, South Africa, on 24 June

# 4.7%

Year-on-year increase in crimes with losses over €100K

# 78.1%

Of reported incidents involved Theft from Vehicle, 498 crimes in total

# €8,584,207

Total value of recorded crimes with a loss of more than €100,000

# 96

The number of incidents with a loss value between €50,000 and €100,000

# €390,191

Average loss for the 22 major cargo crimes in EMEA

# 92.4%

Rise in the number of crimes at Unsecured Parking locations compared to Q2 2016

# 22

Or 3.5% of recorded crimes were classified as Violent or Threat with Violence

# 483

Of the freight theft incidents in EMEA took place in Unsecured Parking locations, 75.8% of the total

# 88%

Or 563 of the Q2 crimes took place in just three countries; the United Kingdom, the Netherlands and Sweden

# PLANNING FOR FUTURE SUPPLY CHAIN RISKS & INNOVATIONS

*'The disturbing fact that trucks and vans now appear to be the 'weapons' of choice for terror attacks in Europe has raised the importance of truck and driver security to an unprecedented level.'*

**The Transported Asset Protection Association (TAPA) will mark its 20th anniversary with its biggest ever global conference for supply chain security professionals.**

With nearly two months to go before the event on 25 & 26 October 2017, over 450 delegates, speakers, panellists, sponsors and exhibitors have registered to participate in what promises to provide a unique, expert view of the challenges facing supply chains today and in the future.

As with all TAPA EMEA events, for delegates that wish to attend, there will be a pre-conference welcome drinks reception from 1900-2000hrs at The Imperial War Museum in the city. This is always a popular opportunity for industry friends and colleagues to meet and network ahead of the formal start of the conference.



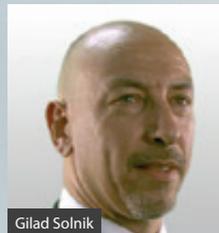
Julian Hansen



Bjorn Hartong



Pat Flynn-Cherenzia



Gilad Solnik

*'It is no longer acceptable to believe that all cargo will move seamlessly. Between mergers and acquisitions, weather, economic or geopolitical threats, it is critical to know where your freight is at any given time, and how to quickly react when a threat is predicted, leveraging tools built on machine learning or AI.'*

### Opening address by UK Government Minister

Following a welcome introduction by TAPA EMEA's Chairman, Thorsten Neumann, the Association is delighted to confirm that the first speaker to address the conference will be The Rt Hon Brandon Lewis MP, UK Minister of State for Immigration.

He will present the British Government's latest position on immigration and the migrant crisis that continues to challenge authorities across Europe and present both immediate and long-term concerns for supply chains which are increasingly being targeted by migrants trying to board trucks to reach countries across Western Europe. While the port of Calais has been a focal point for clandestine attacks on trucks and their drivers, TAPA's Incident Information Service (IIS) continues to receive reports from other parts of Europe,

demonstrating the growing level of risk for the transport industry.

In this issue of *Vigilant*, for example, TAPA's IIS reports three cases in July where migrants attacked trucks and drivers in France, Belgium and Greece. Just as alarming is the growing level of violence seen in these attacks. All three incidents last month stated an M.O. of Violent or Threat with Violence. The previous issue of *Vigilant* also reported a further escalation in these types of incidents when a British driver was 'left for dead' after migrants hijacked his truck near Calais.

The disturbing fact that trucks and vans now appear to be the 'weapons' of choice for terror attacks in Europe has raised the importance of truck and driver security to an unprecedented level. The Minister's address, therefore, comes at a pivotal time for everyone responsible for supply chain security in Europe.



### What will the future look like?

The first morning of the London conference will be dedicated to looking into the future.

Leading the conversation will be our moderator, Dr James Bellini, a leading futurologist and author with a considerable reputation as a thought-provoking speaker and moderator at top-level management conferences and business schools around the world. James has spent more than 25 years as a respected TV broadcaster, futures analyst and writer with a strong focus on social, economic and technological trends over the next 10 to 20 years.

**He will introduce the audience to five business leaders, who will all share their views on the way business and supply chains are evolving at an ever-increasing rate. Our speakers are:**

- Scott Allison, President of DHL Life Sciences
- Ed Mukhtar, Director EU Transportation & Logistics Services, Amazon Europe, and Gilad Solnik, Director Security & Loss Prevention, EMEA at Amazon
- Pat Flynn-Cherenzia, Senior Director, Global Logistics & Fulfillment at Microsoft
- Ronald Kleijwegt, Managing Director & Director Strategic Development, JUSDA Europe

Previewing her presentation entitled 'What you don't know WILL hurt you!', Pat Flynn-Cherenzia, says: 'In today's dynamic environment, it is no longer acceptable to believe that all cargo will move seamlessly. Between mergers and acquisitions, weather, economic or geopolitical threats, it is critical to know where your freight is at any given time, and how to quickly react when a threat is predicted, leveraging tools built on machine learning or AI.'





*Law enforcement and insurance will also join the debate on day one. Insurance expert David Taylor, speaking on behalf of the International Union of Marine Insurers (IUMI) will discuss 'Disruptive times – future supply chain challenges facing cargo and logistics insurers.'*

### Future technologies take centre stage

The first afternoon session of day one switches the focus to technology and invites a panel of experts to each provide a 10-minute update on:

- Artificial intelligence
- Robot technology
- Driverless trucks
- Drones

Speakers already confirmed for this session include:

- Edwin Lustig, CEO of Robot Security Systems
- Joerg Schib, Global Account Manager Logistics, Johnson Controls
- Frédéric Haegeman, EMEA Sales, Honeywell Security & Fire

If you have any questions you'd like to see put to the panel on these or any other future technologies, please send them to

[info@tapaemea.org](mailto:info@tapaemea.org)

Law enforcement and insurance will also join the debate on day one. Insurance expert David Taylor, speaking on behalf of the International Union of Marine Insurers (IUMI) will discuss 'Disruptive times – future supply chain challenges facing cargo and logistics insurers.'

### What's the view of law enforcement and the insurance sector – and is TAPA ready for the future?

Following a live robot demonstration during the afternoon networking break, delegates will hear the latest views of Europol, presented by David Ellero, Head of Unit. Economic & Property Crime.

