SNAP TO IT

SNAP Account signs MoU to support TAPA’s new Secure Parking programme

Page 3: Stowaway solution wins TAPA-sponsored Transport Security Award

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TAKING TAPA TO THE NEXT LEVEL

This month, we held our first TAPA World Wide Council meeting of 2018 and coincided this with a meeting of the newly-elected TAPA EMEA Board of Directors to discuss how we continue to grow our Association and deliver more benefits for our members, both regionally and globally.

In EMEA, I am confident we will benefit from continuity in our BOD team and this will enable us to move at an increasingly faster pace as we look to raise the profile of TAPA, build our existing partner relationships and establish new ones, increase the value and scope of our IIS intelligence data, enhance our training solutions, and further the adoption of our Security Standards for facilities, trucking and secure parking.

We have a group of familiar faces in our BOD team, all highly knowledgeable and experienced supply chain security and logistics specialists with the strongest possible commitment to finding more ways to support supply chain resilience. Listening to the voices around the table at our meeting in Amsterdam, it was clear that we have a passionate and ambitious Board to lead us to the next level of TAPA’s development with, I am sure, the continued, strong support of our members.

Today, TAPA is respected all over the world as the leading Security Expert Network for everyone in the supply chain. We need to continue to leverage this position and profile to support the next stage of our growth strategy.

In this issue of Vigilant, you will read about some of the ways we are broadening our engagement with other supply chain security stakeholders and increasing awareness of our Association and the issue of cargo crime. This includes our sponsorship of the new Transport Security Award at the Counter Terror Awards in London, as well as our upcoming participation in the ITF Summit 2018 in Leipzig, where TAPA will be alongside Germany’s Federal Ministry of Transport and Digital Infrastructure (BMVI) and the State Criminal Police Office (LKA) of Sachsen Anhalt.

We also have some great news to support the launch of our new Parking Security Requirements; our newly-signed MoU with SNAP Account, the cashless payment system for the haulage industry which already works with more than 3,000 transport operators and over 110 HGV parking sites across the UK, processing over one million transactions in total in 2017. This is a partnership that will grow and provide an opportunity to raise TAPA’s profile to a wider audience of companies that might also want to join our Association and adopt our Security Standards. We want to establish more relationships like this.

I also want to take this opportunity to remind every TAPA member of the importance of reporting cargo theft incident data to our Incident Information Service (IIS). We have come to rely heavily on our Law Enforcement Agency partners in countries such as the UK, the Netherlands and Sweden but we really need a big push from everyone to increase our knowledge of cargo losses across our entire region.

Your support may be as simple as sending a link to a media story about a cargo theft to our IIS team (iis@tapaema.org) or introducing us to any LEA contacts you have which will understand the value of sharing incident intelligence with us.

TAPA is a family, and we will all get more out of it if we put more into it.

Next month, we head to Warsaw for our first TAPA EMEA conference of 2018. Once again, we have a great list of topics and speakers as well as another outstanding opportunity for networking. It is also your chance to talk on a one-to-one basis with our BOD members, TAPA EMEA’s Executive Director, Laurence Brown, and our Standards Secretariat, Steve McHugh. Think about the help you need from TAPA and the support you can give us. We’re there to listen.

‘Our newly-signed MoU with SNAP Account, the cashless payment system for the haulage industry which already works with more than 3,000 transport operators and over 110 HGV parking sites across the UK, is a partnership that will grow and provide an opportunity to raise TAPA’s profile to a wider audience of companies that might also want to join our Association and adopt our Security Standards.’

Thorsten Neumann
Chairman
A solution to prevent stowaways on cargo ships won the Transport Security Award, sponsored by TAPA EMEA, at this month’s Counter Terror Awards in the UK.

Stowaways present a range of problems for ship owners, not only the financial cost of repatriation but also the potential risk to crew and the vessel’s safety and security if stowaways are not detected before a ship leaves port. The award-winning company, Regal Maritime Solutions, deploys highly experienced maritime security teams onboard merchant and private vessels – ex-military personnel – who use their skills and expertise to secure ships making port calls in high risk regions of the world.

The award was presented to Regal Maritime Solutions’ Managing Director, Ashley Haw (centre of photo) by Laurence Brown, TAPA EMEA’s Executive Director, and Sir Michael Fallon MP (right of photo), former UK Secretary of State for Defence and member of the National Security Council, who hosted the inaugural Counter Terror Awards in London.

The event was attended by an audience of European security leaders, including senior counter terror police officers, and heads of security from both the private and public sectors. The Counter Terror Awards have been launched to recognise the efforts of organisations in both the public and private sectors which have made significant contributions to counter terror strategy in the UK and overseas, and helped mitigate the diverse range of terrorist threats that nations and businesses face every day.

Laurence Brown said: “As well as supporting a new award that promotes transport security, the Counter Terror Awards 2018 helped to raise the profile of TAPA EMEA to a highly influential audience of law enforcement and security professionals and establish us in their minds as the leading Security Expert Network for everyone in the supply chain.”

The four other finalists in this award category were ATG Access, Stobart Air, Amulet Ballistic Barriers, and Smiths Detection.
SNAP STEPS UP TO SUPPORT TAPA’S SECURE PARKING PROGRAMME

TAPA EMEA’s initiative to identify and encourage a network of secure parking places for trucks operating in Europe, driven by the launch of the Association’s new Parking Security Requirements (PSR), has been given a major boost by the signing of a Memorandum of Understanding (MoU) with SNAP Account, the cashless payment system for the haulage industry.
PARKING PARTNER

SNAP works with more than 3,000 transport operators and over 110 HGV parking sites across the UK, processing over one million transactions in total in 2017. SNAP’s fast-growing business in the UK and the start of its expansion into Europe will provide valuable communication and certification channels in support of TAPA’s secure parking programme.

