VIVE LA FRANCE!

TAPA France Working Group is making its voice heard by speaking the local language of supply chain security.
In South Africa last month, a truck driver died in a crash after cargo thieves threw a rock through his windshield to force his vehicle off the road. There is no more sobering reminder about why we can never stop working to make our members’ supply chains safer and more secure.

Violent attacks on drivers are now a regular occurrence and many of these happen when they take rest breaks in vulnerable, unsecured parking locations. This is something we can change, although it is going to take time.

We are only several months into the full launch of TAPA’s Parking Security Requirements (PSR), which aims to identify more secure parking places for trucks across the EMEA region. Already, members using our secure parking online tool have access to over 4,500 parking places at sites in 10 countries. This is a great start to our initiative – but it is only the start.

By the end of 2019, we hope to have tripled the number of sites participating in our secure parking programme and increased the number of parking places to some 15,000. In 2020, our goal will be to double this again. I believe this is a very achievable target, especially if we can grow support from our members.

If you have Parking Place Operator (PPO) contacts, please tell them about PSR. Better still, share their details with us and let them know a member of our PSR team will be in contact to explain more about our new Security Requirements. Also, please visit our website regularly to see all of the latest secure parking places supporting TAPA’s initiative and give them your business if you are looking for a safe place to park in their respective locations.

Both of these actions will make significant contributions to the speed of our growth and the geographic reach of our secure parking network.

In this issue, we hear from TAPA EMEA’s new PSR Lead, Leonie Buthey Mathy from Amazon about the progress of PSR and why it is so important to our members. Leonie joins a growing and highly motivated PSR team and we expect this to grow further in line with the success of the programme. 

Vigilant also speaks to Marcel Saarloos, TAPA EMEA’s new Chairman about his goals for the Association’s growth.

As our latest monthly incident data for EMEA shows, cargo crime is escalating at an ever-faster rate – but so is our response. And that is the value of being part of the TAPA Family.

In this issue you will read more about various TAPA developments that will make us stronger, more professional and able to deliver more benefits to our members, such as the appointment of a new Executive Director in Asia Pacific, the qualification of more FSR and TSR trainers in India, and the progress being made to deliver the next revisions of our global Security Standards.

This is what Manufacturers and Logistics Service Providers want and need – and that is why we are growing the TAPA Family in all of our regions. In this issue alone, we welcome 19 new members in the Americas, APAC and EMEA … and more will come.

So while our thoughts and prayers go out to the family of the driver who lost his life in South Africa, we can say with confidence that supply chains embracing all of the benefits offered by TAPA will continue to make a real difference to both the safety and security of all stakeholders and our commitment to this must and will accelerate.

‘If you have Parking Place Operator (PPO) contacts, please tell them about PSR. Better still, share their details with us and let them know a member of our PSR team will be in contact to explain more about our new Security Requirements.’

Tony Lugg
Chairman, TAPA Asia Pacific
TAPA APAC APPOINTS NEW EXECUTIVE DIRECTOR

The TAPA APAC Board of Directors has appointed Alvin Lau as the region’s new Executive Director to manage strategic affairs in support of the TAPA 2020 vision and 5-year growth plan.

Mr. Lau has worked in the Supply Chain industry for the last 17 years, gaining experience in the Aviation, Construction & Engineering, Oil & Gas, Marine, FMCG, Life Science & Healthcare industry sectors. He is a Managing Partner in ALLPS Consultancy and a Director with Vision Elite, and graduated from Curtin University in Australia with a Bachelor of Commerce (B. Com.) degree in Logistics, Materials, and Supply Chain Management while also serving with the Singapore Air Force.

Tony Lugg, TAPA APAC’s Chairman said: “The Board is extremely pleased with the appointment of Alvin Lau as Executive Director. In 2018, TAPA APAC achieved a 12.5% growth in membership and increased the region’s number of FSR and TSR certifications by 15% and 7.4% respectively, so the needs of our growing community are higher than ever before. In response to this, the APAC Board has recognised it needs more support to drive our various initiatives and to deliver our membership goals because relying solely on volunteers is no longer sustainable as we work to make the Association even more professional in APAC and our workload increases.”

Building relationships with Government agencies is a key component of TAPA APAC’s vision to develop more value-added benefits for the region’s members. “Part of Alvin’s tasks will be to forge relationships across Asia to achieve mutual recognition with Aviation Security Programs (AVSEC), AEO and Singapore Customs STP Plus as well as professional academic development opportunities for members with the Singapore Institute of Material Management (SIMM) and Malaysia’s University of Science and Technology (MUST),” he added.

