

vigilant

THE MONTHLY CARGO CRIME UPDATE FOR MEMBERS OF TAPA EMEA

DECISION

TIME

IS SECURE PARKING IMPORTANT TO YOU?
IF IT IS, IT'S TIME YOU TOOK ACTION

Page 3: TAPA supports the University of Applied Sciences for Public Administration in Bremen to encourage careers in Risk & Security Management

Pages 4-7: All aboard - secure parking works and momentum is building but it still needs your support across Europe

Page 8: European Commission launches ROADSEC Security Toolkit to reduce threats of cargo crime, stowaways and terrorism

Pages 10-15: Recorded incident data for December 2017 shows total losses of more than €4 million and losses for major freight thefts exceeding €263,000

Pages 16-17: Standards FAQs discusses the merits of FSR and TSR Self-Certification

Page 18: See the latest TAPA Standards certifications and welcome our new members



Yes

No

welcome

DON'T STAND BY AND WATCH – GET INVOLVED AND BE PART OF THE SOLUTION, AND CARGO CRIME WILL DECLINE

First of all, I wish all of our members and their families and friends a very happy, healthy and prosperous 2018.

2017 was a year of significant accomplishments for our Association as we delivered a packed business agenda, not least with the launch of the latest versions of our FSR and TSR Security Standards, the introduction of our new Parking Security Requirements (PSR) in EMEA, and our 20th Anniversary Global Conference in London, which attracted the biggest audience of supply chain security professionals in our history.

I want to take this opportunity to recap on some of the other significant milestones for TAPA in EMEA over the past 12 months:

- In our region we have the highest numbers of FSR and TSR certifications globally, 739 and 134 respectively
- We supported our members with a record 29 training courses to help with their adoption of the revised Security Standards
- We increased our membership in the region to a total of 378
- In addition to London in October, we welcomed over 300 delegates to our conference in Milan last March
- We continued to contribute to the EU's LANDSEC committee
- We joined forces with the Cross-border research Association (CBRA) to deliver the European Commission's new ROADSEC Security Toolkit to improve the safety and security of drivers and transport operations in Europe

- Our Incident Information Service (IIS) gathered intelligence on a record number of recorded cargo crimes in EMEA, as will be seen in our soon-to-be-published IIS 2017 Annual report
- We have been accepted as partners in the European Commission's DG MOVE project to complete a survey of secure parking throughout the EU

Behind the scenes, the TAPA 'machine' also continues to work on so many other areas to benefit our members. Our Standards Secretariat, Steve McHugh, provides advice and support for companies starting or increasing their TAPA certification programmes, our events team is preparing for our first conference of 2018 in Warsaw, and we have working groups continuously looking to increase incident reporting and to bring Parking Place Operators onboard with our new secure parking programme. We are also supporting initiatives such as the 'Risk & Security Management' degree programme at the College of Public Administration in Bremen, Germany, to help promote careers in supply chain security.

How we maintain this progress and build on what we have achieved will be the focus of the TAPA EMEA Board of Directors you have been invited to elect to serve our members over the next three years. The results of your votes will be confirmed in the next issue of Vigilant. If you have yet to vote for the nominees standing in the Board election, you have until 15 February 2018 to do so.

In this issue, we focus on secure parking because it is going to be one of our strongest themes in 2018. If we are going to make any significant progress in terms of reducing the level of freight thefts from supply chains in EMEA, we must increase the level of secure parking places in our region, and especially in Europe. We are not alone in believing this. You can read the latest comments from the Dutch House of Representatives, TLN in the Netherlands and IUMI which are all calling for more secure parking. The European Commission has previously stated its commitment. Clearly, the momentum is growing but momentum only means something if it delivers tangible results. We have some TAPA EMEA members which are making their own commitments to get the parking places they use to become TAPA-approved. That is great news and I am confident the companies involved will deliver.

However, don't stand by and watch a handful of companies working hard to create a secure parking network in Europe that every TAPA EMEA member is going to benefit from. Get involved and be part of the solution. Your support will mean we progress at a faster rate – and it will result in cargo crime reduction.



Thorsten Neumann
Chairman

TAPA AND THE UNIVERSITY OF APPLIED SCIENCES FOR PUBLIC ADMINISTRATION IN BREMEN HELP TO GENERATE A NEW GENERATION OF RISK AND SECURITY MANAGEMENT SPECIALISTS



A major challenge for companies in every profession is to identify well-qualified individuals who can support their growth and development, and who have a clear understanding of specialist and critical areas of business such as supply chain security.

Some five years ago, TAPA EMEA Chairman, Thorsten Neumann, became a lecturer at The University of Applied Sciences for Public Administration in Bremen, which had identified the need for future risk and security managers to respond to the growing level of threats facing companies across a multitude of industries. Today, after consulting multiple international companies for their opinions and insight, the University has developed its solution into a 'tailor-made' six semester long 'Risk & Security Management' degree programme.

Students complete courses in crime and the law, business administration or crime and danger prevention. They are able to prepare risk assessments, attend lectures in business continuity management and compliance, and, later on, choose between maritime or aviation security. Besides university professors, the list of lecturers includes business managers from different backgrounds as well as CSOs, police detectives, prosecutors and even former federal judges.

Supply Chain Management is a big part of the programme and TAPA EMEA continues to play an active role with Markus Prinz, Training Lead, having taken over the lecturer role from Thorsten in 2016. He introduces students to the TAPA Security Standards for facilities, trucking and secure parking, after which they take an exam on the Association's Security Requirements.

TAPA EMEA's contribution to the programme, delivered in two blocks over two days, gives students a thorough overview of supply chains and the security risks they face, including:

- What is supply chain logistics, who's involved and how important are logistics procedures
- What types of transport solutions are possible
- Security risks facing the logistics industry
- Why security experts need to think differently
- The difference between conditionally controllable & uncontrollable risks
- Using TAPA Security Standards to minimise risks in the supply chain
- Understanding different national security programmes
- Airfreight security vs. other modes of transport
- Importance of Incoterms
- TAPA IIS and using intelligence in crime prevention
- How social media can influence security and transport risks

The fourth semester is a completely practical one in which students are given the opportunity to apply their theoretical knowledge and to gain hands-on experience. Many companies have come forward to offer places for students and, in

some cases, this has led to full-time employment opportunities for graduates once they complete their education. Internships range from between four and six months, depending on the company.