Vigilant spoke to Nick Long (left), Site Liaison Manager, at SNAP Account to learn more about its business and why it is so keen to work with TAPA.

Introduce us to SNAP Account?

SNAP Account was started back in 2010. We are a cashless payment system for the haulage industry that allows drivers to use services that include: Parking, Washing, Dartford Crossing tolls, Roadside Assistance, Daily Checks and Asset Finance. The system is based on license plate numbers which allows fleet operators to add and remove vehicles as they wish.

How did you learn of TAPA EMEA and how do you view the Association?

We’ve been aware of TAPA for some time now and met with representatives of the Association at a conference last year. The work TAPA EMEA does to help protect the supply chain process seems to be working very well and we feel that the overall aims of SNAP and TAPA are aligned. We also wish to provide a secure network of HGV parking sites right across Europe.

You’re obviously aware of the importance of secure parking. What’s your opinion of TAPA’s new Parking Security Requirements (PSR) and the Association’s plan to identify a growing network of secure parking sites across Europe? Also, what do you like most about the new Security Standard?

Secure parking is at the forefront of all fleet operators’ minds, so their cargo arrives safely and on time. TAPA’s new PSR allows parking areas to see how good they are against an industry benchmark and to strive to improve. The rating system seems fair and appropriate for when you are talking about security. It is evident that a lot of work has gone into this so parking operators can ensure they adhere to the Standard. Growing a network of secure parking sites across Europe will help fleet operators and drivers ‘sleep easy’ at night. Coverage is obviously key for a network of sites. We have only recently achieved that in the UK and aim, similar to TAPA, to grow this coverage all over Europe.

You’ve signed a MoU with TAPA – what does this commit both parties to do?

That is correct, the MOU allows us to understand what we both can do in support of our shared mission, which is to help improve and grow the secure parking network that is already in place. Our hope is that we are able to provide more areas with TAPA accreditation where drivers can park securely each night and get a good night’s rest.

So how is SNAP going to encourage HGV parking sites to meet TAPA’s PSR requirements?

We have already been in talks with some of the sites we work with in the UK in regards to the PSR. We work with a range of sites and we feel that some of these will already meet the requirements of PSR Level 3. We know that there is a huge benefit to the parking owner to improve their safety and security, and also gain recognition if they already meet a certain standard. We realise that TAPA has a good standing in the supply chain network, which will also reflect positively on the parking site.
Why are you doing this – what’s in it for SNAP?

We are doing it for two reasons. The first is to allow TAPA members to utilise parking areas that we currently work with, ensuring that their cargo is secure. The sites that we are recommending at the moment are ones that we feel confident will help reduce the risk of theft. The second reason is to ultimately help TAPA-approved secure parking sites which do not have a booking platform to be able to accept our customers onto their site. We feel that having more facilities that can accept our drivers will mean there will be a further reduction in cargo thefts/crime for SNAP-registered customers.

How many HGV parking places are booked using SNAP every year?

Last year, SNAP processed over a million transactions. On average, our method of payment was used every 29 seconds. Our software allows sites to also process fuel cards for parking and washing, which in turn opens them up to over 3,000,000 extra customers. Some of the fuel companies we work with include BP, DKV, Keyfuels and UTA.

Do you also find that demand for secure parking far outweighs supply? Aside from working with TAPA, what has SNAP been doing to identify more secure parking sites?

Absolutely, this is the case in most areas. We provide a network of pre-bookable depot sites which have become ever more popular as fleet operators wish to know there is a space available for their drivers in a secure yard. We have focussed our efforts in finding more and more of these sites as we have existing depot sites which are full of pre-booked drivers by 14.00hrs every day!

You are currently working with 110 parking sites in the UK. How many of these do you hope will adopt PSR and in what timescale?

We would hope that around 20% of the parking sites we use in the UK would be able to adopt PSR Level 3 from the outset. We would then hope that eventually all the sites we work with will be able to meet this criteria if not better. We are finding that some of this comes down to funding, which is in short supply if it is not privately funded.

Do you work with HGV parking sites in mainland Europe and, if so, will you also be encouraging them to gain PSR certification?

Yes, we are. We currently work with a site in France and we are in talks with others across Europe, which we hope will follow suit. We are keen to show these sites the benefits we are providing in the UK, as building a secure parking network in Europe is something that is both new to SNAP Account and TAPA.

SNAP provides the Intruck truckstop finder app. Will this highlight secure parking sites with PSR?

Yes, our partner App Intruck can display this information, which will add more weight to the site itself. We will always list the most up-to-date information for each site and we would hope that fleet operators will appreciate this extra reassurance.

You work with nearly 3,000 haulage companies – what feedback have you received from them regarding the need for more secure parking locations, not just in the UK but across Europe?

The main feedback we have is that they wish for all the sites we work with to become more secure. Hence, our Access & Security team have been so busy! We can help with installation of ANPR and CCTV cameras to automated barriers and self-service payment systems. We find that fleet operators see these listings and feel more confident to park there. But this doesn’t just mean in the UK, it also includes Europe.