Please join us in welcoming the latest members to join TAPA EMEA…

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Please join us in welcoming the latest members to join TAPA Americas…

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Please join us in welcoming the latest members to join TAPA Asia Pacific…

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Gaining a clear understanding of cargo crime trends in France has been one of TAPA EMEA’s priorities over the last couple of years because very little intelligence has been available about supply chain risks in what is one of Europe’s most important economies.

Similar to the rest of Europe, gaining traction from such a low starting point has taken time but, in the first half of 2019, the Association’s members are finally starting to see key benefits from the behind-the-scenes work being carried out by the still relatively new TAPA France working group.

For starters, incident reports for cargo crimes in France are now at an unprecedented level. In Q1 2019, it was the country with the highest number of recorded incidents in TAPA EMEA’s Incident Information Service (IIS) quarterly report – a total of 740 for the 90 day period to the end of March and a staggering 2,983.3% increase over the 24 crimes registered in the IIS database for the same period of 2018. Only 4.5% of incidents provided loss values but these still highlighted costs of millions of euros for thefts from supply chains, most regularly targeting goods onboard trucks and usually when they stopped in unsecured parking places in 12 regions of the country.

Alongside intelligence, TAPA EMEA is actively looking to promote its Security Standards to Manufacturers and Logistics Service Providers in France and, to this end, May and June has delivered significant milestones that will resonate across the global TAPA Family.

In May, the TAPA France group delivered the first-ever TAPA FSR training course using French training specialists, presentation slides and examination questions – and followed up in June with a similar local approach for companies requiring TSR training. Participants included representatives from DHL Freight and DHL Global Forwarding, Axis, Tech Data France, Nippon Express France, DQS, Geodis, Trendy Foods, and Transports DUBOC.

The events were largely made possible due to the great support of Celine Lubrano of DHL and Laurent Loche of DB Schenker, who helped deliver the French presentations, as well as other members of the TAPA France team and Amazon in Le Blanc Mesnil for hosting the trainings.

The efforts of the team were clearly very appreciated by those taking part in the FSR and TSR courses:

Sandrine Batista of DHL:
“It is the first time that I am participating at a TAPA TSR training although DHL is already TAPA certified. There is a lot of information to absorb. What I have recorded is that every procedure needs to be written. It is very important to have records in black and white. TAPA Requirements are used by international companies. We must be able to satisfy them in order to win specific clients.”

Marwein Bouallous of Amazon:
“It was really interesting for me to see the different kinds of certifications, to understand some of the requirements for the transportation world, which is completely new to me. The training was globally clear.”
Eric Veauté of Geodis:

“After completing the TAPA FSR training in 2017, I wanted to be able to expand my knowledge on road transport security by following the dedicated training module for TAPA TSR. This enriching training, that for the first time was conducted in French, allowed me to exchange with people from various backgrounds. Above all, it helps us to understand security requirements in order to minimise the risks to which our customers’ goods can be exposed during road transportation.”

For those who missed out, a further FSR training in French will take place in Le Havre on 4 & 5 December.

Aleksandra Provost, Business Development Manager of Transports DUBOC and a member of the TAPA France working group, commented: “TAPA continues to grow rapidly in most of the EMEA countries. However, there are some places, like France, where the communication about the association needs to be boosted. It is one of the biggest European economies, and a major manufacturer of chemical products and textiles with complex supply chains. In order to mobilise local companies, the French working group took the initiative to translate all training documents and TAPA’s Security Standards into the local language. This now gives us a powerful tool that will contribute to the development of the Association in France.

“During our last meeting on 21 May, the French working group specified its short-terms goals, most notably to promote the Association among Manufacturers, Logistics Service Providers and Law Enforcement Agencies. We are currently working on promotional materials and actions to reach potential members.”

The message from TAPA France is loud and clear; for companies committed to supply chain resilience, it is worth joining TAPA! Aleksandra adds: “The Association provides Security Standards for vehicles, logistics facilities and truck parks. It organises training courses to improve understanding of its Security Requirements and brings together all stakeholders involved in the TAPA certification process and supply chain risk management. Membership also provides opportunities to interact with other members of the group: shippers, potential partners, safety and security experts, authorities, and security solution providers. These dialogues are possible, for example, at twice-yearly conferences and security workshops. It’s a message that’s already appreciated by the TAPA Family in EMEA and is sure to gain the attention of industry in France as the group accelerates its national awareness campaign.