The first day of speaker and panel discussions will conclude with a look at TAPA's role and progress over its first 20 years, introduced by former Chairs Gary Alton and Julian Hansen. Then the focus will shift to the future of the Association in view of the changing supply chain security environment with a panel discussion featuring the Chairs of the Association's Americas, Asia Pacific, and Europe, Middle East & Africa regions.

Dinner will take place in the same venue – the Park Plaza London Riverbank – and will include a special lottery to add to the evening's entertainment and, most importantly, to raise money for another great charity.

Day two will commence with an update on TAPA EMEA's new Parking Security Requirements (PSR) and the latest training news from the Association.

### Think the Unthinkable

To set the tone for the second day of presentations and discussions, delegates will be invited to 'Think the Unthinkable' in a special view of living, working and doing business in a changing world. Addressing the conference will be Nik Gowing, a pioneer in predicting and identifying the new vulnerability, fragility and brittleness of institutional power in the new all-pervasive public information space.

Following his presentation, Nik will chair a debate involving a panel representing the governmental, manufacturing, logistics, insurance and law enforcement sectors – and, once again, delegates have the chance to put forward questions for the panel right now by emailing [info@tapaemea.org](mailto:info@tapaemea.org)

The challenges facing law enforcement will continue in the afternoon session as the conference hears presentations on:

- Future terrorism threats
- Cybercrime and data security
- Transnational organised crime

Speakers in this session will include Superintendent David Roney, Deputy National Police Coordinator for PROTECT & PREPARE at the UK's National Counter Terrorism Policing HQ, and Brandon Gregg, Head of Global Trust & Security at Seagate Technology.

### IIS & LEA discussion panel

This will lead into a joint TAPA Incident Information Service (IIS) and Law Enforcement Agency discussion panel on the use of incident information data in fighting crime. The discussion will involve representatives of EMEA police forces, who will be joined by Michael Ahner, Head of Logistics at Sony Computer Entertainment Europe, Bjorn Hartong, Risk Engineer & Practice Lead Marine and Security at Zurich Insurance, and a panellist from Sensitech.

### NATO to deliver keynote presentation

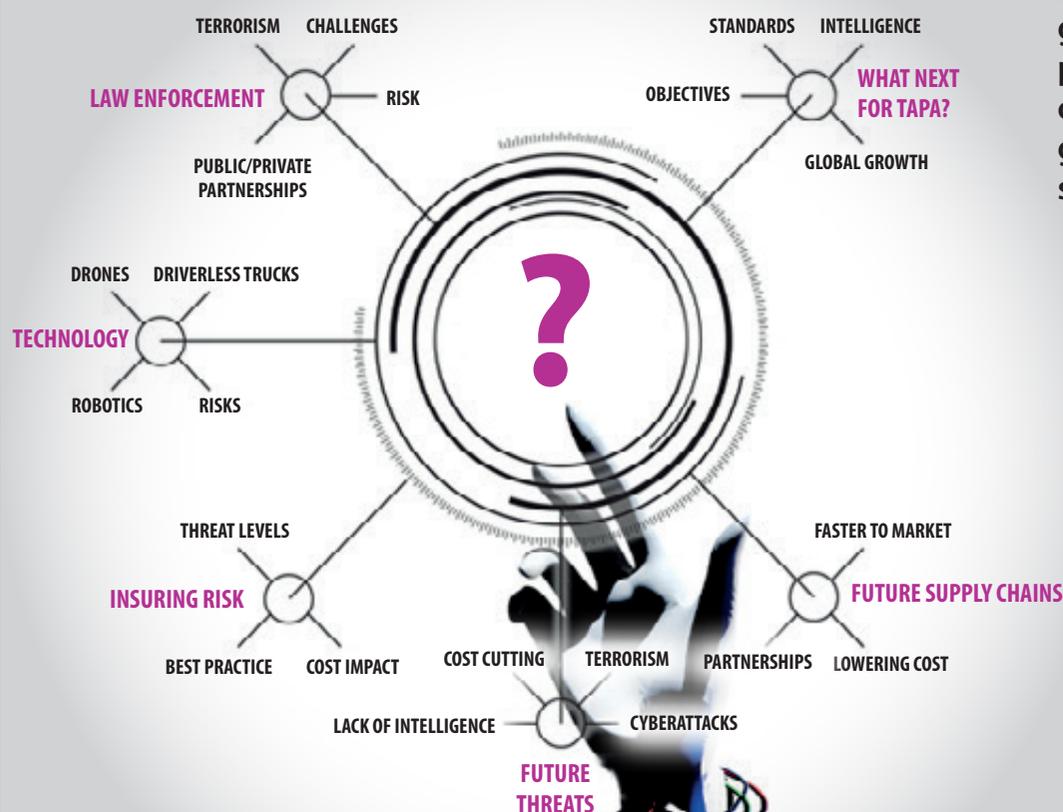
The two-day conference will conclude with a keynote presentation by a leading NATO specialist on 'future developments to combat crime'.

Between now and the conference in October, TAPA will add further speakers/panellists to this already impressive list of experts. All updates will be published in the password-protected members' section of the TAPA website.

# QUESTION TIME IN LONDON

**TAPA's 20th Anniversary Conference in London** provides you with a unique opportunity to ask questions of our expert speakers and panellists and to hear their insight about the risks to supply chains now and in the future, and how the changing requirements of big business may impact how products move in the years ahead.