'\text{We would hope that around 20\% of our 110 parking sites in the UK would be able to adopt PSR Level 3 from the outset. We would then hope that eventually all the sites we work with will be able to meet this criteria if not better.}'
Tony Kavanagh, joint PSR Lead at TAPA EMEA, said: “We are delighted that SNAP Account sees the importance of our secure parking programme and shares our commitment to keeping drivers, their vehicles and loads safe and secure on Europe’s roads. SNAP’s support is a significant early boost to our programme and we will ensure they have all of the help they need to get the parking sites they use to adopt TAPA’s PSR. This is an initiative that will thrive on momentum but we need to get our first wave of TAPA-approved parking locations in place to prove to other Parking Place Operators (PPO) that they will be missing a significant opportunity if they do not listen and respond to the needs of the transport and logistics industry and its customers. SNAP gives us an immediate and large audience of parking sites and, just as significantly, haulage companies.”

As you know, TAPA has two other Security Standards, including its Trucking Security Requirements (TSR). Going forward, is there potential for the Association to work with SNAP to promote TSR to the large group of hauliers you work with?

We would hope for this to be the natural progression for our working relationship with TAPA. We feel that being able to help TAPA in this way would most certainly ensure their network grows. We, of course, wouldn’t want to promote this in a commercial way, only advise in how it may help assist the fleet operator.

What we are finding at the moment is that the European driving rules are very different to UK rules. This can include things like daily checks which aren’t necessary for European drivers, for example. We would hope that TSR would help unify some of these differences and help reduce the amount of crime that drivers are exposing themselves to.

Find out more about TAPA’s Security Standards at www.tapaemea.org

Based on your knowledge of the market, how else can TAPA reach out to the biggest possible audience of HGV parking sites – and what is most likely to influence parking place operators to support PSR?

We feel it’s best doing it through relationships that are already established. Knowing your audience and how it can benefit them in terms of being a part of the supply chain network. We hope that by us supporting TAPA EMEA in their mission we can help increase this visibility. We do realise that most Motorway Service Areas (MSA) would not be able to reach this accreditation without significant investment as most of these are fully open sites which are hard to manage.

Does SNAP partner with any other booking platform operators in other markets?

Not at the moment. As we expand into Europe, we are constantly evolving and changing, which means that down the line we may do. We have only just recently launched both asset finance and our own online shop, so things are continually evolving.

‘This is an initiative that will thrive on momentum but we need to get our first wave of TAPA-approved parking locations in place to prove to other Parking Place Operators (PPO) that they will be missing a significant opportunity if they do not listen and respond to the needs of the transport and logistics industry and its customers. SNAP gives us an immediate and large audience of parking sites and, just as significantly, haulage companies.’
TAPA’s World Wide Council (WWC) and the newly-elected Board of TAPA EMEA met face-to-face in Amsterdam this month to focus on the Association’s objectives for 2018 and beyond. Vigilant reviews some of the first outcomes from these discussions …

This month’s face-to-face meeting of the TAPA World Wide Council (WWC), hosted by TAPA EMEA in the Netherlands, was attended by representatives of all three TAPA regional associations

**Outcomes**

- The Association re-confirmed its support of the TAPA APAC NGO application in China
- To assist in the development of ONE TAPA and to deliver more benefits for members, the WWC agreed to continue to progress key areas including:
  - A global IIS (Incident Information Service)
  - A global TAPA website
  - Harmonisation of TAPA branding
  - Global marketing and communications to grow the Association’s brand awareness, partnerships, membership, intelligence sources and influence
  - A global Vigilant e-magazine

Much of this work commenced in 2017 and the goal now is to complete the implementation of these initiatives this year. To ensure these objectives are met, monthly conference calls are being scheduled to monitor the progress of each initiative and the WWC has agreed to hold a second F2F meeting in August.

**New certification model**

Paul Linders, Chair of the World Wide Change Control Board (WWCCB), who also joined the meeting, was given the go-ahead to explore a new Facility Security Requirements (FSR) certification model, which will enable companies to apply for a certificate to cover more than one location, similar to TAPA’s Trucking Security Requirements (TSR) model. This, however, is unlikely to be a global certification, and is more likely the issuing of a certificate to each separate legal entity if suitable. The current ‘white paper’ outlining this proposal has already been discussed and approved by the three TAPA regional Boards and will now be passed to the WWCCB to develop.

In addition, all regions agreed to examine the issue of cyber security and the best approach to introducing cyber mitigation protocols to TAPA Standards. To facilitate this, TAPA Americas will lead a global working group that will report back to the WWC.
Roles & responsibilities

- Thorsten Neumann as Chair, Jason Breakwell as Vice Chair, and Michael Wortmann as Treasurer were re-appointed to these respective roles to drive the continued growth and enhanced value of the Association for the benefit of its members, and to provide the stability which will enable the Board to focus on the new security challenges facing supply chains. The following members have also agreed to continue in their roles:
  - Marcel Saarloos will lead TAPA EMEA’s Incident Information Service (IIS) work
  - Rein de Vries will continue to serve as Conference lead
  - Mark Gruentjes has overall responsibility for the Association’s work on Security Standards, supported by Paul Linders as FSR lead, Luc Van Herck as TSR lead, Tony Kavanagh and Ap Boom as joint PSR leads, and Markus Prinz, Training lead. The Standards Team will be assisted by Steve McHugh, Standards Secretariat
  - Jason will also continue to lead TAPA EMEA’s PR and Marketing, Michael will become the Membership lead, and Thorsten will continue to lead our Regulatory work.