TAPA’s latest incident data for Q1 2019 demonstrates why businesses in France need more supply chain resilience solutions. In terms of the challenge and the solution to rising cargo crime, Eric Veauté of Geodis says: “For a number of years, we have been in regular contact with law enforcement. This year Geodis has signed a unique partnership with the CNSM de la gendarmerie national. This partnership allows us to make one statement: the professionalisation of malevolence in freight. Indeed, criminals are using more and more sophisticated methods based on cutting-edge technologies that were previously reserved for law enforcement. Some cities and neighbourhoods are more exposed to organised crime. The maintenance and evolution of our security measures, both on vehicles and in procedures, are a priority for Geodis in order to combat this specific malevolence.” TAPA is a key element of this response and can be effective for more companies that choose to join.

Thorsten Neumann, President & CEO of TAPA EMEA, said: “The commitment of the TAPA France team is outstanding and the entire TAPA Family is benefiting from their efforts because companies all over the world which operate supply chains in France are getting more insight and intelligence on the risks they need to manage. Being part of a TAPA working group requires this level of effort and resilience because it takes times to build relationships and trust before partners, such as law enforcement agencies, feel confident enough to work with us.

“Our achievements in France will also help to leverage the approach we take in other countries where TAPA needs a stronger foothold and membership growth. As we have seen with the response to our latest FSR and TSR training courses, communicating with the industry in their own language is also very important, particularly when it comes to understanding the detail of our Security Standards. This is a model we will look to replicate elsewhere. I wish to thank every member of our TAPA France working group. We highly value and appreciate your time and expertise and look forward to building our biggest ever membership group in France.”

TAPA France Working Group members

- Gérard Bodet - QHSE Director Europe, Bolloré
- Aleksandra Provost - Business Development Manager, Transports DUBOC
- Richard Chopineau - Security Director France, Geodis
- Eric Veauté - Regional Security Manager, Geodis
- Philippe Sikoski - Security and Safety Director, Geodis
- Laurent Loche - Quality and Security Manager France, DB Schenker
- Pierre Gobinet - Corporate Investigations and Security Coordinator, Sanofi
- Luc Van Herck – Regional Supply Chain Security Manager, Nike
- Céline Lubrano - Head of Security & Operational Resilience France, DHL Global Forwarding
- Marc Genestie – Security and Legal Manager France, Panalpina
As Vigilant extends its reach to the global TAPA Family, we’ll be introducing you to some of the TAPA Board Members in the AMERICAS, ASIA PACIFIC and EMEA regions who are volunteering their time and expertise to drive forward the Association’s goal of minimizing cargo losses … so please meet …

Marcel Saarloos, TAPA EMEA

In this issue, Vigilant speaks to Marcel Saarloos, newly-appointed Chairman of TAPA EMEA and a longstanding member of the region’s Board of Directors…

Introduce us to your day job?
I am with the Global Brand Security team at HP Inc. and manager for Supply Chain Security in EMEA. I am, with our team, responsible for the security of our transports from A to B, making sure our products arrive at B.

How did you get started in the security industry?
I started as a security guard while I was still in high school and, via all kinds of assignments, at 21 I was appointed as a supervisor, leading a team of 15. From there, I moved up and worked as a chief inspector, sales manager and regional manager for the South of the Netherlands until, in 1997, I had the opportunity to join Compaq and transitioned from a private security company to a corporate company.

How did you first get involved with TAPA?
I was volunteered by my colleague George Wiessing, who was already heavily involved in the build-up of TAPA EMEA and

I joined the Board around 2005. Getting more actively involved in TAPA was a natural step and I was asked to lead the Standards working group to develop what we all recognise as the backbone of the Association. Currently, I fulfil several tasks but the main one is managing the Incident Information Service (IIS) database, which was initiated through the fantastic work of my predecessors. Since then, with the help of our great team in the UK, we’ve taken IIS to the next level. I am also a Subject Matter Expert for the Standards Team and was appointed Chairman of TAPA EMEA last month.

What do you bring to your TAPA role?
When you have been working in a voluntary function for the last 20 years, I think the only answer has to be “passion”. I believe strongly in TAPA and in the future direction we are taking, and I want to contribute further as we take the Association into an even stronger position where we can deliver more value for our members.