During the third and fifth semesters students have the opportunity to attend a three-day course on Crisis Unit Training at the Federal Academy for Crisis Management, Emergency Planning and Civil Protection in Ahrweiler.

The level of interest in the course means students now come from a variety of backgrounds. Some start their studies after

finishing high school, while others have a military background or studied something completely different beforehand. By achieving a Bachelor of Arts degree, alumni have the chance to directly land a job with international companies which are actively seeking to recruit skilled risk and security managers.



Markus Prinz is among those who sees the significant value of the degree programme. He says: "From a TAPA perspective, we are very proud of this close cooperation with

the University of Applied Sciences for Public Administration in Bremen and the excellent relationship we have established. We would welcome similar relationships with other forward-thinking universities.

"The feedback I have received from the courses is really positive. I think it is absolutely the right time for TAPA to be supporting this type of initiative and to be helping generate a bigger source of well-qualified risk and security managers. Some of the students I've trained have since told me how often they have used their FSR and TSR knowledge to give recommendations in their case studies, work tasks and projects. Those students who subsequently pursue a career in supply chain security will enter the workplace with a positive understanding of the benefits TAPA delivers, which will also produce a long-term benefit for the Association."

For further information you can contact the University of Applied Sciences for Public Administration Bremen via www.hfoev.bremen.de or write to the head of the Bachelor programme Risk & Security Management, Prof. Dr. Claudia Kestermann at claudia.kestermann@hfoev.bremen.de

ALL ABOARD?

TAPA EMEA's objective of identifying, encouraging and building a network of secure truck parking locations in Europe takes to the road this month.

Helping to drive the message home to Parking Place Operators (PPOs) will be Ap Boom, Senior Manager Supply Chain and Transportation Security at Amazon, and a TAPA EMEA member who has committed his team's support to help bring PPOs onboard. With Amazon's fulfilment centres in the EU despatching a truck every 25 seconds at their peak, it's easy to understand why it wants to play such an active role in motivating PPOs to embrace the Association's new Parking Security Requirements (PSR).

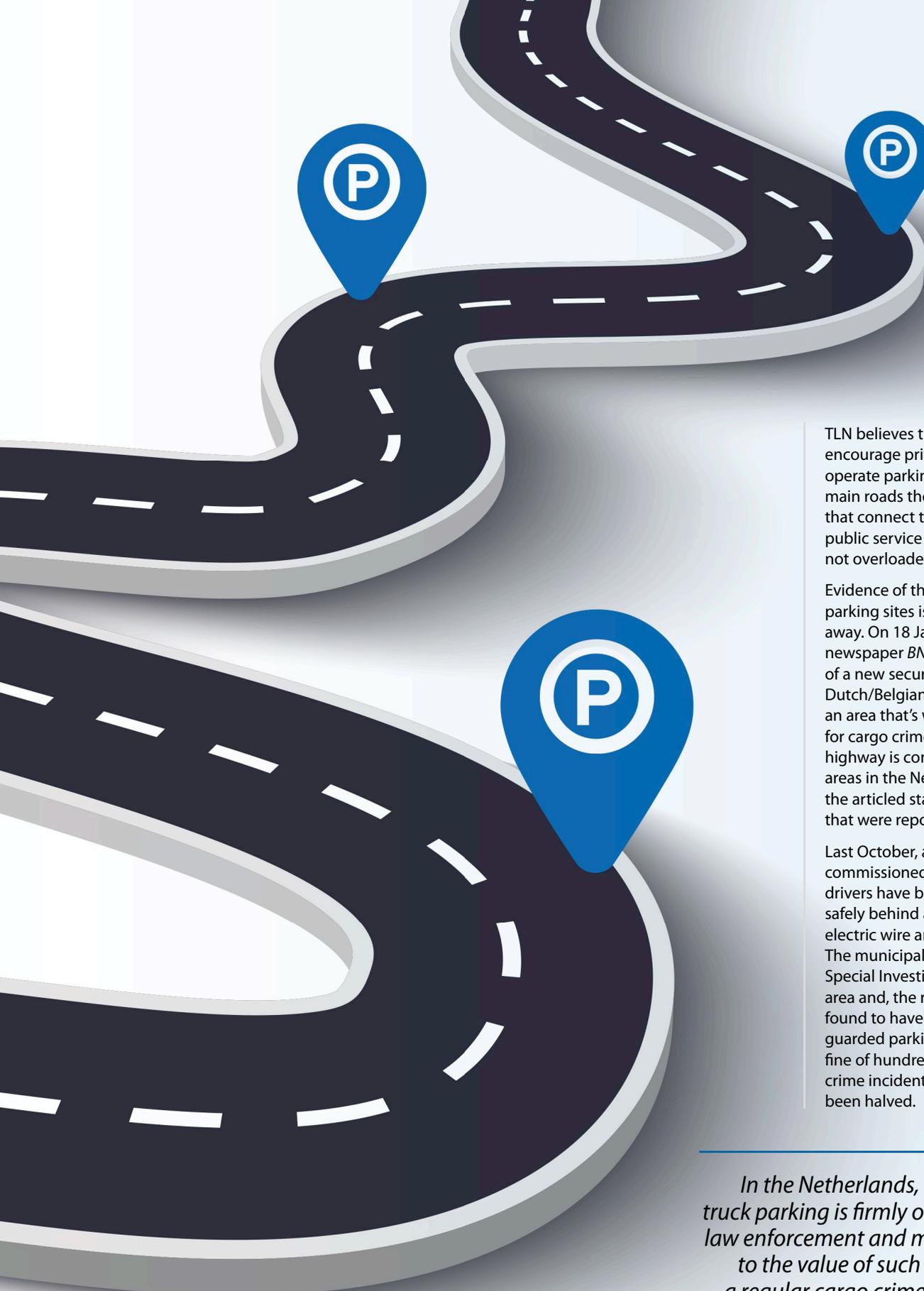
You don't need to look very far these days to be reminded of the value of secure parking nor the threat posed when trucks stop in unsecured parking locations.