The TAPA EMEA BOD will continue to be assisted by Laurence Brown, Executive Director, and his team of Shan McCarthy, Sara Swift and Stacy Cain.

The Board reviewed its current strategic plans and thinking, and over the next few weeks and months will begin to share more information with members on the next steps for the Association. This will ensure that the success TAPA EMEA has enjoyed in recent years continues and is enhanced by some practical improvements. The first announcement will be made at the Warsaw conference during the AGM and will also be forwarded to members shortly afterwards.

Current programmes

During the review of TAPA EMEA’s current programmes, the Board agreed to increase the level of support and resources to assist with the new Parking Security Requirements (PSR) and the development of secure parking in general through its involvement in the EU’s secure parking project. In addition, more work will be undertaken to develop closer working relationships with Law Enforcement Agencies in EMEA to not only acquire more incident intelligence data but to also identify the most effective ways this information can better benefit members and LEAs which share data with TAPA’s Incident Information Service (IIS).

The EMEA Board will also play an active role in supporting the outcome of the new certification model ‘white paper’ and will work closely with the WWCCB to progress this further. As previously mentioned, it will also work with TAPA’s AMERICAS and APAC regions on the cyber security initiative agreed by the WWC as well as the other global initiatives, supported by EMEA members.

In addition to the vital contributions TAPA and its members made to the EU ROADSEC project in 2017, and in partnership with the IRU’s driver training programme, which will be unveiled at TAPA EMEA’s Warsaw Conference, a new training platform will be introduced to bring the region one step closer to an online training solution.

The Board also acknowledged the support of its suppliers and partners and expressed its thanks to the many members of TAPA EMEA who continue to give their time and expertise to help improve the Association by participating in various working groups and contributing to ongoing development projects in the region.
Five Romanian men have received sentences of 14-15 months in prison for being in possession of phones stolen from a moving truck in the Netherlands but were acquitted of stealing 960 phones because there was insufficient evidence to support the charges against them, according to Dutch media reports.

Coverage of the court case at Overijssel District Court stated that on 24 July 2017 phones were stolen from a truck as it travelled along the A73 highway. Five days later, the five suspects were arrested at a holiday park in Otterlo in Gelderland province in possession of cargo valued at approximately €550,000.

The incident last summer was regarded as a classic example of a Theft from Moving Vehicle crime in which cars reportedly surrounded the truck as it journeyed along the A73 during the night, slowing the vehicle and enabling someone to climb onto the bonnet of the car directly behind the truck to break the rear door locks and access the cargo inside. Other slow-moving vehicles were said to have been used to establish a distance between the targeted truck and normal traffic.

The court heard that although the five men were in possession of the cargo as well as tools to open a truck, this did not prove beyond doubt that they were the ones who committed the crime. Although a telephone used by one of the suspects was found close to the scene of the theft, evidence showed that other people also used the phone, raising further doubt over who was at the location at the time of the incident.

For possession of the stolen goods, four of the men received sentences of 15 months in prison. The fifth man received a lower 14-month sentence because his photograph was taken by media during the arrests at the holiday park and later published. Unlike the four other men, he was recognizable in the media report, which the court ruled was a serious violation of privacy and disadvantaged the individual.

Hauliers and drivers in the UK are seeing an increase in the number of gas attacks as cargo thieves target trucks during overnight rest stops, according to one national newspaper. Victims of such attacks have been reported in South Yorkshire and the Midlands.

The report states that thieves wait until the driver is asleep before spraying commonly available motoring products into the cab through vents or slightly open windows. This can act like an anaesthetic and put the driver into a much deeper sleep, incapacitating them for several hours.

In one of the latest incidents, offenders escaped with £70,000 of gas regulators from a truck parked on an industrial estate in Walsall, West Midlands.

Polish police have arrested criminals after they stole shaving products from a truck in a parking lot near Warsaw. They were captured on the A2 motorway shortly after committing the offence. Subsequent searches of their residences also recovered stolen shoes, phones, power tools and household appliances.

South African Police are investigating a rise in the number of truck hijackings involving vehicles from Durban harbour, believed to be the work of a crime syndicate targeting containers with specific cargoes. Two losses of meat shipments were highlighted in media reports.
5 steps to get ready for GDPR
The General Data Protection Regulation (GDPR) is set to come into effect on May 25, 2018. Time is running short to get prepared. If you’re one of the many companies only just realising you fall under the purview of the new laws, do not fret. While GDPR is a tall order, this 90-day plan will give you enough time to prepare.

Read more…

Why drone use for security will increase significantly in 2018
While there is much hype around drone technology today, the successful use of drones for security dates back to the 1960s, when the U.S. utilised the Lightning Bug 147, a camera-equipped unmanned aerial vehicle that could travel 600 miles, for surveillance in Vietnam, China and Korea.

Since this initial deployment, drones have been used for a variety of security and surveillance applications. However, as professional-grade commercial drones incorporate newer, more advanced features and technologies, their capabilities will allow for many new scenarios and applications within fully-integrated security systems.