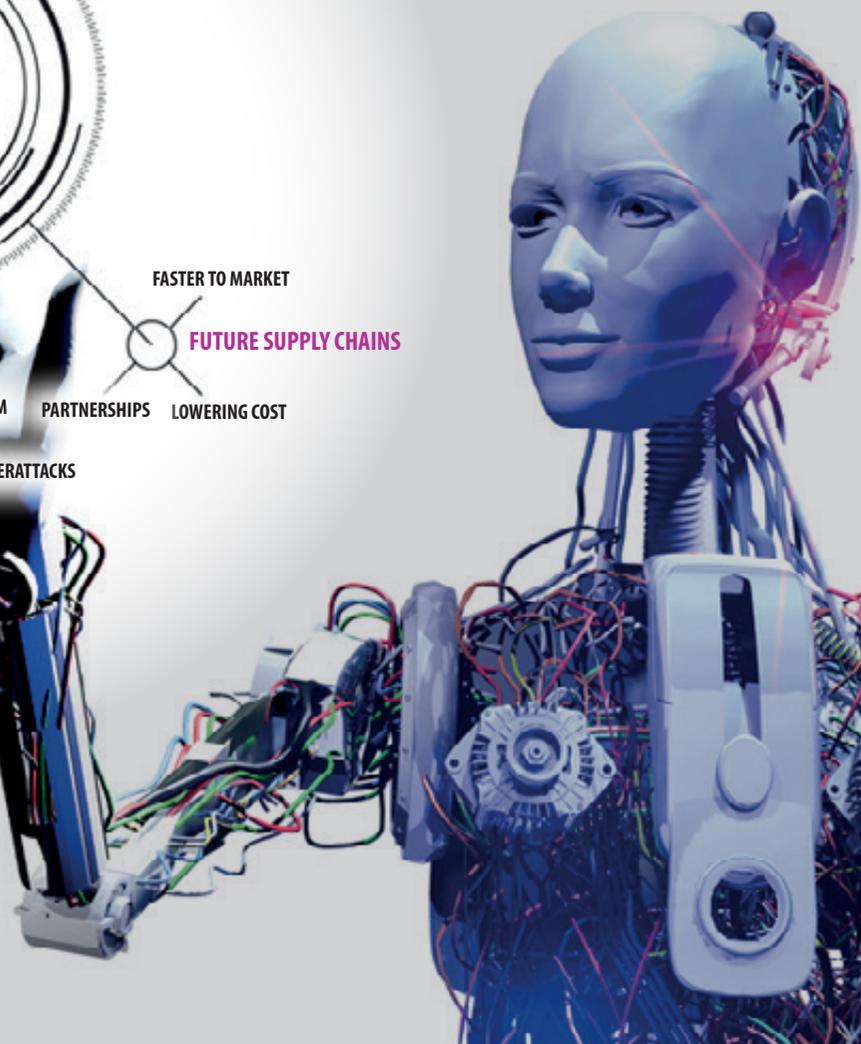
How will it affect your risk management? Does the growing use of technology play into the hands of cyber criminals? What will be the greatest threats to your supply chains?



TAPA is inviting all members to submit their questions in advance for our moderators to put to the most relevant presenters and panellists during the Q&A sessions of the conference.

We will not state who has asked each question, we simply want to discuss the most relevant and topical issues.

**SEND YOUR QUESTIONS TO**  
**[INFO@TAPAMEA.ORG](mailto:INFO@TAPAMEA.ORG)**



# EYE-ON-TECH



## IFSEC

IFSEC 2017 had 578 companies exhibiting from 39 countries around the globe

Whilst the majority of visitors were from the UK, 35% of the 27,000 attendees were from outside the UK, most of them from Europe. More interestingly to note is the audience itself. Over 60% of the attendees were end users. This clearly indicates the high level of interest from end users in identifying the latest products on the market and investing in the right technologies and solutions for their needs.

Having walked around the exhibition hall I must say there was innovation on show but nothing revolutionary. Many companies seem to be working hard on improving their current solutions at better prices. For the customer it means that most suppliers will deliver quality, but often with a different set of features.

## ONVIF®

**ONVIF (onvif.org) announces final release of Profile A for broader access control configuration**

As you probably know, ONVIF is the global standardisation initiative for IP-based physical security products. Today, ONVIF is mainly used for IP Video Protocol standardisation. If a device (a camera) and a client (a recorder) have the same ONVIF Profile, then a certain set of functions can be executed between the two, regardless of the brand of the device or the client. In other words, the device and client should seamlessly talk to each other.

For video, ONVIF will propose different Profiles such as Profile S (very well known) or Profile G and, more recently, Profile Q which includes TLS support, a secure communication protocol between devices and clients.

Just recently ONVIF launched the Profile A for products used in a physical access control system (PACS) environment. Expect access control manufacturers to conform step-by-step to this new Profile. It will allow you soon to 'mix & match' access control products from different vendors when needed.



Frédéric Haegeman

## ASSA ABLOY

**Mobile Access Control permission management with CLIQ Connect solution**

ASSA ABLOY says the new CLIQ Connect solution is a simple and cost-effective way for facility managers to administer mobile workers' access control rights. Facility managers can update, amend, revoke or renew access rights remotely using the CLIQ Web Manager software and the latest Bluetooth technology paired with a mobile phone. This enables a mobile worker in any location to access locks. They simply open the CLIQ Connect app on their mobile phone to transfer updated access permissions instantly to their programmable CLIQ key via Bluetooth.

[Read more...](#)

## ZKAccess

**Announces ProBio-ID Multimodal Access Control Unit**

Called ProBio-ID, it's designed to be configured with door locks in just the same way as a keypad or card reader can be installed. The device offers facial recognition via a built-in camera, and supports fingerprint recognition. It can also read RFID cards, supports PIN entry, and can be configured to operate using any combination of these security mechanisms.

[Read more...](#)

## Genetec

**A strategic relationship with Alutel brings mobility to Security Center Synergis with mobile readers that can generate access events, virtual zones and geo-fence alerts from any location.**

Genetec Inc. announced that its technology partner Alutel Mobility, a manufacturer of mobile access control systems, now offers extended access control capabilities to open areas, transport facilities, construction sites, mining, oil and gas operations, and education establishments without having to rely on physical readers or installations. Alutel Mobile is available now for Genetec™ Security Center, the company's unified, open-architecture platform that combines access control, video management systems and automatic licence plate recognition (ALPR).

[Read More...](#)

## Where will you spend your future security budget?

The access control market is projected to reach US\$10.03 billion by 2023 from \$6.39 billion in 2016 at a CAGR of 6.48% from 2017 to 2023. This will be driven by the high adoption of access control systems due to growing security concerns, technological advancements, the deployment of wireless technology in security systems, and the adoption of Internet of Things (IoT)-based security systems.

[Read More...](#)

## Want to contribute to Eye-on-Tech?

Let us know at [info@tapaemea.org](mailto:info@tapaemea.org). Our objective is to bring you information that really matters to the Supply Chain Security Industry - information by the industry, for the industry. A 30-minute virtual meeting will be held at 14:00hrs CET on 15 September for those who are interested in discussing topics for future *Vigilant* e-magazines. You can have your topic in one of the next editions, this is your opportunity....