TAPA EMEA now has a full-time President & CEO, Thorsten Neumann. How are you going to work together to support the region’s TAPA 2020 strategy?
I am very excited with this new development. It shows the importance and ambition of TAPA EMEA. We have come a very long way with the outstanding support and expertise of our volunteers but we have reached a point where one could say that we are a victim of our own success. We get an overwhelming number of invitations to speak at governmental, regulatory, law enforcement and industry events, and to join discussions and act as advisors to help reduce the escalating problem of cargo losses. Look at our work in Brussels with the European Commission. It is my personal view that TAPA EMEA is at the threshold of an exciting new era and is more than ready to take not just a step but a leap forward to make an even bigger difference for our members. With Thorsten as President & CEO, I know we have the right man in the right place. As our former Chairman, Thorsten has been instrumental in leading TAPA EMEA into the position we hold today. Alongside my colleagues on the BoD, we will be working together to support Thorsten as much as we can.

How supportive is your employer of the time you devote to TAPA?
HP (and previously Compaq) is considered as one of the founders of TAPA in the US and has always been very supportive of the Association. In the past years, we always had representatives on the regional boards, including, in EMEA, myself and George Wiessing, who acted as Treasurer for a significant period of time.

’We have come a very long way with the outstanding support and expertise of our volunteers but we have reached a point where one could say that we are a victim of our own success. TAPA EMEA is ready to take not just a step but a leap forward.’
In the Americas, HP colleagues have also served terms as Chair and Vice Chair. However, as I said earlier, these are all voluntary functions and the company always prevails. In that respect, it makes even more sense that in EMEA we are now in a position where we can appoint our first full-time President & CEO.

How do you believe TAPA is seen by other supply chain security stakeholders?

TAPA is leading. There is no other association with the same vision. We have always believed strongly in providing tools for the industry to make supply chains more secure and which raise the bar to defeat criminals who want to come after our products. If our tools – TAPA’s Security Standards, Incident Intelligence Service, training and networking etc. – help to make the work of our members easier, then that is a win. TAPA is proven to be THE association when it comes to supply chain security standards, industry representation and cargo crime demographics and statistics.

What are you hoping TAPA EMEA can achieve over the next two years?

The future of the Association has never been brighter. With our new President & CEO, we will be represented at more discussions, around more negotiating tables and be a positive influencer for our members and the industry. But we will never forget what brought us to where we currently are; our members and our programmes.

How active are you in terms of promoting membership, intelligence sharing and the TAPA Standards to your partners and suppliers?

Membership is by far the most important factor! To benefit from everything TAPA offers, companies need to join the TAPA Family. I have not come across another association with such a deep and diverse network. There’s no competition, and you won’t hear sales pitches at our conferences. TAPA is about partnership and making friends and contacts who help each other when needed. IIS is, of course, very near to my heart. When I was given responsibility for IIS in the EMEA region, the prime target was to obtain valid and reliable data to benefit the industry in general, and especially our members. This is an area where we are making great progress – but there is still so much we plan to do. It’s a continuous process.

My partners and suppliers can confirm that although we are not in favour of sales pitches at TAPA, I am doing a pretty good job of getting them involved. All of my partners and suppliers are members and some are pretty active contributors as well.

What are your TAPA priorities for 2019/2020?

I guess you can say there are several. With the new road ahead, it is my priority, together with my colleagues, to support our President & CEO in his job. Our Standards Team and World Wide Change Control function are also preparing another revision of our FSR and TSR Standards so I will also support this effort as much as I can as well as new TAPA programmes, such as our very important Parking Security Requirements (PSR).

If you can change one thing to benefit TAPA, what would it be?

I am pleased to say it is a process which has already started. You will see the industry presence of TAPA EMEA becoming even more professional than we already are. Everyone that has the slightest affinity with security should know about TAPA and, hopefully, want to be part of the Association. This will open more doors for TAPA EMEA and enable us to make an even greater contribution to the supply chain resilience programmes of our members.

With TAPA EMEA’s new Parking Security Requirements (PSR) rapidly gaining in momentum across the region, the Association welcomes Leonie Buthey Mathy to its growing secure parking team as PSR Lead.

With the support of TAPA’s President & CEO and the EMEA Board of Directors, Leonie joins a PSR group of specialists which also includes:

- Steve McHugh, Executive Director Standards
- The TAPA EMEA Standards Team, led by Mark Gruentjes
- Tony Kavanagh, TAPA’s representative in the EU Expert Group on Safe & Secure Parking
- George Wiessing, focusing on promoting and increasing PSR certifications and declarations

Leonie worked for Philip Morris International in Switzerland for 15 years, taking on different roles within the company. With more than 12 years’ experience in Corporate Security, Leonie’s main expertise is in Supply Chain Security, Crisis Management, Risk Management and Physical Security. Since March 2019, she has been leading the EMEA Supply Chain Security programme for Amazon, based at their Headquarters in Luxembourg, focusing on transportation, sort centres, nodes and external fulfillment warehouses.