Read more…

Drones: A Security tool, threat and challenge
Still on the subject of drones, here’s a good read on the benefits, risks, challenges and advice for drones in enterprises in 2018. The commercial use of unmanned aircraft systems (UAS), more commonly known as drones, has exploded over the last few years, and it’s clearly on a trajectory to continue. Its global market is currently worth $2 billion, and that number is estimated to skyrocket to $127 billion in 2020. The Federal Aviation Administration (FAA) predicts that commercial drones will jump from the 80,000 registered units in August 2017 to more than 420,000 units by 2021. What does all of this mean for enterprise security?

Read more…

TESTED – Bosch Flexidome NDE-4502-AL
This is a compact, easy to install, ONVIF compliant dome with a remote zoom and focus 3mm to 10mm auto-iris lens. It provides up to two 1920 x1080p streams with a third using MJPEG. Both H.264 and H.265 are supported as well as a wide selection of video analytic features along with local alarm input & output connection and audio line in and out. Infrared illumination is quoted to 30 metres.

The dome is set to DHCP by default so if connected to a suitable configured network will be in the local subnet. The dome identified itself on the network as being from the Bosch subsidiary VCS (Video Communication Systems AG) rather than Bosch.

Read more…

Responding to cybersecurity incidents still a major challenge for businesses
A study by Ponemon Institute and sponsored by IBM Resilient has found that 77% of respondents admit they do not have a formal cybersecurity incident response plan (CSIRP) applied consistently across their organisation. Nearly half of the 2,800 respondents reported that their incident response plan is either informal/ad hoc or completely non-existent.

Despite this lack of formal planning, 72% of organisations report feeling more Cyber Resilient today than they were last year. Highly resilient organisations (61%) attribute their confidence to their ability to hire skilled personnel – but organisations need both technology and people to be Cyber Resilient.

In fact, 60% of respondents consider a lack of investment in AI and machine learning as the biggest barrier to Cyber Resilience.

Read more…

Video: Why cybersecurity is a team sport
Kenrick Bagnall, Detective Constable for the Toronto Police Service’s Computer Cyber Crime (C3) Intelligence Services unit, discusses why it’s important that organisations include law enforcement in their breach response plans as well as some of the other common pitfalls businesses need to avoid when it comes to confronting cybersecurity threats.

The video was filmed at the Converged Security Summit in Atlanta on March 1, 2018.

Read more…

Security manufacturers: does size matter?
The manufacturers behind today’s security technologies are a varied bunch. There are large manufacturers with deep pockets and plenty of resources. And there are smaller manufacturers who are nimble, can react faster to changing market conditions and to whom each customer represents a hard-fought win. There are also plenty of manufacturers in the middle ground. But what impact does the size of a company have on the quality of its products?

Sourcesecurity.com took the question to its Expert Panel Roundtable: Is there a correlation between the size of a manufacturer and the quality of its products – for better or worse?

Read more…

Want to contribute to Eye-on-Tech? Let us know at info@tapaemea.org. Our objective is to bring you information that really matters to the Supply Chain Security

Please note that none of the items covered in this section are endorsed by TAPA.
CARGO CRIME MONITOR

CARGO THEFT BY COUNTRY
February 2018

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<tr>
<th>Country</th>
<th>Number of Incidents</th>
<th>Percentage</th>
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<td>Belgium</td>
<td>6 (3.7%)</td>
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<td>Czech Republic</td>
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<td>Germany</td>
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<tr>
<td>Italy</td>
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<tr>
<td>Russia</td>
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<tr>
<td>South Africa</td>
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<td>Sweden</td>
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<td>United Kingdom</td>
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Number of incidents in month

€246,847
Average loss for the 14 major cargo crimes reported to TAPA’s Incident Information Service (IIS) in February 2018

€6,561,639
Total loss for the 120 or 74.5% of crimes stating a value

-30.3%
Change in the number of recorded cargo crimes vs. February 2017

February 2018
Number of incidents in month
REPORTING PERIOD: FEBRUARY 2018

161
Number of new cargo crimes recorded by TAPA’s IIS last month

€510,504
Biggest single loss - Theft of a cargo of perfumes from a truck in an unsecured parking location in Northampton, UK, on 1 February

13
Number of countries reporting incidents

14
Number of major incidents with a loss value over €100k

€54,680
AVERAGE LOSS VALUE LAST MONTH

74.0%
Or 119 of the recorded incidents took place in Unsecured Parking locations

MODUS OPERANDI USED IN LATEST CARGO THEFTS:

<table>
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<th>MODUS OPERANDI</th>
<th>COUNT</th>
<th>PERCENTAGE</th>
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<td>Intrusion</td>
<td>130</td>
<td>(80.8%)</td>
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<td>Violent &amp; Threat with Violence</td>
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</table>
A total of 161 new incidents were reported to TAPA’s Incident Information Service (IIS) last month compared to 231 in February 2017. However, last year’s total included 71 cargo crimes in the Netherlands, so when its February 2018 data is available, the year-on-year numbers are likely to be virtually unchanged.

The newly-recorded intelligence shows a total loss of €6,561,639 for the 120 or 74.5% of incidents stating a value, producing an average loss for these crimes of €54,680. Overall, TAPA received reports of freight losses in 13 countries in the region involving goods from 16 IIS products categories.

Major crimes with a loss value of €100,000 or more accounted for 14 or 8.7% of the February total. The average loss for these high value incidents was €246,847 based on their combined value of €3,455,865.