The meeting will be a Skype for Enterprise meeting, which can be joined through a dedicated link

[Join online meeting](#)

or by phone

[Find a local dial-in number](#)

using a conference ID which is available upon request.

# STANDARDS FAQs #1



**A new monthly update by Mark Gruentjes, TAPA EMEA Standards Lead**

After receiving a steady stream of questions about TAPA's Security Standards from Audit Bodies and our members, we feel it will be beneficial to share some of the questions received and the responses given by the TAPA EMEA Standards Team. We aim to cover 2-3 questions in *Vigilant* each month. For FAQs #1 we have selected the topic of **truck seals**.

If you would like to raise a new topic for discussion or ask questions about one of our published responses, please contact us at [info@tapaemea.org](mailto:info@tapaemea.org)



**Question 1**

*I am certifying to FSR and I'm not sure when or when not to apply ISO certified seals to trailers. I am sending out different types of loads to direct-to-end customers, multi-drop customers and direct to other hubs for onward distribution. What does TAPA FSR require?*

**Answer:** FSR 2017 4.12.1 specifies the FSR seal requirements. The TAPA EMEA Standards Team takes the view that this requirement is only applicable to trucks/trailers that are utilised for a single Buyer and will not stop to offload or pick up other shipments en route. For single Buyer direct shipments, ISO 17712 certified compliant seals are to be used unless the Buyer specifically exempts the LSP/ Applicant from applying seals to their shipments. Buyers not asking for seals is not an acceptable exemption. The Authorised Auditor may request evidence of Buyer exemption and/or an ISO 17712 certificate for the seals being used.

**Question 2**

*ISO compliant seals are very expensive. Where can I find low cost alternatives?*

**Answer:** Low cost ISO seals are available in the market. The responsibility for sourcing ISO 17712 certified seals is with the LSP/Applicant. In response to requests, TAPA EMEA will try to help by providing known industry contacts which may be able to provide specific seal and supplier information. However, TAPA EMEA cannot and will not endorse any supplier's products. TAPA does not have a database of seals that are certified as ISO 17712 compliant.

**Question 3**

*Are there specific rules for seals on TSR 1 multi-stop routes? Can we use an electronic seal?*

**Answer:** Multi-drop routes have been excluded from TSR 1 seal control requirements because the complexity of effectively managing seals is just not practical. Once you give the driver normal seals to cut and replace after each delivery, the value of seals as a security control is negligible. So TSR 1.2.6 is mostly intended for 1 stop or until first stop shipments. However, 1.2.6 also gives the option for the use of electronic seals that can offer more secure solutions, such as remotely unlocking and/or timestamp opening data. If seals or electronic locks cannot be used for a multi-drop operation, then the focus for TSR 1 should be on TSR procedures 1.1 and locks 1.2.1. FYI, TAPA cannot endorse any brand or type of lock but gives some options to consider in 1.2.1.

**References:**

FSR 2017			
4.12	Freight Handover Process; Security Seals Procedures		
4.12.1	Unless specifically exempted by Buyer, tamper evident seals, are used on all direct, non-stop shipments. Seals shall be certified to ISO 17712 (I, S or H classification) <i>Note: Seals are not required on multiple stop shipments, due to the complexity and risk associated with drivers carrying multiple seals</i>	✓	✓
TSR 2017			
1	Physical Security		
1.1	Truck Security		
1.1.1	Driver procedures require that truck doors are locked during transit	✓	✓
1.1.2	Truck door keys restricted to driver and LSP/Applicant management	✓	✓
1.2	Trailer Security		
1.2.1	High quality stainless steel security locking devices such as built-in locks OR mobile heavy weight locking devices with integral locks fixed to all truck/trailer doors (no chains, cables, light-weight bars, removable bolts, etc.) and utilized during the entire journey. Locks can be electronically or manually operated, must be unique and must be designed to resist defeat for not less than ten minutes with hand tools.	✓	
1.2.6	Tamper evident seals, are used on all direct, non-stop shipments. Seals shall be certified to ISO 17712 (I, S or H classification) OR Electronic locks fitted utilizing secure seal controls for locking and unlocking. Requiring remote unlocking or driver having access to unlock codes in real time and not prior to collection/delivery events.	✓	✓

# CARGO CRIME MONITOR

## CARGO THEFT BY COUNTRY



July 2017

Austria	1 (0.6%)
Belgium	4 (2.3%)
France	7 (4.0%)
Germany	19 (10.7%)
Greece	1 (0.6%)
Italy	3 (1.7%)
Netherlands	20 (11.2%)
South Africa	4 (2.3%)
Spain	2 (1.1%)
Sweden	7 (4.0%)
United Kingdom	109 (61.5%)

Number of incidents in month



**€3,960,191**

Total loss for the 76 or 42.9% of crimes stating a value

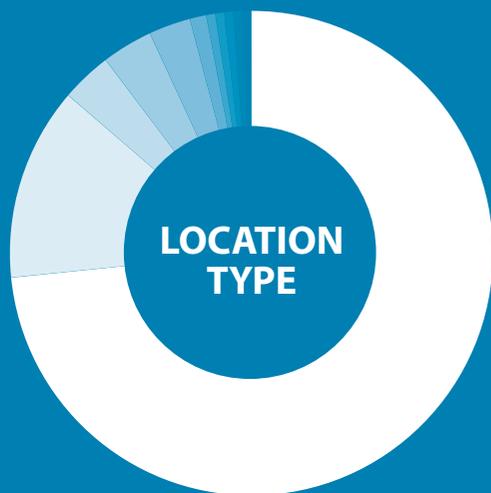
**+33%**

Rise is the number of recorded cargo crimes vs. July 2016



# 177

Number of new cargo crimes recorded by TAPA's IIS last month



# €700,000

**Biggest single loss** - Truck Theft from a Services 3rd Party Facility in Helmstedt, Lower Saxony in Germany, on 9 July

Number of countries reporting incidents

# 11



**5 – Number of major incidents with a loss value over €100k**

 **€52,108** **AVERAGE LOSS VALUE LAST MONTH**

# 73.4%

Or 130 of incidents recorded took place in Unsecured Parking locations



**MODUS OPERANDI USED IN LATEST CARGO THEFTS:**

Intrusion	137 (77.4%)
Unknown	21 (11.9%)
Violent & Threat with Violence	11 (6.2%)
Deception Other	3 (1.7%)
Internal	2 (1.1%)
Theft from Moving Vehicle	2 (1.1%)
Forced Stop	1 (0.6%)

# AFTER FALLING IN JUNE, REPORTED CARGO THEFTS ROSE 33% YEAR-ON-YEAR IN JULY WITH TOTAL LOSSES OF MORE THAN €3.9 MILLION IN 11 COUNTRIES

After the 1% year-on-year fall in recorded cargo crimes in the EMEA region in June, the latest data from TAPA's Incident Information Service for July 2017 shows a far more familiar trend, rising 33% on the same month a year ago to 177 new freight thefts.