As is often the case, a lot of the positivity and action stems from the Netherlands, which remains one of the most aware and proactive countries when it comes to cracking down on cargo crime. At a governmental level, the Dutch House of Representatives has called upon Cora van Nieuwenhuizen, the country's Minister of Infrastructure and Water Management, to make land available for secure truck parking spaces in areas with known parking bottlenecks. The motion states: "The House of Representatives asks the government to examine, within the MIRT-programme corridor

East and Southeast, together with the regions and market parties, whether there is national land near these acute bottlenecks where safe, short-term private truck parking could be realised."

TLN, the Dutch Association for Transport and Logistics, has already made its position clear. It has stated: "Secure parking spaces on and in the vicinity of the main road network, where drivers find a safe resting and which provide the necessary facilities, are important in the context of crime prevention. The shortage of parking spaces also causes problems with driving and rest times. If a driver cannot park his vehicle, he cannot take his break. A violation of the legislation for drivers and rest times can result in drivers paying a hefty fine up to 28 days after the violation.





TLN believes that the government should encourage private initiatives to build and operate parking spaces. Not only along the main roads themselves, but also along roads that connect to the main roads. In this way, the public service places along the main roads are not overloaded."

Evidence of the positive impact of secure parking sites is, geographically, also not far away. On 18 January, the Dutch regional newspaper *BN DeStem* reported on the success of a new secure parking initiative on the Dutch/Belgian border crossing at Hazeldonk, an area that's well-known as a regular hotspot for cargo crime. The border along the A16 highway is consistently in the 'top 3' parking areas in the Netherlands for criminal activity, the article stated, quoting the 226 incidents that were reported there in 2016.

Last October, a secure truck parking was commissioned in Hazeldonk and since then drivers have been able to park their vehicles safely behind a high fence equipped with an electric wire and guarded by a dozen cameras. The municipality of Breda also has a team of Special Investigation Officers patrolling the area and, the report continues, any driver found to have parked their car outside the guarded parking lot now faces an immediate fine of hundreds of euros. The result? Cargo crime incidents in Hazeldonk are said to have been halved.

In the Netherlands, the need for more secure truck parking is firmly on the political agenda as law enforcement and market intelligence points to the value of such initiatives. In Hazeldonk, a regular cargo crime 'hotspot', incidents have halved in the area since new secure parking places were launched last October.

Every new TAPA-approved secure parking location provides the potential to increase the risk for cargo thieves and lower the risk for the transport and logistics industry and its customers. Adopting PSR makes that possible.

This is tangible evidence that guarded truck parks can and do reduce the rate of cargo crime as opposed to trucks having to stop in unprotected car parks along motorways, one police officer is quoted as saying. In Hazeldonk, the PPO responsible for the scheme – and which charges 14 euros per day for secure truck parking – is planning to extend its number of guarded parking places from the current 200 to up to 350.

This reinforces TAPA EMEA's message to PPOs about the value of providing TAPA-approved secure parking. Demand far outweighs the current level of availability across Europe, providing a significant money-making incentive for parking operators. The Association is also going to promote sites with PSR certification to its Manufacturer and Logistics Service Provider members via its new Secure Parking Online Tool. It will enable route

planners to clearly identify the level of risk on specific routes in Europe by showing incident data, and will also indicate the nearest parking locations that have met one or more of the three tiers of PSR certification.

The success of the venture in Hazeldonk is great news, and just reward, for the operator concerned and, no doubt, provides much greater peace of mind for companies whose

drivers need to take their rest breaks in the area. TAPA members will know only too well, however, that the threat of cargo crime won't have disappeared, it will simply have shifted to locations with less or no security where drivers, their trucks and loads remain at the mercy of criminals. But, imagine a scenario where the level of parking security now offered in Hazeldonk is replicated in a multitude of other





On the night of 20/21 January, a semi-trailer loaded with nearly 34,000 litres of chemicals was stolen in Zedelgem in Belgium. Although the chemicals onboard the vehicle cannot be used as an explosive material, the incident provided another clear reminder of the types of thefts criminals are willing to commit. On another day, the outcome could have been far more devastating.

TAPA's PSR will not prevent every threat but it will reduce cargo crime. Its chances of success will undoubtedly be greater if TAPA members using parking sites in Europe decide to use their influence to persuade PPOs to operate PSR-approved sites. If you would like more information on TAPA's new Parking Security Requirements (PSR) visit the 'Industry Standards' section of the TAPA EMEA website at www.tapaemea.org. Or, if you wish to nominate parking sites for TAPA to approach, please contact our Secure Parking Working Group at secure.parking@tapaemea.org

locations across Europe. Every new TAPA-approved secure parking location provides the potential to increase the risk for cargo thieves and lower the risk for the transport and logistics industry and its customers. Adopting PSR makes that possible.

The importance of TAPA's PSR is reflected in the 24 January 2018 'Current Issues' briefing issued by the International Union of Marine Insurance (IUMI). PSR is the only industry standard for secure parking referred to by the IUMI Political Forum. Addressing the need for safe and secure parking places, IUMI says it will 'encourage and support measures that contribute to, and facilitate, the safe and secure flow of goods within the global supply chain and increase the safety of people working in the transport sector'. This includes urging action to 'create a network of high-security, accessible and affordable truck parks'.

TAPA members and anyone else who monitors the intelligence collated and shared by the Association's Incident Information Service (IIS) know only too well the risks associated with trucks parking in unsecured parking locations. Approximately three-quarters of the cargo losses reported to TAPA's IIS now regularly occur in unsecured parking places and these result in losses of tens of millions of euros a year. Many would also argue that such a value is extremely conservative. The true cost will never be known because the level of incident reporting remains relatively low in many countries in Europe but what we do know is that single incidents regularly produce losses of hundreds of thousands of euros.