The United Kingdom recorded the highest number of cargo crimes in TAPA’s IIS database in February with 104 incidents, 64.7% of the monthly total. 38 of these crimes took place at motorway service areas.
MAJOR LOSSES

€510,504
February's highest value loss of €510,504 occurred on the first day of the month in Northamptonshire, UK. Thieves stole a cargo of perfumes after cutting a hole in the curtain side of a parked and attended truck in a layby in the village of Bilsworth on the A43.

€430,000
60,000 pairs of children's shoes were stolen in this theft from a Services 3rd Party Facility in the Mariyno district of Moscow on 17 February. The thieves also stole a vehicle during the raid.

€340,950
The hijacking of a truck en route in Alberton in South Africa's Gauteng province and the theft of unspecified cargo on 8 February. The tractor unit was later recovered minus its trailer and container.

€268,536
17 pallets of training shoes were stolen from an unattended vehicle on 15 February. The truck had been left in an unsecured parking location on the E45 highway in the Danish city of Aabenraa.

€221,760
Car parts were taken in this Theft from Vehicle crime while they were en route in Hungary on 5 February. No further information is available.

€200,000
TAPA's IIS recorded five related major cargo crimes in February, including three with individual loss values of €200,000. Ceramic plates were stolen in each incident. The three major losses occurred on 7, 12 and 14 February and were recorded in Scheibenhard in Grand Est in France, Hartheim am Rhein in Baden Württemburg, Germany, and Sainte-Hélène in the Aquitaine region of France respectively. One of the other crimes connected to these incidents took place in Merceuil, France, on 6 February and featured a further €50,000 loss. In each case, the vehicles' tarpaulin curtains and security seals were still in perfect condition on arrival at their destination.

€145,465
20 pallets of coffee capsules were stolen in this Theft from Vehicle on 22 February. Offenders targeted the trailer in Rossaredsvägen in Sweden's Halland County.

€140,029
Thieves entered a secured transport yard at an Origin Facility in Redditch, Worcestershire, in the UK on 18 February by cutting a hole in a boundary fence. After moving products from various vehicles, they stole a loaded semi-trailer, forcing open the security gates to make their escape.

€139,195
On 21 February, a cold storage vehicle containing a cargo of frozen meat was stolen from a Maritime Transportation Facility in Durban, South Africa.

€135,313
In Corby, Northamptonshire in the UK, on 20 February thieves arrived in a tractor unit at a secured parking location on an industrial estate and connected it to a trailer loaded with furniture. After stealing the trailer and its load, they returned four hours later to successfully repeat the exercise.

€102,613
Another major loss at a Maritime Transportation Facility, this incident took place on 1 February in Grimsby in North East Lincolnshire, UK. The offenders were able to enter a secured yard in an HGV and steal a semi-trailer loaded with aluminium.

TAPA EMEA has been asked not to report any information on the other major loss reported to its IIS team in February.

<table>
<thead>
<tr>
<th>PRODUCT CATEGORY</th>
<th>No</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food &amp; Drink</td>
<td>33</td>
<td>20.6%</td>
</tr>
<tr>
<td>Unspecified</td>
<td>33</td>
<td>20.6%</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>23</td>
<td>14.3%</td>
</tr>
<tr>
<td>Clothing &amp; Footwear</td>
<td>13</td>
<td>8.1%</td>
</tr>
<tr>
<td>Furniture/Household Appliances</td>
<td>11</td>
<td>6.9%</td>
</tr>
<tr>
<td>Car Parts</td>
<td>7</td>
<td>4.3%</td>
</tr>
<tr>
<td>Computers/Laptops</td>
<td>7</td>
<td>4.3%</td>
</tr>
<tr>
<td>Cosmetics &amp; Hygiene</td>
<td>6</td>
<td>3.7%</td>
</tr>
<tr>
<td>Metal</td>
<td>6</td>
<td>3.7%</td>
</tr>
<tr>
<td>Tobacco</td>
<td>5</td>
<td>3.1%</td>
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<tr>
<td>Tyres</td>
<td>4</td>
<td>2.5%</td>
</tr>
<tr>
<td>Pharmaceuticals</td>
<td>3</td>
<td>1.9%</td>
</tr>
<tr>
<td>Tools/Building Materials</td>
<td>2</td>
<td>1.2%</td>
</tr>
<tr>
<td>Sports Equipment</td>
<td>2</td>
<td>1.2%</td>
</tr>
<tr>
<td>No Load (Theft of truck and/or trailer)</td>
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<td>1.2%</td>
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<tr>
<td>Cash</td>
<td>1</td>
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</tr>
<tr>
<td>Phones</td>
<td>1</td>
<td>0.6%</td>
</tr>
<tr>
<td>Bicycles</td>
<td>1</td>
<td>0.6%</td>
</tr>
<tr>
<td>Toys/Games</td>
<td>1</td>
<td>0.6%</td>
</tr>
</tbody>
</table>

Food & Drink was the IIS product category with the highest number of losses in February - 33 or 20.6% of the monthly total. Clothing & Footwear and Furniture/Household Appliances were the only other product categories to record 10 or more losses.

CONTINUED ON PAGE 16
HIGH VALUE LOSSES BETWEEN €50,000 & €100,000

A further 18 crimes recorded last month gave a loss value of between €50,000 & €100,000 – producing a combined loss of €1,202,763 and an average loss of €66,820.