Losses last month were reported in 11 countries in the region.

Of the 177 incidents, 76 or 42.9% provided financial loss data resulting in a combined value for these crimes of €3,960,191. The average loss for recorded cargo thefts in July, based on those giving a value, was €52,108.

€1,821,245 of the losses added to the IIS database last month was attributed to the five major cargo crimes reported during the month:

€700,000

On 9 July, two trucks with no loads were stolen from a Services 3rd Party Facility in Helmstedt in Lower Saxony, Germany.



€590,000

Arguably the highest profile incident in July, however, resulted in the arrests of five members of a notorious Romanian gang believed to have been involved in Theft from Moving Vehicle crimes in the Netherlands. The men were detained following an early morning raid on a holiday park in Otterlo, a village in the province of Gelderland.

The arrests follow a two-year investigation by Dutch law enforcement, according to media reports in the Netherlands. It is believed the gang may have been involved in as many as 17 attacks on moving trucks in

A Romanian gang arrested in the Netherlands are suspected of being involved in as many as 17 Theft from Moving Vehicle cargo crimes.



Europe, including five in the Netherlands. In September 2016, the threat of such attacks on trucks was raised with the Infrastructure Service department of the National Unit of the Dutch Police by the industry group Transport and Logistics Netherlands (TLN). It transpired that police were already conducting their own secret investigation, operation 'Pinson', into the activities of the Romanian gang.

The raid that led to the arrests followed an attack on a truck carrying iPhones on a quiet section of the A73 between Venray and Venlo. Alerted by an alarm going off in his cab, the driver stopped his vehicle to investigate, only to discover the back door of the truck had been forced open and a large part of the cargo was missing. Reports say nearly 1,000 phones were taken by the offenders with a value of some €590,000.



It is believed police were able to locate the gang at the holiday park after what one police official called a 'not smart' phone call to Romania. Prior to the raid, plain clothed police officers located in the park closely observed the activities of the gang for several days and were able to identify that the van in front of the holiday cabin was full of boxes.

The 04.30hrs police raid clearly caught the gang by surprise and led to all five Romanians being detained. Outside the premises in a white Hyundai SUV with a German licence plate, police officers recovered boxes of Phones as well as the axle grinder the gang used to cut through the rear door locks of trucks. The roof of the SUV had also been modified to facilitate the gang's activities, which involved driving the vehicle close to the back doors of a truck, climbing out through the SUV's roof in order to cut through the moving truck's rear door locks and then passing products from the vehicle back to accomplices in the SUV.

This remains an ongoing investigation, which *Vigilant* hopes to look at in more detail later in the year in the form of an interview with Dutch police.

**€200,000**

A Theft of Vehicle and its cargo of Tobacco was recorded on 20 July after thieves struck at a Services 3rd Party Facility in Kirchlingern in the German state of North Rhine-Westphalia.

**€198,561**

The Grasmere filling station on the N1 main highway in Cape Town, South Africa, was the scene of this violent truck Hijacking on 21 July. A shipment of vodka was stolen in the attack. Police later found the truck and its driver, who was tied up and locked inside the vehicle, after following a tracker signal.

The driver told police three armed suspects offloaded the cargo at a different location and police ultimately tracked the stolen goods to a house in Randfontein, one media report stated. Two men have since been arrested.

A newspaper report in South Africa says Grasmere has been the scene of a number of car and truck hijackings. In May, police arrested a gang of five men near the Grasmere Toll Gate - allegedly members of a truck hijacking syndicate - shortly after they had attacked a truck carrying some **€130,000** worth of pharmaceuticals. The suspects were said to be wearing Metro police uniforms at the time of their arrest. Two of the men were later discovered to have been out on bail for allegedly taking part in an earlier heist at Johannesburg's O.R. Tambo International Airport.

**€132,684**

Although the majority of cargo crimes reported to TAPA's IIS continue to occur in the UK, it was the location of only one major cargo loss in July - the theft of a shipment of cider from a Destination Facility in West Thurrock, Essex, on 19 July. This was a classic 'round the corner' incident. The driver of the truck was approached by someone wearing looged clothing, who explained there was



a problem at the facility and instructed the driver to take the load to a different location. The thieves were subsequently able to steal part of the load before making their escape.



## 17 LOSSES OF BETWEEN €50,000 AND €100,000 RESULTED IN A COMBINED LOSS OF €1,149,410



All but one of the cargo thefts recorded in this loss range took place in the United Kingdom. TAPA has been asked not to report any information on the remaining incident.

In July, the top 10 losses in terms of value were:

- **€99,728** – Thefts from vehicles at UK motorway services show no sign of abating. This crime at Toddington MSA on 16 July saw thieves escape with car parts after cutting the lock and seal of a parked and attended HGV semi-trailer
- **€97,263** – Tools/Building Materials were stolen in this Theft of Trailer crime on 10 July which saw the offenders force their way into a secured parking location in Warwickshire and hook up a loaded semi-trailer to a tractor unit fitted with false licence plates
- **€88,323** – Another incident at Toddington MSA. This crime on 3 July involved criminals cutting the locks and seals of a shipping container to steal a shipment of handbags
- **€84,041** – Unspecified cargo was stolen in Derby on 22 July after thieves cut the curtain side and broke open the rear door locks of a truck in a secured yard
- **€76,197** – Clothing & Footwear – notably steel-capped work boots – were taken from a parked and attended truck that had stopped in an unsecured layby parking location in Milton Keynes. Once again, the locks and seals of the back doors were broken to access the cargo in this incident on 17 July
- **€63,411** – A Theft from Vehicle crime and the loss of Computers/Laptops on 7 July from a truck in an unsecured parking place in Thornby, Northamptonshire. The thieves cut the tarpaulin side of the vehicle
- **€62,685** – Baby food was stolen on 2 July as thieves once again forced their way into a secured yard, this time in Northampton, to steal a loaded semi-trailer
- **€61,919** – Bicycle parts were the target when offenders cut the curtain side of a truck in an unsecured parking location close to the Port of Dover in Kent on 15 July
- **€60,890** – On 27 July, bicycle frames were stolen from a parked and attended truck and semi-trailer in Hertfordshire. Thieves cut the back door locks and seal of the vehicle, which was located in an unsecured parking place on the A10 in Broxbourne
- **€56,027** – This Theft of Trailer incident saw the offenders use a stolen tractor unit to steal an unloaded semi-trailer from a secured transport yard in Castle Donnington, Leicestershire.



### 7.3% of losses involved thefts of Food & Drink

In this loss range, goods were reported stolen in seven IIS product categories, with Bicycles, Clothing & Footwear, Computers/Laptops, Food & Drink and Furniture/Household Appliances all recording two incidents. The other product categories with single losses were Car Parts and Tools/Building Materials.

Overall for the 177 newly-reported cargo crimes in July, only two product categories saw 10 or more losses:

- Food & Drink – 13 or 7.3% of the month's total
- Furniture/Household Appliances – 10 or 5.6%

Theft from Vehicle crimes accounted for 129 or 72.8% of the July 2017 total. No other type of incident reached double figures last month. As is usually the case, most losses involved trucks that had parked in Unsecured Parking locations – 130 or 73.4% of incidents during the month.

### Three cases of violence involving migrants in Belgium, France and Greece

TAPA EMEA's IIS database recorded 11 crimes with the M.O. of Violent or Threat with Violence. These occurred across seven countries; three incidents in France, two each in Italy and South Africa and single cases that were reported in Belgium, Germany, Greece and the UK.

Three of these crimes involved Clandestines:

- 18 July – A truck driver disturbed migrants trying to board his vehicle at the Port of Patras in Greece. During the incident, the driver was hit on the head with stones and needed hospital treatment
- 21 July – A driver en route in Calais noticed migrants trying to board his truck. He was hit on the head with a brick after getting out of the vehicle to investigate
- 31 July – Migrants attacked three drivers trying to defend their vehicles in an unsecured parking location in the A14 in Gentbrugge, Belgium

*11 crimes with a violent M.O. were recorded in July - three incidents in France, two each in Italy and South Africa and single cases in Belgium, Germany, Greece and the UK.*



## Incidents continue to mount at UK motorway service areas

Incident reports shared with TAPA's IIS by British law enforcement agencies contributed to the 109 or 61.5% of crimes recorded in the United Kingdom in July. The Netherlands and Germany accounted for a further 39 of the July total. 20 or 11.2% of these incidents took place in the Netherlands, with Germany recording 19 or 10.7%.

Once again, *Vigilant* has to report multiple cases of cargo crime or attempted crimes involving offenders targeting trucks at UK motorway service areas. This includes attacks on 30 vehicles in one night – 17 July – at Birchanger Green MSA in Bishop's Stortford, Essex, and eight curtain-cutting crimes on 19 July at Hartshead Moor Services in West Yorkshire. In addition to the previously stated incidents at Toddington MSA, July also saw crimes reported to TAPA's IIS at:

- Abington Services, Scotland
- Blyth Services, Nottinghamshire
- Clacket Lane Services, Surrey
- Corley Services, Coventry
- Hopwood Park Services, West Midlands
- Northampton Services, Northamptonshire
- Thurrock Services, Essex

### Products stolen in July also included:

- Car doors, mirrors and lights
- High grade steel
- Washing power
- Glue
- Chainsaws
- Toys
- Televisions
- Confectionary
- Vacuum cleaners
- Sporting helmet cameras
- Home lighting products
- Coffee
- Cash
- Lipstick
- Cooking utensils
- Rucksacks
- Shoes
- Microwave ovens
- Phones



PRODUCT CATEGORY	No	%
Unspecified	74	41.8%
Miscellaneous	18	10.2%
No Load (Theft of truck and/or trailer)	17	9.6%
Food & Drink	13	7.3%
Furniture/Household Appliances	10	5.6%
Cosmetics & Hygiene	9	5.1%
Tobacco	8	4.5%
Clothing & Footwear	5	2.8%
Computers/Laptops	4	2.3%
Metal	4	2.3%
Phones	3	1.7%
Tools/Building Materials	3	1.7%
Cash	3	1.7%
Car Parts	3	1.7%
Bicycles	2	1.1%
Toys/Games	1	0.6%

## EVERY INCIDENT REPORT COUNTS

REMEMBER: The IIS incident intelligence database does not require you to publish your name or the name of any company or companies that are victims of crime. You will simply be asked to confirm as much detail as possible relating to:

- The date of the incident
- Type of incident, i.e. Theft from Vehicle
- Modus operandi used by the offenders
- A description of the incident
- The type/s of product/s stolen
- Value of the goods
- The location of the crime, i.e. Unsecured Parking

- A link to a media report on the crime
- The town, district and/or region where the crime occurred
- Country
- GPS coordinates

WATCH NOW

Using TAPA's IIS reporting tool is quick and easy. Learn more by watching our IIS Explainer Video

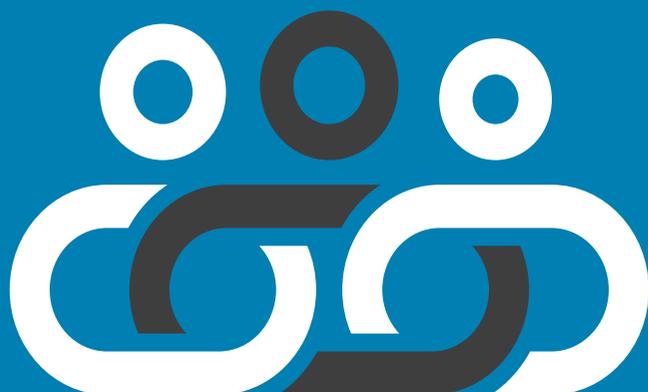
# STEP UP & STAND OUT

# LATEST FSR, TSR AND TACSS SECURITY CERTIFICATIONS

In each issue of this newsletter, we publish a list of the TAPA EMEA members that have most recently gained TAPA FSR, TSR or TACSS certification.