The economic impact is massive and growing. Then there is the even darker and more dangerous risk of cargo crimes – and, most notably, truck thefts – that are conducted to facilitate terror attacks on innocent people, as have already been witnessed in Nice and Berlin in recent times. In the UK alone, counter terror experts are investigating some 3,000 terror suspects, and remained concerned about a further 20,000. The threat of 'lone wolf' attacks and the relative ease with which offenders are able to commandeer commercial vehicles also makes the need to reduce the vulnerability of parked vehicles a moral duty of every operator. More secure parking sites will add further layers of security to prevent the risk of such attacks.



In the Netherlands, the House of Representatives has asked Cora van Nieuwenhuizen, Minister of Infrastructure and Water Management, to make land available for secure trucking parking. If she does, it will send the strongest possible message to neighbouring countries of the need to take the issue seriously and, hopefully, lead to similar initiatives elsewhere.



EUROPEAN COMMISSION PUBLISHES ROADSEC SECURITY TOOLKIT TO ADDRESS THE GROWING THREATS OF CARGO CRIME, STOWAWAYS AND TERRORISM



The European Commission's new ROADSEC Security Toolkit is now available to download, providing clear operational guidance to help truck drivers, transport companies and other key stakeholders address the threats of cargo theft, stowaway entry to trucks, and terrorism on European roads.

The Toolkit was commissioned by the Directorate for Mobility and Transport of the European Commission, DG MOVE, and has been produced by the Cross-border Research Association (CBRA) in Switzerland with the support of TAPA EMEA.

The Executive Summary highlights the increasing risks facing drivers and transport operations: "The European commercial road freight transport sector faces many security threats today. While cargo theft continues to be a multi-billion-euro problem for the European transport sector, irregular immigrants and terrorists pose additional security risks to international trucking operations – the former are boarding trucks clandestinely to cross borders, while the latter have turned heavy vehicles into weapons by hijacking them and driving them into crowds."

It also updates and upgrades contemporary good security practices in response to a constantly evolving risk landscape, emerging technologies and regulatory changes.

Data and intelligences for the Toolkit was collated over a nine-month period in 2017, including gaining input from TAPA EMEA members attending the Association's conference in Milan last March. One of the priorities of the initiative is to improve the safety of drivers by increasing their awareness of security risk and offering advice on how to

deal with specific situations and remain safe. *Vigilant* has previously reported incidents involving cargo thefts, migrants and terror attacks in which drivers and innocent members of the public have lost their lives.

In the section 'Security Guidance for Drivers,' the Toolkit addresses:

- General security
- Preparation and pick-ups
- Driving and stopovers
- Control zones
- Forced stops
- Changes in journey plans
- Crime suspicion or incidents
- Delivery



TAPA
Transported Asset Protection Association

The EU security guidance also offers advice to logistics managers and key stakeholders covering risk assessment and risk solutions. This includes how to:

- Identify relevant security risks to your trucking operations
- Estimate likelihoods and consequences of relevant risks
- Human resource management
- Business partner and stakeholder management
- Disruption of criminal activities
- Assigning security roles and responsibilities
- Driver training
- Establishing and monitoring security performance indicators

There are also eight Annexes included with the Toolkit for:

- Top security tips for truck drivers
- Security plan
- Truck security checklist and visual guide
- Freight transport technology solutions
- Existing freight transport security standards
- Secure parking resources
- Security incident reporting forms
- Additional resources

The EC Security Guidance for the European Commercial Road Freight Transport Sector – ROADSEC Security Toolkit can be downloaded at www.roadsec.eu

Thank you to all of the TAPA EMEA members who contributed towards the creation of the Toolkit.

EYE-ON-TECH



Acquisitions

Securitas has acquired all of the shares in the electronic security company Automatic Alarm in France. Enterprise value is estimated to be approximately **€44m**. Securitas has also acquired all shares in the security solutions company Süddeutsche Bewachung in Germany, which has a reported enterprise value estimated at **€8.2m**.

[Read more...](#)

Dahua releases new master access controller

Dahua's newly-released master access controller ASC2204C-H claims to make security control simpler, smarter and more cost effective by offering a range of features that especially appeal to large scale projects such as business parks, office buildings, banks, prisons, libraries, commercial centers, etc.

Compatibility is a big plus. Dahua says the new ASC2204C-H allows third party integration with Onvif Profile C, CGI or SDK. It is equipped with an alarm covering eight zones, synchronizing NTP, DST and P2P. While capable of initiative register to platform, the system can also work offline to ensure uninterrupted operation. [Read more...](#)

Milestone supports ultra low light camera in new device pack

Milestone Systems has released Device Pack 9.5 for partners and customers using Milestone XProtect video solutions.

The bi-monthly device packs contain software updates for XProtect VMS to support new hardware. In 2017, Milestone added support for more than 1,100 new devices. The company says supporting the widest possible range of devices is a crucial part of its open platform promise to the Milestone community.

[Read more...](#)

Bosch software kit allows integration with third party intrusion panels

Bosch Security Systems now offers an intrusion integration software development kit (SDK) for its B and G Series control panels.

The new SDK allows for integration with third party applications, enabling the panels to work seamlessly with security software offerings from other industry providers, according to the company. With a reference guide, examples

and code snippets, developers can connect their applications to allow monitoring and control of the Bosch panels. Bosch B and G Series control panels offer integrated security solutions for intrusion, fire, access control and IP video with support for up to 599 points, 32 areas, 32 doors and 16 Bosch IP cameras.

[Read more...](#)

Do you have product or technology news you want to contribute to Eye-on-Tech?



Frédéric Haegeman

Let us know at info@tapaemea.org. Our objective is to bring information that really matters to the Supply Chain Security Industry. Information by the industry, for the industry.

Please note that none of the items covered in this section are endorsed by TAPA.



WARSAW 2018

TAPA EMEA Conference

11&12 APRIL

ARE YOU COMING TO WARSAW?