The top 10 highest value incidents TAPA EMEA can report all took place in the United Kingdom and all involved thieves cutting the curtain sides of vehicles or breaking open rear door locks of trucks to access their cargoes:

• €90,700 – A Theft from Vehicle crime and loss of a shipment of tyres on 7 February after thieves cut the curtain side of a parked and attended truck in Daventry, East Midlands
• €81,684 – Another loss of tyres, this time from a truck parked at Membury motorway service area (MSA) near Hungerford, Berkshire, on 9 February
• €78,281 – Cherwell Valley MSA on the M40 in Oxfordshire was the location of this crime on 9 February and the loss of electrical goods
• €76,677 – Tyres were also taken from a vehicle at a service area in Peterborough, Eastern England, on 12 February
• €69,159 – Pharmaceuticals were stolen from a truck parked at Oxford Services on the M40 on 8 February after thieves forced open its rear doors
• €65,079 – Thieves took clothing and footwear products from a vehicle parked at Toddington MSA on the M1 in Bedfordshire on 27 February
• €65,079 – Medway MSA on the M2 in Gillingham, Kent, was the scene of this crime on 22 February, which resulted in the theft of cosmetics and hygiene products
• €63,490 – On 9 February, TAPA’s IIS received a report of a theft of medicines from Oxford MSA, possibly linked to a report of a similar crime a day earlier
• €62,835 – Sports shoes were stolen in another ‘curtain cutting’ crime at a UK MSA. This loss on 22 February was recorded at Hartshead Moor services on the M62 in West Yorkshire
• €62,018 – A driver disturbed thieves trying to steal copper from his truck while it was parked in a layby on the A13 in Stanford Le Hope in Essex on 21 February. However, the driver was threatened and detained in the vehicle’s cab while the offenders stole the cargo

WANT TO BE NOTICED BY SUPPLY CHAIN SECURITY PROFESSIONALS?

TAPA conferences are a great way for companies to showcase their products and services to an audience of hundreds of supply chain security specialists from manufacturers and logistics service providers in the EMEA region. To find out more about sponsorship opportunities at the Association’s 2018 conferences in Poland and Spain, contact us at conferenceteam@tapaemea.org
64.7% OF CRIMES IN THE UK
The United Kingdom, Sweden and France were the only countries in EMEA to see 10 or more recorded cargo thefts last month. Collectively, they accounted for 134 or 83.3% of the February incidents, with the 104 crimes in the UK making up 64.7% of the total. 38 of the crimes reported in the UK took place at motorway service areas.

In 33 or 20.6% of cases, Food & Drink was the product stolen. Of the remaining IIS product categories, only two saw double-digit incident rates:
- Clothing & Footwear – 13 or 8.1%
- Furniture/Household Appliances – 11 or 6.9%

The four highest types of incidents all involved trucks:
- Theft from Vehicle – 113 incidents, 70.2% of the total
- Theft from Trailer – 30 or 18.7%
- Theft of Vehicle – 7 or 4.3%
- Hijacking – 4 or 2.5%

TAPA’s latest crime intelligence continued to show the impact of the lack of secure parking sites in Europe. 119 or 74% of cargo thefts in February 2018 occurred when trucks stopped in Unsecured Parking locations. Consequently, Intrusion remained the most reported modus operandi used by cargo thieves, featuring in 130 or 80.8% of thefts in this reporting period.

OTHER INCIDENTS OF NOTE IN FEBRUARY
Other interesting intelligence captured by TAPA’s IIS database last month included:
- Thieves cut a hole in the roof of a trailer carrying tobacco products from Portugal to Slovakia. The incident is believed to have taken place in France during one of the driver’s rest breaks but only came to light when the truck’s rear doors were opened at its destination. The theft was concealed by the fact the curtain sides of the vehicle and its security seal were still intact.
- Three ‘blue light’ crimes were recorded in South Africa. In the first incident on 6 February, three men posing as police officers forced a driver to stop and said they were taking him to the local police station in Pietermaritzburg in KwaZulu-Natal. However, when they drove past the police station, the driver realised his vehicle was being hijacked and managed to escape by jumping from the moving truck. In Port Elizabeth on 19 February, the passengers of a white car with a blue flashing light hijacked a truck carrying meat after threatening the driver with a gun and, a day later, another vehicle showing blue lights stopped a truck on the meeting point of the N12 and N4 highways towards Johannesburg. Two of the offenders were wearing what looked like police uniforms and they were joined by two other suspects who tied up and detained the driver until the crime had been committed.
- Four incidents were recorded in one week targeting Furniture/Household Appliances routed from Spain to Germany, including losses of hobs and cookers valued at €61,022 from a truck in an unsecured parking place in Scheibenhard in France.
- The single case of Theft from Moving Vehicle in February occurred in the UK on 8 February and saw thieves escape with phones valued at €45,380 from a truck travelling along the A5 main road in Hinckley, Leicestershire.
- 22,000 items of clothing were stolen from a trailer in Gothenburg, Sweden, on 2 February.
- CCTV footage revealed a dramatic nighttime warehouse raid in Enniskillen, Northern Ireland, on 1 February, which resulted in the loss of thousands of euros worth of designer clothing.
- A group of nine offenders stole a shipment of coffee from a motorway service area on the A8 in Lamain in the Belgian province of Hainaut on 15 February.
- A Theft from Trailer at an unknown location in Sweden, recorded on 9 February, resulted in the loss of five pallets of energy drinks, two pallets of razors and 362 boxes of lighters.
- 140 cases of whiskey were stolen from a truck at Stafford MSA on the M6 in the UK on 19 February, while the driver was asleep in his cab. The thieves forced open the rear doors of the vehicle.
- Finally, in South Africa, nine suspects fired shots at the tyres of a cash-in-transit vehicle en route to Pretoria, forcing it to stop. They then used explosives to blow open the safe onboard the truck.