The following companies and locations were audited by one of TAPA EMEA's approved auditing partners or, in the case of Class 'C' or Level 3 certification, may have been completed by an in-house TAPA-trained person.

FSR	Company Name	Country	City	Class
FSR	ANOVO, an Ingram Micro Company	FR	Beauvais	C
FSR	DHL Global Forwarding (Austria) GmbH	AT	Wien	C
FSR	DHL Estonia AS	EE	Tallinn	C
FSR	DHL Express (Czech Republic) s.r.o.	CZ	Mosnov	A
FSR	DHL Express (Jeddah) Saudi Arabia	SA	Jeddah	A
FSR	DHL Express (Slovakia), spol. s r.o.	SK	Bratislava	C
FSR	DHL Freight Belgium NV/SA	BE	Opglabbeek	C
FSR	DHL Freight Belgium NV/SA	BE	Houthalen	C
FSR	DHL Freight Spain SL	ES	Silla	C
FSR	DHL Freight Spain SL	ES	Irun	C
FSR	Gebrüder Weiss spol s r.o.	CZ	Říčany	B
FSR	Kuehne + Nagel Logistics B.V.	NL	Rozenburg	A
FSR	Nippon Express (Italia) Srl	IT	Segrate	A
FSR	Schenker AG	SE	Stockholm	A
FSR	Schenker AG	EE	Tallinn	A
FSR	Schenker Logistics Nederland B.V.	NL	Tilburg	A
FSR	Schenker Logistics Nederland B.V.	NL	Breda	A
TSR	Company Name	Country	Category	
TSR	Boekestijn Transport Service	NL	Level 1,2 & 3 / Category Large	



## WELCOME TO THE TAPA FAMILY

Please join us in welcoming the latest companies to join TAPA EMEA:

Company	Country	
Beazley Group Plc	GB	<a href="http://www.beazley.com">www.beazley.com</a>
Celgene Corporation	US	<a href="http://www.celgene.com">www.celgene.com</a>
AmWorld UK Limited	GB	<a href="http://www.amworld.co.uk">www.amworld.co.uk</a>
Audi AG	DE	<a href="http://www.audi.com">www.audi.com</a>
AlfaStrakhovanie Plc	RU	<a href="http://www.alfastrah.ru">www.alfastrah.ru</a>
PostNord Logistics GmbH	DE	<a href="http://www.postnord.com">www.postnord.com</a>
SEKO Logistics Ltd	GB	<a href="http://www.sekologistics.com">www.sekologistics.com</a>
Locks 4 Vans Ltd	GB	<a href="http://www.locks4vans.co.uk">www.locks4vans.co.uk</a>
Bosch Service Solutions GmbH	DE	<a href="http://www.boschservicesolutions.com">www.boschservicesolutions.com</a>
Geodis Logistics Deutschland GmbH	DE	<a href="http://www.geodis.de">www.geodis.de</a>

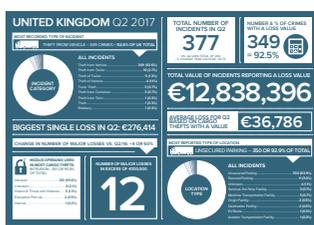
## TAPA IIS Q2 2017 INCIDENT REPORT NOW ONLINE

TAPA EMEA members have been sent a link to download the Incident Information Service (IIS) Q2 2017 Report, a 36-page review of recorded cargo crimes in the EMEA region during the three months ended 30 June 2017.

Members can also view and download the report from the password-protected 'Intelligence' section of the Association's website at [www.tapaemea.org](http://www.tapaemea.org)

### THE BIG PICTURE

Supply chain losses with a value equivalent to €12.8 billion in Q2 2017 as TAPA Incident Information Service (IIS) recorded a 6% growth in reported cargo crimes in EMEA.



# SEE IT SEND IT

If you see a reported cargo crime incident, just take a second and send the news link to [iis@tapaemea.org](mailto:iis@tapaemea.org)



TAPA INTELLIGENCE DRIVES A SECURE SUPPLY CHAIN



## TAPA AND INDUSTRY events...

### SEPTEMBER

05-07	<b>SecProTec</b> Nairobi (KE) <a href="http://www.secproteceastafrica.com/">http://www.secproteceastafrica.com/</a>
05-08	<b>Logistyka</b> Kielce (PL) <a href="http://www.targikielce.pl/pl/logistyka.htm">http://www.targikielce.pl/pl/logistyka.htm</a>
08-10	<b>Trans Expo Yerevan</b> Yerevan (AM) <a href="https://expo.am/en/trans-expo/">https://expo.am/en/trans-expo/</a>
11-12	<b>Logistics Finland</b> Tampere (FI) <a href="http://www.logistiikkamesut.fi/">http://www.logistiikkamesut.fi/</a>
11-13	<b>Material Handling &amp; Logistics</b> Dubai (AE) <a href="http://www.materials-handling-dubai.com/">http://www.materials-handling-dubai.com/</a>
11-14	<b>SPIE Security + Defence</b> Warsaw (PL) <a href="http://spie.org/conferences-and-exhibitions/security-and-defence?SSO=1">http://spie.org/conferences-and-exhibitions/security-and-defence?SSO=1</a>
12-15	<b>Defence &amp; Security Equipment</b> London (GB) <a href="https://www.dsei.co.uk/welcome">https://www.dsei.co.uk/welcome</a>
13-14	<b>TCS&amp;D</b> Coventry (GB) <a href="http://www.tcsandd.com/">http://www.tcsandd.com/</a>
14-17	<b>ISAF Security</b> Istanbul (TR) <a href="http://www.isaffuuri.com/en/isaf-security/">http://www.isaffuuri.com/en/isaf-security/</a>
14-19	<b>IBC</b> Amsterdam (NL) <a href="https://show.ibc.org/">https://show.ibc.org/</a>
18-19	<b>Security &amp; Risk Management Summit</b> London (GB) <a href="http://www.gartner.com/events/emea/security">http://www.gartner.com/events/emea/security</a>
19-21	<b>Air Cargo Handling</b> Budapest (HU) <a href="https://www.achconference.com/">https://www.achconference.com/</a> TAPA speaking
19-22	<b>NEVA</b> St Petersburg (RU) <a href="https://www.transtec-neva.com/">https://www.transtec-neva.com/</a>
19-21	<b>CEMAT Russia</b> Moscow (RU) <a href="http://www.cemat-russia.ru/en-GB">http://www.cemat-russia.ru/en-GB</a>
19-21	<b>Man &amp; Security</b> Minsk (BY) <a href="http://www.expoforum.by/">http://www.expoforum.by/</a>
21-24	<b>Security Moldova</b> Chisinau (MD) <a href="http://moldexpo.md/en/">http://moldexpo.md/en/</a> World e-ID & Cybersecurity 25-27 September - Marseille (FR) <a href="http://www.world-e-id-and-cybersecurity.com/">http://www.world-e-id-and-cybersecurity.com/</a>
26-29	<b>TRAKO</b> Gdansk (PL) <a href="http://trakotargi.amberexpo.pl/">http://trakotargi.amberexpo.pl/</a>
26-28	<b>APS</b> Paris (FR) <a href="http://www.salon-aps.com/">http://www.salon-aps.com/</a>
26-28	<b>Post-Expo</b> Geneva (CH) <a href="http://www.postexpo.com/">http://www.postexpo.com/</a>