TAPA EMEA expects some 400 delegates to participate in its first conference of 2018 in Warsaw, Poland on 11 and 12 April. If you intend to be there, make sure you register as quickly as possible.

We also recommend that you confirm your hotel accommodation using the Hotel page of the conference website.

On the agenda will be big data, cybercrime, an update on cargo crime trends in Poland, and a keynote address by the NATO Transport Group on 'Resilience and Transport Security – A strategic issue of growing importance for nations, the EU and NATO.

There will also be a two-day FSR training course at the conference venue preceding the conference on 9 and 10 April. Places on the course can be booked on the Training page of the TAPA EMEA website.

PLACES ARE LIMITED – REGISTER NOW

CARGO CRIME MONITOR

CARGO THEFT BY COUNTRY



December 2017

Belgium	4 (3.4%)
France	5 (4.2%)
Germany	6 (5.1%)
Greece	1 (0.9%)
Italy	5 (4.2%)
Norway	1 (0.9%)
Poland	1 (0.9%)
Russia	3 (2.6%)
Spain	3 (2.6%)
Sweden	1 (0.9%)
United Kingdom	87 (74.3%)

Number of incidents in month



€263,863

Average loss for the 7 major cargo crimes reported to TAPA's Incident Information Service (IIS) in December 2017

€4,067,625

Total loss for the 83 or 70.9% of crimes stating a value

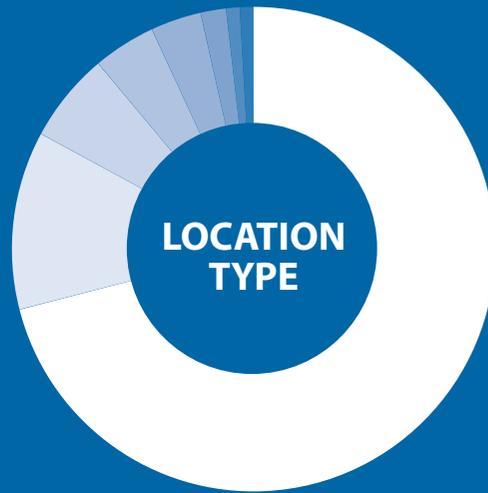
-31.9%

Change in the number of recorded cargo crimes vs. December 2016



117

Number of new cargo crimes recorded by TAPA's IIS last month



€1,135,601

Biggest single loss - Theft of a trailer from a secured parking location in Banbury, UK, on 3 December and the loss of a shipment of whiskey

Number of countries reporting incidents

11



7 – Number of major incidents with a loss value over €100k

 **€49,007** **AVERAGE LOSS VALUE LAST MONTH**

71.0%

Or 83 of the recorded incidents took place in Unsecured Parking locations



MODUS OPERANDI USED IN LATEST CARGO THEFTS:

Intrusion	101 (86.3%)
Violent & Threat with Violence	8 (6.8%)
Unknown	6 (5.1%)
Internal	1 (0.9%)
Deception Other	1 (0.9%)

REPORTED LOSSES WITH A VALUE IN DECEMBER 2017 TOTALLED OVER €4 MILLION AS THE AVERAGE LOSS FOR MAJOR CRIMES EXCEEDED €263,000

With monthly incident data from TAPA EMEA's Dutch and Swedish law enforcement agency partners not available in time to be included in the TAPA IIS analysis for December 2017, the year ended with a 31.9% drop in the number of recorded cargo crimes in the Europe, Middle East & Africa (EMEA) region compared to the corresponding month a year ago. The 117 freight thefts reported to IIS last month still, however, produced an accumulated loss of **€4,067,625** for the 70.9% of incidents with a value and an average loss of **€49,007**.

Given that in December 2016, the Netherlands and Sweden contributed 68 or 39.5% of that month's total, indicators would suggest that the final number of crimes for December 2017 will likely be similar year-on-year once all the incident data has been collated.

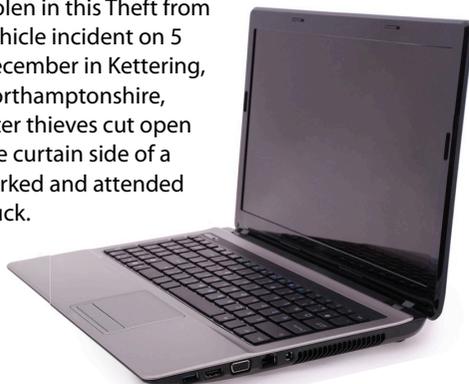
Last month's crimes included seven incidents with losses of **€100,000** or more. The total loss value of these crimes of **€1,847,043** produced an average figure per theft of **€263,862**.

The biggest loss by far in December occurred on the third day of the month and saw thieves escape with whiskey worth **€1,135,601** following the theft of a trailer from a secured parking location in Banbury, Oxon, UK. The offenders used their own tractor unit to facilitate the crime.

The six other major losses were also recorded in the UK and involved:

€136,097

Computers/Laptops were stolen in this Theft from Vehicle incident on 5 December in Kettering, Northamptonshire, after thieves cut open the curtain side of a parked and attended truck.



€135,996

Toddington Motorway Services in Bedfordshire remained a hotspot for cargo thieves. In this crime on 22 December, offenders cut the tarpaulin side of a parked and attended truck and semi-trailer and stole televisions.

€112,192

900 bottles of perfume and men's fragrances were taken in Ashford, Kent, on 11 December. Thieves reportedly broke into a truck left in an unsecured parking location on an industrial estate between 04.00-05.00hrs.



€111,146

Televisions were also the target in this incident on 6 December, another crime involving a parked and attended trailer.



According to the incident description, the thieves cut the side curtain of the vehicle at an unsecured truck stop in Newark-on-Trent, Nottinghamshire.

€109,930

Whiskey and vodka were stolen in another Theft from Vehicle incident. This crime on 13 December, which again saw the offenders targeting a truck in an unsecured parking place, occurred in Barking, Essex.



€106,081

A shipment of ovens was stolen when a vehicle stopped in an unsecured parking location in Egginton, Derbyshire, on 21 December. This was another crime that involved the thieves cutting open the truck's tarpaulin curtain to reach the goods inside.