TAPA EMEA members can find further February 2018 cargo crime intelligence in the Association’s password-protected Incident Information Service (IIS) database.
In each issue of this newsletter, we publish a list of the TAPA EMEA members that have most recently gained TAPA FSR or TSR certifications.

The following companies and locations were audited by one of TAPA EMEA’s approved auditing partners or, in the case of Class ‘C’ or Level 3 certifications, may have been completed by an in-house TAPA-trained person.

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Please join us in welcoming the latest companies to join TAPA EMEA:

<table>
<thead>
<tr>
<th>Company</th>
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<td>Contargo GmbH &amp; Co.KG</td>
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<td>CH</td>
<td><a href="http://www.syngenta.com">www.syngenta.com</a></td>
</tr>
</tbody>
</table>

If you know a company that will benefit from joining TAPA EMEA, please send them a link to our new membership brochure, which can also be downloaded from the TAPA EMEA website.
FTA SAYS WARNING OF 15-MILE QUEUES IN CALAIS IS A BREXIT ‘WAKE-UP CALL’ TO BRITISH AND EU27 GOVERNMENTS

Speaking on BBC television, the Deputy Mayor of Calais, Philippe Mignonet, has warned of 15-mile queues at the Port of Calais if border checks are introduced after the UK leaves the European Union, a situation that would add significantly to the risks facing truck drivers and cargoes.

This follows an earlier warning from the UK’s Freight Transport Association (FTA) of the possible risks associated with the introduction of border checks in Dover.

FTA’s Deputy Chief Executive, James Hookham says this, once again, proves the absolute necessity for frictionless trade with the EU: “FTA has been warning for some time of the potential risks of the introduction of border checks at Dover and the importance of doing everything possible to keep Britain trading. Now we can see there are similar concerns about gridlock on the French side of the border. The Government and our EU negotiating partners need to take these issues seriously and prioritise practical trade arrangements.

“FTA has written to the Prime Minister setting out the key objectives the UK must now place at the forefront of negotiations, in order to allow exporters and importers to continue working and avoid a catastrophic breakdown in this country’s trade with the EU. British logistics companies are the best in the world and they are on standby to do whatever is needed to make our new trading arrangements with the EU work successfully. I have no doubt they will find a way to keep the UK supplied with the goods everyone needs and to allow British firms to continue exporting, but at what cost? Now is the time for political speculation and idealism to end.”

REPORTS OF INCREASED MIGRANT-RELATED ATTACKS IN DUNKIRK AND BELGIUM

The British International Freight Association (BIFA) says its members have reported an escalation of Clandestine activity and attacks on truck drivers in the Dunkirk/Calais areas of France, as well as migrant-related incidents in Belgium, particularly in and around Brussels.

One driver, whose vehicle was attacked with stones and boulders, stated that three or four other trucks in front of his also had their windows smashed.

In January, the UK’s Road Haulage Association (RHA) stated that cross-Channel trucks were still being attacked on a daily basis.

NEW JERSEY POLICE BUST $1 MILLION CARGO THEFT RING

Police in New Jersey have busted a cargo theft ring after a five-month investigation which began after they found an abandoned trailer with $104,000 of meat which had been stolen from a parking lot. Eleven people were arrested after officers recovered more than $1 million of goods stolen from national retailers. This included clothing, granite, home goods, landscaping equipment and food products, reports state.

T1 MEETING HEADS TO HOUSTON

TAPA AMERICAS’ 2018 T1 Meeting will take place at the Houston Astros Minute Maid Park on 24-25 April.

Speakers will include:

- Nicolette A. Louissaint, Ph.D., Executive Director of Healthcare Ready
- Erin K. Nord, Attorney supporting Microsoft’s Azure and Azure Government cloud services
- Ryan Socal, Senior Program Manager with Azure Global Ecosystem

Delegates will also be invited to take in an Astros baseball game on the Tuesday evening.

For further information on the event, contact Cindy Rosen at crosen@tapaonline.org
On 11 & 12 April, over 330 TAPA EMEA members will assemble in Warsaw for the Association’s first conference of 2018. It is a chance for delegates to learn more about cargo crime and supply chain security in Poland, and to learn more about cybersecurity through workshops on cyberattacks, ‘the Good, the Bad, and the IT’, and Big Data.

The conference will open with a keynote presentation by Franz-Josef Schneiders, Head of Division of the Federal Ministry of Transport & Digital Infrastructure, who will present ‘Resilience and Transport Security – a strategic issue of growing importance for Nations, EU and NATO’. The presentation will cover the political approaches of Germany, the EU and NATO in the area of transport security and resilience, both topics of increasing relevance at both national and international level. It will also discuss selected actions to improve security in freight infrastructures and the prevention of cargo theft.

Members attending the event can also look forward to:

- A TAPA Security Standards Update
- A workshop on driver training, presented by IRU, the world road transportation organisation, and TAPA
- A case study on supply chain security challenges facing the automotive industry
- An update and debate on secure parking

TAPA members can obtain further information on the agenda by contacting conferenceteam@tapaemea.org

If you are aware of any events that might be of interest to TAPA EMEA members, please email the details to info@tapaemea.org