Leonie is responsible for ensuring that these areas of responsibility efficiently and effectively provide security services and asset-lives, buildings, equipment, data, & intellectual property - protection through the design of physical infrastructure and processes.

Vigilant talked to Leonie about her new PSR role and why she’s making time, with the support of her employer, to bring her expertise into TAPA’s secure parking initiative…

After being a TAPA member for almost 10 years and attending conferences regularly, I would like to take a more active role now.

‘It adds significantly to a Parking Place Operators’ credibility when they agree to join a recognised industry programme committed to fighting cargo crime.’
If there is one topic in supply chain security that has been talked about for many, many years, it is unsecured parking. We all know that the greatest threat is when drivers have to stop in unsecured parking locations – but thanks to the new PSR Standard, I believe we can have a real leverage and impact on reducing incidents and losses.

Why is PSR the best solution to help build a network of secure parking locations in EMEA?

PSR is available to the industry as a certified security scheme. PSR was developed with knowledge and expertise built up in +20 years of TAPA industry experience with security standards. PSR sites are visible in our SPOT secure parking tool, which provides members with an easy and complete view of available secure parking locations, allowing them to easily plan their transportation routes. It offers parking sites credible and robust security measures.

PSR has made a positive start with over 4,500 parking places already in the programme – how do you expect this number to grow in the next 12-18 months?

We have seen very quickly that TAPA members appreciate the value of PSR and are reaching out to their partners to promote the Standard. We are aiming for over 120 registered sites and 15,000 parking places by end of 2019 and hope to double this again by the end of 2020. If we could exceed theses targets, this will represent a fantastic achievement in the short time PSR has been available and will give us a solid foundation on which to keep building.

How can TAPA members support you in your role as PSR Lead?

When fighting cargo crime, we can all make a difference. In order to build a strong programme, we need all the resources we can get. In June we hosted a PSR workshop in Germany where the attendees had an interactive and fruitful session on parking in Europe. Thanks to their comments, we are now setting up a PSR working group and we are planning also to launch a marketing campaign aimed at raising awareness and driving up the adoption of PSR. All ideas are welcome to help us grow PSR across EMEA!

What is your message to Parking Place Operators about the opportunity PSR offers?

Come and join us! Having a TAPA PSR parking site is obviously adding value for their customers because it will help to secure their freight. It also adds significantly to their credibility when they agree to join a recognised industry programme committed to fighting cargo crime.
CARGO CRIME MONITOR

CARGO THEFT BY COUNTRY

May 2019

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Number of incidents in month

€1,400,690
Average loss for the 6 major cargo crimes reported to TAPA’s Incident Information Service (IIS) in May 2019

€2,064,511
Total loss for the 31 or 10.1% of crimes stating a value

+139.8%
Year-on-year change in the number of recorded cargo crimes vs. May 2018
**United Kingdom**

REPORTING PERIOD: MAY 2019

**MODUS OPERANDI USED IN LATEST CARGO THEFTS:**

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<td>Deception Other</td>
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<td>2.3%</td>
</tr>
<tr>
<td>Violent &amp; Threat with Violence</td>
<td>7</td>
<td>2.3%</td>
</tr>
<tr>
<td>Internal</td>
<td>4</td>
<td>1.3%</td>
</tr>
</tbody>
</table>

**INCIDENT CATEGORY**

**LOCATION TYPE**

- Theft from Vehicle: 192 (62.5%)
- Theft from Trailer: 53 (17.3%)
- Theft of Vehicle: 13 (4.2%)
- Unknown: 12 (3.9%)
- Fraud: 11 (3.6%)
- Theft from Facility: 9 (2.9%)
- Theft: 9 (2.9%)
- Truck Theft: 4 (1.3%)
- Theft of Trailer: 2 (0.7%)
- Hijacking: 2 (0.7%)

- Unsecured Parking: 235 (76.5%)
- En Route: 15 (4.9%)
- Unknown: 14 (4.6%)
- Origin Facility: 11 (3.6%)
- Destination Facility: 9 (2.9%)
- Services 3rd Party Facility: 6 (2.0%)
- Secured Parking: 5 (1.6%)
- Authorised 3rd Party Facility: 5 (1.6%)
- Maritime Transportation Facility: 4 (1.3%)
- Aviation Transportation Facility: 3 (1.0%)

**AVERAGE LOSS VALUE LAST MONTH**

- €500,000
- Biggest single loss - Theft of Computers/ Laptops from a truck at a service station in Hengersberg, Germany, on 12 May.
- 6 – Number of major incidents with a loss value over €100k
- €66,597
- 76.5%
- Or 235 of the recorded incidents took place in Unsecured Parking locations
- 17
- Crimes in EMEA recording a loss value of between €50,000 & €100,000 produced a combined loss total of €376,742

- 5

Number of countries in EMEA reporting incidents
Intelligence reported to TAPA EMEA’s Incident Information Service (IIS) in May provides a sad reminder of the human cost of cargo crime.