The highest value loss in December 2017 involved the theft of a shipment of whiskey valued at €1,135,601, one of two major incidents involving the theft of alcohol in the United Kingdom during the course of the month.



OTHER MAJOR LOSSES BETWEEN €50,000 & €100,000



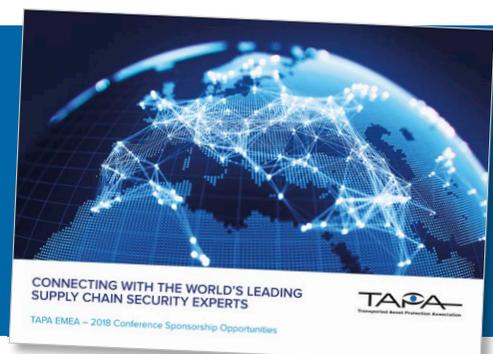
A further 11 cargo crimes were reported to TAPA EMEA's IIS database in December. The total loss of these incidents – which all featured 'curtain cutting' - was **€714,994** and the individual cases involved:

- **€96,330** – On 20 December, a shipment of Tyres was stolen from a truck parked in an unsecured location in Derby, UK
 - **€79,405** – On 8 December, unspecified products were taken from a truck on the A13 in Dresden, Saxony, in Germany
 - **€72,605** – Another loss of unspecified cargo, this time on 1 December in Carlton-on-Trent in Nottinghamshire, UK
 - **€63,530** – Miscellaneous household goods were lost in this Theft from Vehicle crime in Shepshed, Leicestershire, UK, on 6 December
 - **€62,400** – This incident on 29 December took place at Blyth Services on the A1(M) in Worksop, Nottinghamshire, UK. No details were recorded for the products that were stolen
 - **€62,290** – Northampton Motorway Service Area on the M1 in the UK was the scene of this crime on 12 December in which a shipment of shirts was stolen
 - **€62,134** – Another incident at Blyth Services in the UK East Midlands. No further information is available for this loss other than it occurred on 29 December
 - **€62,068** – The UK's East Midlands Airport was the location of this Theft of Vehicle crime on 16 December. Thieves took the HGV and semi-trailer from a secured parking location. No load was onboard at the time
 - **€52,185** – Food & Drink products were targeted in this incident, which involved a vehicle that had parked on an industrial estate in Shepshed, Leicestershire, UK, on 6 December.
- It is not known if this is connected to the previously mentioned crime in Shepshed on the same night
- **€51,051** – A large quantity of chocolate was stolen from a truck parked in a layby on the M1 in Crick, Northamptonshire, in the UK on 4 December
 - **€50,996** – A layby on the A50 in Hanley, Staffordshire, UK, was the scene of this Theft from Vehicle crime on 12 December and the loss of Phones
- Food & Drink and Tobacco were the only TAPA IIS product categories to record 10 or more losses last month, 17 or 14.5% of the total and 14 or 11.9% respectively.



WANT TO BE NOTICED BY SUPPLY CHAIN SECURITY PROFESSIONALS?

TAPA conferences are a great way for companies to showcase their products and services to an audience of hundreds of supply chain security specialists from manufacturers and logistics service providers in the EMEA region. To find out more about sponsorship opportunities at the Association's next conference in Warsaw on 11 & 12 April 2018, contact us at conferenceteam@tapaemea.org





74.3% OF ALL CRIMES TOOK PLACE IN THE UK

Of the 11 countries that recorded cargo crimes in the TAPA IIS database in December 2017, only the UK saw its incident rate go into double figures. It accounted for 87 or 74.3% of the 117 losses during the month. Germany with six crimes recorded the second highest total.

TAPA received intelligence on eight freight thefts that involved the use or threat of violence. These saw:

- Threats made to a driver who disturbed thieves stealing €38,536 of Clothing & Footwear from his truck, which had parked in a layby on the A50 in Uttoxeter, Staffordshire, in the UK on 4 December
- Another driver was threatened with a knife by offenders dressed in black and wearing balaclavas as they stole a significant quantity of tobacco products. No words were spoken by the two male thieves, who carried out their crime at a Destination Facility in St. Helens, Merseyside, UK, on 27 December
- Two attackers tied up a driver after forcing his vehicle to stop shortly after it left a Services 3rd Party Facility in Mannheim, Baden-Württemberg in Germany on 21 December. The early morning incident saw the thieves take the driver's keys and drive off with the loaded vehicle. No product details are available
- Five offenders armed with guns used two vans to block a ring road near Milan's Linate Airport and to kidnap a driver before moving the loaded vehicle to the next motorway exit, using a GPS jammer to block its location. However, the attackers abandoned the truck and absconded after spotting a routine police patrol in the area on 20 December
- A security guard and his vehicle were hijacked and a truck driver threatened with a gun as thieves stole a cargo of cigarettes from a Last Mile delivery vehicle in Bari, Italy, on 20 December
- A similar attack targeting a Last Mile delivery of cigarettes occurred in a secured parking location in Fiumefreddo di Sicilia in Italy on 12 December. Once again, the driver was threatened with a gun
- In France, another Last Mile delivery of tobacco products saw a driver and security guard face a violent intervention by thieves in Chelles in the eastern suburbs of Paris on 8 December
- Cigarettes were also the target when an armed attacker forced a driver to hand over the keys to his vehicle in Attiki, a neighbourhood of Athens, Greece, on 5 December. In this incident, the vehicle monitoring station was alerted and was able to immobilise the vehicle, which was located by police within 5-7 minutes of the start of the crime. Police later arrested a suspect.

Theft from Vehicle was the only type of incident to record double-digit crimes in December. It was reported in 90 or 76.8% of

thefts notified to the IIS team, 76.8% of the overall total. As is now the case every month, most cargo losses – 83 or 71% - occurred when vehicles stopped in unsecured parking locations.

TAPA EMEA members can find further information in the password-protected Incident Information Service (IIS) database, accessible via the www.tapaemea.org website.