### SEPTEMBER

26-29	<b>Finnsec</b> Helsinki (FI) <a href="http://finnsec.messukeskus.com/">http://finnsec.messukeskus.com/</a>
27	<b>E-Crime &amp; Cyber Security</b> Abu Dhabi (AE) <a href="http://www.e-crimecongress.org/event/abudhabi">http://www.e-crimecongress.org/event/abudhabi</a>
27-28	<b>Security User Expo</b> Copenhagen (DK) <a href="http://www.securityuser.com/expo/">http://www.securityuser.com/expo/</a>
28-29	<b>Baltic Sea Ports &amp; Shipping</b> Tallinn (EE) <a href="http://transportevents.com/EventsLinks/Estonia2017CP.pdf">http://transportevents.com/EventsLinks/Estonia2017CP.pdf</a>
<b>OCTOBER</b>	
03-05	<b>Transport &amp; Logistics Belarus</b> Minsk (BY) <a href="http://www.tc.by/exhibitions/transport2017">http://www.tc.by/exhibitions/transport2017</a>
03-06	<b>ISEC - Belgrade</b> (RS) <a href="http://www.isec-expo.rs/">http://www.isec-expo.rs/</a>
04-05	<b>Cyber Security Expo - London</b> (GB) <a href="http://www.ipexpo-europe.com/Cyber-Security">http://www.ipexpo-europe.com/Cyber-Security</a>
09-11	<b>OFSEC - Muscat</b> (OM) <a href="http://muscat-expo.com/ofsec/">http://muscat-expo.com/ofsec/</a>
09-13	<b>Transport A Logistica - Brno</b> (CZ) <a href="http://www.bvv.cz/en/transport-logistics/">http://www.bvv.cz/en/transport-logistics/</a>
10-12	<b>Elmia Future Transports</b> Jönköping (SE) <a href="https://www.elmia.se/en/futuretransport">https://www.elmia.se/en/futuretransport</a>
10-13	<b>Inter Airport Europe - Munich</b> (DE) <a href="http://www.interairport.com/europe/2017/english/inter-airport-europe/about/">http://www.interairport.com/europe/2017/english/inter-airport-europe/about/</a>
10-13	<b>ROAD - Moscow</b> (RU) <a href="http://www.dorogaexpo.ru/doroga/exhibition/">http://www.dorogaexpo.ru/doroga/exhibition/</a>
10-13	<b>LOGY ISCM - Helsinki</b> (FI) <a href="http://logyiscm.messukeskus.com/?lang=en">http://logyiscm.messukeskus.com/?lang=en</a>
16-17	<b>Total Security Summit</b> Towcester (GB) <a href="http://totalsecuritysummit.co.uk/">http://totalsecuritysummit.co.uk/</a>
17-20	<b>Bizpeka / Security - Kiev</b> (UA) <a href="http://www.bezpeka.ua/index_e.php">http://www.bezpeka.ua/index_e.php</a>
18-19	<b>TOP Transport Europe - Marseille</b> (FR) <a href="http://www.top-transport.net/en/">http://www.top-transport.net/en/</a>
18-21	<b>Securika CIPS - Baku</b> (AZ) <a href="http://cips.iteca.az/en-main/">http://cips.iteca.az/en-main/</a>
19	<b>e-Crime &amp; Cyber Security</b> London (GB) <a href="http://www.e-crimecongress.org/event/midyear">http://www.e-crimecongress.org/event/midyear</a>
25-26	<b>TAPA 20TH ANNIVERSARY CONFERENCE</b> London (GB) <a href="https://www.tapaemea.org">https://www.tapaemea.org</a>
25-27	<b>TIR - Kiev</b> (UA) <a href="http://www.tir-motorshow.com.ua/eng">http://www.tir-motorshow.com.ua/eng</a>

If you are aware of any events that might be of interest to TAPA EMEA members, please email the details to [info@tapaemea.org](mailto:info@tapaemea.org)

# WHO WOULD YOU TAKE ON A JOURNEY INTO THE FUTURE?

With over 450 delegates already registered for TAPA's 20th Anniversary Global Conference in [London on 25 & 26 October, 2017](#), the Association now plans to send a series of invitations to non-members and other relevant supply chain security stakeholders to give them a unique opportunity to learn more about TAPA.

You can nominate colleagues, suppliers and partners to receive an invitation to join us in London.



Places to non-members will be limited and please note that special preference will be given to:

- Manufacturers
- Logistics Service Providers

Send the contact details of your nominations to [info@tapaemea.org](mailto:info@tapaemea.org)

20TH ANNIVERSARY GLOBAL CONFERENCE

## TAPA@20

## TAPA

LONDON, OCTOBER 2017 – THE WORLD'S BIGGEST-EVER SUPPLY CHAIN SECURITY CONFERENCE