On 12 May, a truck driver was killed on the N1 in De Doorns in South Africa’s Western Cape province after offenders threw a rock through his windshield, causing the vehicle to crash. Ignoring the fatally injured driver, the group of thieves then proceeded to steal the truck’s cargo of clothing and footwear products, valued at €156,791.

Fortunately, such disturbing crimes in which drivers lose their lives are still rare but TAPA’s IIS receives reports of violent and physical threats made to drivers on a weekly basis in the EMEA region. Last month, such assaults included a driver being threatened with an axe when two masked attackers targeted his vehicle at a Destination Facility in Hull, East Yorkshire, in the United Kingdom before stealing a shipment of tobacco. Another driver was attacked with an iron bar in Coventry in the West Midlands region of the UK.

Such crimes only go to highlight the vulnerability of drivers and after another month in which recorded thefts or attempted thefts from supply chains in EMEA rose steeply yet again, the risks to driver safety are only likely to escalate.

Increasing driver awareness of risks remains both a challenge and a priority. To this end, TAPA EMEA is continuing to promote the valuable e-learning training it helped to develop with the IRU Academy. The course not only provides consistent, reliable and generally applicable best practice from TAPA’s security experts, it also does so in under one hour, and can be taken on any device, anywhere, at any pace, and in a traceable way. It is also an extremely affordable solution, costing just €24.00 for TAPA members.

Even in support of companies’ own in-house driver training initiatives, it can act as a useful periodical “refresher” training to reinforce key security principles. The IRU Academy course covers all aspects of a driver’s job including:

- Awareness of security threats and their consequences
- How to plan routes to reduce risk exposure
- How and when to conduct vehicle inspections
- How to spot illegal immigrants, mistakes in cargo documents, and signs of vehicle tampering
- The value of confidentiality and appropriate use of social media
- How to react if an incident occurs

To learn more, please click here

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**Losses by type of product - May 2019**

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<tr>
<th>PRODUCT CATEGORY</th>
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<td>Unspecified</td>
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<tr>
<td>Miscellaneous</td>
<td>62</td>
<td>20.2%</td>
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<tr>
<td>Food &amp; Drink</td>
<td>22</td>
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<tr>
<td>Clothing &amp; Footwear</td>
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<tr>
<td>No Load</td>
<td>9</td>
<td>2.9%</td>
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<tr>
<td>Furniture/Household Appliances</td>
<td>8</td>
<td>2.6%</td>
</tr>
<tr>
<td>Tobacco</td>
<td>7</td>
<td>2.3%</td>
</tr>
<tr>
<td>Tools/Building Materials</td>
<td>4</td>
<td>1.3%</td>
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<td>Cosmetics &amp; Hygiene</td>
<td>3</td>
<td>1.0%</td>
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<thead>
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<th>PRODUCT CATEGORY</th>
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<th>%</th>
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<td>Car Parts</td>
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<td>Computers/Laptops</td>
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<tr>
<td>Cash</td>
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<td>0.3%</td>
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<tr>
<td>Agricultural Materials</td>
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</table>
Recorded cargo crimes in EMEA in May more than double year-on-year as losses surpass €2m

TAPA’s IIS collected intelligence on a further 307 cargo loss incidents in the Europe, Middle East & Africa region in May 2019 – an increase of 139.8% year-on-year.

While financial data is not always available to highlight the significance of these crimes, each incident report increases TAPA members’ understanding of where thieves are active and how they are targeting supply chains, ultimately reducing their risk of becoming a victim of cargo thieves.

Last month, only 31 or 10.1% of the reported incidents provided a loss value. Collectively, these crimes produced a total loss of €2,064,511 or an average value of €66,597.

The six major cargo thefts recorded in May – based on crimes with a value of €100K and above – represented €1,400,690 of the overall monthly total and accounted for an average loss €233,448 and - in addition to the €156,791 incident highlighted earlier - involved...

€500,000
A theft of computers/laptops from a truck at a service station in Hengersberg, Bavaria, in Germany on 12 May.

€265,882
Craft machines, cash and a van stolen after thieves forced their way into an Authorised 3rd Party Facility in Au, near Zurich, Switzerland on 18 May.