PRODUCT CATEGORY	No	%
Unspecified	39	33.3%
Food & Drink	17	14.5%
Miscellaneous	16	13.7%
Tobacco	14	11.9%
Cosmetics & Hygiene	6	5.1%
Furniture/Household Appliances	5	4.2%
Computers/Laptops	4	3.4%
Clothing & Footwear	3	2.6%
Sports Equipment	3	2.6%
Tools/Building Materials	2	1.7%
Phones	2	1.7%
No Load (Theft of truck and/or trailer)	2	1.7%
Pharmaceuticals	1	0.9%
Car Parts	1	0.9%
Toys/Games	1	0.9%
Tyres	1	0.9%

STANDARDS FAQs #6



A monthly update by Mark Gruentjes, TAPA EMEA Standards Lead

After receiving a steady stream of questions about TAPA's Security Standards from Audit Bodies and our members, we feel it will be beneficial to share some of the questions received and the responses given by the TAPA EMEA Standards Team. We aim to cover 2-3 questions in *Vigilant* each month.

KEEP YOUR QUESTIONS COMING!



In 2016, TAPA EMEA launched Self-Certification options for TAPA Facility Security Requirements (FSR) Level C and TAPA Trucking Security Requirements (TSR) Level 3. We are now seeing significant growth in the use of Self-Certification for both Standards. This is now yet another successful tool provided by TAPA to our members and industry in the fight against cargo crime.

FSR A&B and TSR 1&2 certification levels are still recommended for the handling and transportation of valuable and/or vulnerable cargo.

This month's FAQs represent a selection of questions we have received regarding the Self-Certification option.

If you would like to raise a new topic for discussion or ask questions about one of our published responses, please contact us at info@tapaemea.org

Question 1

Why did we need Self-Certification for TAPA Standards?

Answer: The Self-Certification option was introduced to help address two frequent comments we received from our members:

1. Question from Shipper/Buyer members:

How can we source more Logistics Service Providers with TAPA certification capability?

2. Question from Logistics Service Provider members:

Can TAPA help reduce costs of certification and re-certification?

The introduction of Self-Certification was specifically targeted at the entry level of the Standards to promote growth in FSR C and TSR 3 certifications. The requirements did not change but the method to obtain certification

for the entry level security levels was simplified by excluding the need for an external Independent Audit Body (IAB).

Question 2

How are costs reduced for Logistics Service Providers?

Answer: TAPA manages the administration of the Self-Certification free of charge for TAPA members and there are no external IAB costs.



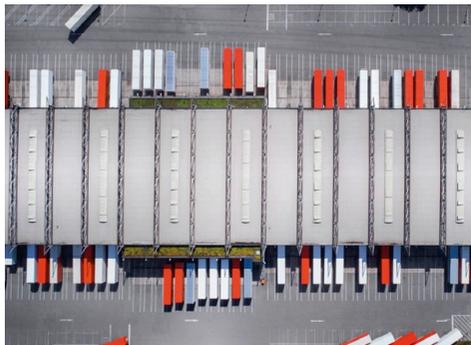
STANDARDS SUPPORT

Question 3.

As Self-Certification is a lower cost option for Logistics Service Providers, why should FSR A&B and TSR 1&2 still be considered?

Answer: Self-Certification is an entry level to the TAPA Standards and provides robust but minimal security measures. In most instances FSR C and TSR 3 should offer perfectly acceptable security for general cargo.

Where Buyers, Shippers, Insurers or Logistics Service Providers' risk assessments deem additional security measures are needed, then FSR A&B and/or TSR 1&2 can provide this assurance. More scrutiny is needed to ensure these measures are in place and we use industry recognised certification bodies to perform this role.



Question 4.

Can you provide me with some advice on how to get started with Self-Certification and explain what's involved?

Answer: This is a summary of the steps to complete a Self-Certification:

- a) Register for FSR and or TSR training on the TAPA EMEA website
<https://www.tapaemea.org/industry-standards/training-and-schedule/schedule.html>
- b) You must pass the relevant exam to obtain Internal Authorised Auditor (AA) status
- c) Only AA's are approved by TAPA to conduct Self-Certification assessments
- d) Download the Self-Certification On Line Tool user guide at <http://www.tapaemea.org/industry-standards/self-certification-programme.html>
Create an account
- f) Apply for an audit to be assigned to you for each facility/operation that you require to be certified

- g) Complete your online Self-Certification
 - a. Answer all questions and provide supporting detail
 - b. If approved, TAPA will notify you and provide a certificate
 - c. If denied, a specific time will be allocated for you to correct any non-compliances
- h) TAPA will provide email and telephone support if needed free of charge to our members



HAVE YOU SEEN THE NEWS?

Over 50% of the intelligence gathered by TAPA's Incident Information Service (IIS) is generated from media reports.



If you see a reported cargo crime incident, just take a second and send the news link to iis@tapaemea.org

TAPA INTELLIGENCE DRIVES A SECURE SUPPLY CHAIN



STEP UP & STAND OUT

TAPA'S LATEST FSR & TSR SECURITY CERTIFICATIONS

In each issue of this newsletter, we publish a list of the TAPA EMEA members that have most recently gained TAPA FSR or TSR certifications.

The following companies and locations were audited by one of TAPA EMEA's approved auditing partners or, in the case of Class 'C' or Level 3 certifications, may have been completed by an in-house TAPA-trained person.