€240,360
A Deceptive Pick-up of a shipment of designer shoes from an Origin Facility in Moscow on 17 May. The driver reportedly used falsified documents to facilitate the collection but contact with the driver and carrier was lost soon afterwards.

€124,303
An M.O. of Internal was recorded for this theft of a cargo of soft drinks from an Authorised 3rd Party Facility in Bloemfontein, Free State, South Africa. A despatcher working at the depot was reportedly one of the offenders involved in organising the crime on 8 May, which included the theft of a truck and two trailers.

€113,354
998 bottles of wine were stolen in this Theft from Facility incident in Burgundy, eastern France, on 9 May. Thieves are said to have forced their way into an Authorised 3rd Party Facility in Vosne-Romanée.

The six major cargo crimes in May produced a combined loss of €1,400,690 or an average loss for the month for these incidents alone of €233,448.
In the €50,000-€100,000 loss category, five crimes produced a total loss of €376,742 or an average of €75,348:

- **€93,540** – A shipment of a full truckload of toothpaste that was organised via an online freight auction portal disappeared in Russia shortly after pick-up on 22 May while en route between Moscow and Novosibirsk. Unknown individuals are said to have contacted the driver and instructed him to divert the delivery to an unauthorised location;

- **€76,400** – Another case in Russia involving Fraud. A driver using false identification documents was able to collect 15 tonnes of clothing products from an Origin Facility in Salaryevo, Moscow, on 27 May. All communication was lost with the driver and freight forwarder within a few hours of the goods being collected;

- **€72,000** – 17 high value bicycles were stolen in a Theft from Vehicle crime in Vogt in the German state of Baden-Württemberg on 7 May after thieves forced their way into a truck;

- **€68,230** – Offenders used an online freight exchange portal to offer a cheap transport solution and were awarded a shipment of pharmaceuticals for transportation to a location in Far East Russia. However, within days of the collection on 20 May, the driver had diverted the cargo to an unknown location;

- **€66,572** – Another cargo crime with an M.O. of Internal, this incident on 3 May involved the theft of food and drink products while en route in Lagos, Nigeria. The driver and an accomplice reportedly diverted the truck from its intended routing and sold the goods, which consisted mostly of milk-based products.

Thefts recorded in 16 TAPA IIS product categories

The types of goods stolen by thieves were not specified in over 73% of crimes last month but losses were still recorded in 16 TAPA IIS product categories, including the top five of:

- **Food & Drink** – 22 or 7.2% of the May total
- **Clothing & Footwear** – 15 or 4.9%
- **No Load** – 9 or 2.9%
- **Furniture/Household Appliances** – 8 or 2.6%
- **Tobacco** – 7 or 2.3%

For the victims involved in the 235 or 76.5% of crimes which took place when trucks stopped in Unsecured Parking places, TAPA’s programme to build a network of secure parking places across the EMEA region cannot come soon enough. Of the other known types of location, only two recorded double-digit figures; En Route with 15 and Origin Facility with 11.

There was no change in the main types of incidents in May, which followed a longstanding trend. 192 or 62.5% of crimes reported to the Association involved Theft from Vehicle. There were also a further 53 cases of Theft from Trailer and 13 crimes involving Theft of Vehicle.

DON’T FORGET: TAPA members can see all of the latest cargo crime incident data in the password-protected IIS database.

Losses reported to TAPA’s IIS in 17 countries

France recorded the highest number of incidents in May in the IIS database, 139 crimes or 45.3% of the monthly total. Five other countries in EMEA reported double-digit incident rates:

- Netherlands – 61 recorded crimes
- United Kingdom – 25
- Russia – 16
- Spain – 16
- Germany – 13

The majority of crimes in the Netherlands continued to involve thieves cutting open truck tarpaulins to steal goods. On the night of 12 May, 48 vehicles were targeted in Venlo in the Dutch province of Limburg. On the same day, 11 trucks were targeted at a secured parking in Venray, Limburg, and TAPA’s IIS was also notified of 30 trailers being attacked by offenders in Asten, North Brabant on a single night.

Intelligence shared with TAPA EMEA also included the use of cloned tractor units by thieves operating in the United Kingdom, more attacks of last mile deliveries – notably in the UK, and further cases of violence in South Africa and crimes involving fraud in Russia.

APAC records losses of €464,429

TAPA APAC recorded nine cargo crimes in the last month with a total loss of €464,429.