FSR	Company Name	Country	City	Class
FSR	ALC Warehousing B.V.	NL	Alphen aan de Rijn	A
FSR	Bidvest Panalpina Logistics	ZA	Kempton Park	C
FSR	Bidvest Panalpina Logistics	ZA	Kempton Park	C
FSR	Bleckmann	NL	Oldenzaal (25)	C
FSR	Bleckmann	NL	Oldenzaal (30)	C
FSR	Bleckmann	NL	Oldenzaal (2)	C
FSR	Bleckmann	NL	Oldenzaal (10)	C
FSR	Bleckmann	NL	Oldenzaal (28)	C
FSR	Bleckmann	NL	Enschede (52)	C
FSR	Bleckmann	NL	Enschede (16)	C
FSR	Bleckmann	NL	Bergen op Zoom	C
FSR	Bleckmann	NL	Amsterdam	C
FSR	Bleckmann	BE	Grobbendonk	C
FSR	Bleckmann	BE	Desteldonk	C
FSR	Bleckmann	BE	Kruishoutem	C
FSR	Bleckmann	NL	Venlo	C
FSR	CEVA Freight Holland B.V.	NL	Schiphol	A
FSR	CEVA Logistics	AE	Dubai	A
FSR	DHL Aviation (UK) Ltd	GB	Castle Donnington	A
FSR	DHL Express	PL	Toruń	C
FSR	DHL Express	PL	Lublin	C
FSR	DHL Express	PL	Rzeszów	C
FSR	DHL Express	AE	Sharjah	B
FSR	DHL Express	AE	Dubai	A
FSR	DHL Express (Austria) GmbH	AT	Linz	A
FSR	DHL Express France	FR	Baillargues	C
FSR	DHL Express France	FR	Collégien	C
FSR	DHL Express Turkey - AYT Service Center	TR	Antalya	C
FSR	DHL Express Turkey - DNZ Service Center	TR	Denizli	C
FSR	DHL Express Turkey - GZT Service Center	TR	Gaziantep	C
FSR	DHL Express Turkey - KAY Service Center	TR	Kayseri	C
FSR	DHL Freight (Finland) Oy; DHL Supply Chain (Finland) Oy; DHL Global Forwarding (Finland) Oy.	FI	Vantaa	A
FSR	DHL Freight (Sweden) AB	SE	Örebro	C
FSR	DHL Freight (Sweden) AB	SE	Västberga	C
FSR	DHL Parcel Huelva Spain S.L.U.	ES	Huelva	C
FSR	DPDgroup UK Ltd	GB	Bicester	C
FSR	EOL SPA	IT	Limite di Pioltello	C
FSR	Freschi & Schiavoni SRL	IT	Vignate	A
FSR	Gebrüder Weiss S.R.L.	RO	Bucharest	C
FSR	Panalpina Czech s.r.o.	CZ	Pavlov	C
FSR	Transinfo Expeditie B.V.	NL	Enschede	A
TSR	Company Name	Country	Category	
TSR	Interport BV	NL	Level 3 / Category Small	



WELCOME TO THE TAPA FAMILY

Please join us in welcoming the latest companies to join TAPA EMEA:

Company	Country	Website
CMA Monitoring Group SP z o.o.	PL	www.cma.pl/en
ESSC NV	BE	www.essc.be
Cargomind	AT	website under construction

GAME ON!

TAPA AMERICAS TO MEET
AT THE HOME OF THE
HOUSTON ASTROS



TAPA AMERICAS will host its first T-Meeting of 2018 at the Houston Astros Minute Maid Park in Houston, Texas, on April 24-25.

In addition to the conference programme, delegates will have the opportunity to attend an Astros game on the evening of 24 April, offering a great chance to network in a social environment.



GOT SOMETHING TO SAY? WE WANT TO HEAR FROM YOU

What do you want to read about in Vigilant in 2018? If you have a case study to share or wish to propose news and feature ideas, let us know.

Vigilant is your magazine and the chance for TAPA EMEA members to share best practice or to request articles on specific topics that you wish to learn more about. We are currently compiling content ideas for the Association's e-magazine for 2018 so now is the time to put your ideas forward.

We look forward to hearing from you at info@tapaemea.org

TAPA AND INDUSTRY *events...*

JANUARY/FEBRUARY

31-02 **Securexpo**
Nairobi (KE)
www.securexpoestafrica.com

MARCH

06-07 **e-crime & cybersecurity**
London (GB)
<http://www.e-crimecongress.org/event/congress>

06-07 **Security & Counter Terror**
London (GB)
<https://www.counterterrorexpocom/>

06-08 **ISNR**
Abu Dhabi (GB)
<https://www.isnrabudhabi.com/>

07-10 **Security Expo**
Sofia (GB)
<http://securityexpo.bg/index.php/en/>

MARCH

12-13 **Middle East Rail**
Dubai (AE)
<http://www.terrapinn.com/exhibition/middle-east-rail/>

12-13 **Total Security Summit**
Towcester (GB)
<https://totalsecuritysummit.co.uk/>

13-15 **Logimat**
Stuttgart (DE)
<https://www.logimat-messe.de/>

14-15 **Infosecurity**
Brussels (BE)
<https://www.infosecurity.be/>

15-18 **CeMAT Eurasia**
Istanbul (TR)
<http://win-eurasia.com/tr>

20 **e-crime & cybersecurity**
Dubai (AE)
www.e-crimecongress.org/event/dubai

MARCH

20-21 **Securex West Africa**
Lagos (NG)
<https://www.securexwestafrica.com/>

20-23 **SITL**
Paris (FR)
www.sitl.eu/

21-24 **Securika / MIPS**
Moscow (RU)
<http://www.securika.ru/en-GB>

22-24 **Logistica Parma**
Parma (IT)
www.mecspe.com/en/thematic-shows/logistics/

27-29 **Intermodal Africa**
Beira (MZ)
www.transportevents.com/ForthcomingEventsdetails.aspx?EventID=EVE148

If you are aware of any events that might be of interest to TAPA EMEA members, please email the details to info@tapaemea.org



HELP US TO PUT **SECURE** **PARKING** ON THE MAP



TAPA EMEA's new Parking Security Requirements (PSR) can be adopted by Parking Place Operators **RIGHT NOW**. You can help us to build a network of secure parking locations across Europe.

Just tell us of parking sites you're already using where you'd like to see the new TAPA Security Standard adopted and our Secure Parking 'Ambassadors' will ensure these operators are made aware of the value of providing TAPA-approved secure parking.

Contact us at secure.parking@tapaemea.org

SECURE PARKING IN EUROPE – WE WIN, CRIMINALS LOSE. GET ONBOARD