Four of these incidents occurred in India and there were single cargo thefts in Australia, Bangladesh, Malaysia, the Philippines and Singapore, including two major losses:

- **€194,233** – the theft of phones from an Origin Facility in Singapore. Police later arrested a woman in connection with the crime;

- **€191,636** – a violent Theft of Vehicle incident in Pulau Pinang in Malaysia by four armed offenders, which resulted in the loss of a cargo of Jewellery/Precious Metal.

More details are available in the TAPA IIS database.
As part of TAPA APAC’s strategic plan to develop more trainers across the region and support the needs of local members, it has recently qualified six more trainers in India to deliver courses for companies adopting or increasing their use of the Association’s Facility Security Requirements (FSR) and Trucking Security Requirements (TSR).

The two-day ‘Train the Trainer’ course in Delhi was conducted by Herdial Singh, Standards Committee Lead and Treasurer of TAPA APAC and was successfully completed by:

- Amanullah Khan - Delhivery India
- Chandran Mavila - Amazon India
- Sanjay Kaushik - Netrika Consulting
- Umesh Sharma - Netrika Consulting
- Ashwani Sindhwani - DHL Express
- Ganga Charan Sharma - TÜV Rheinland

With industry losses estimated at more than 1000 crore each year, companies are seeing increased incidents of thefts from warehouses as well as during last mile deliveries. TAPA India Service Centre’s Sanjay Kaushik - Managing Director of Netrika Consulting said: “To deal with incidents such as these, more companies in India are embracing TAPA’s Facility Security Requirements (FSR) and Trucking Security Requirements (TSR) and requiring our training services. We are creating a pool of qualified and talented trainers for all the future TAPA trainings. This will ensure that qualified trainers are readily available and means that TAPA India can host more events.”

For information on the next TAPA India training event, please contact info@tapa-apac.org

CBP’S CUSTOMS TRADE PARTNERSHIP AGAINST TERRORISM FINALIZED AN UPDATE TO ITS MINIMUM SECURITY CRITERIA

The U.S. Customs and Border Protection’s Customs Trade Partnership Against Terrorism (CTPAT) program has finalized its review and update of its Minimum Security Criteria (MSC). The Transported Asset Protection Association (TAPA AMERICAS) is proud to have been a part of the CTPAT Working Group that collaborated on these Minimum Security Criteria.

The press release below is published with the approval of U.S. Customs and Border Protection.

After over two and-a-half years of collaboration with the trade community, U.S. Customs and Border Protection’s Customs Trade Partnership Against Terrorism (CTPAT) program has finalized its review and update of its Minimum Security Criteria (MSC).

Early in 2016, CBP formally requested the Commercial Customs Operations Advisory Committee (COAC) to establish a Working Group (WG) in order to discuss and recommend updates to the program’s MSC. CTPAT’s MSC required updating to ensure that it is reflective of the current supply chain environment and the threats that the global supply chain faces today. Once established, the WG, made up of 50 individuals from both the private and public sector, worked diligently to discuss the updates.

This collaboration produced a series of MSC booklets, one for each business entity type eligible for CTPAT membership. The booklets address both the eligibility requirements and the MSC for each of the twelve entities in CTPAT. These booklets have been uploaded to the CTPAT Portal and will soon be uploaded to the CTPAT website as well (cbp.gov/ctpat). Members are expected to implement the new criteria throughout the remainder of calendar year 2019 and validations on the new MSC will begin in early 2020.

The CTPAT MSC WG, dismantled after completing its update, was comprised of individuals representing the equities and interests of the entire supply chain spectrum. It was made up of representatives from current CTPAT companies in good standing, including importers, exporters, sea carriers, and customs brokers. It also included representatives from major trade organizations and associations, such as the U.S. Chamber of Commerce; the World Shipping Council; the Transported Asset Protection Association; the International Air Transportation Association; the World Business Alliance for Secure Commerce; the British Standards Institute; the Supplier Compliance Audit Network; Airlines for America; and Sandler, Travis & Rosenberg.

CBP’s goal is to establish a holistic approach to ensuring the security of the supply chain – and an approach that better reflects CBP’s overall mission.
A monthly update by Mark Gruentjes, TAPA EMEA Standards Lead

After receiving a steady stream of questions about TAPA’s Security Standards from Audit Bodies and our members, we feel it will be beneficial to share some of the questions received and the responses given by the TAPA EMEA Standards Team. We aim to cover 3-5 questions in Vigilant each month.

Recent FAQ articles have maintained a focus on the changes to some of the certification requirements and scope that we will see deployed in the 2020 versions of the TAPA Security Standards.

Several questions have already been answered that look into some of these changes and we will continue to address any new questions we receive when necessary. As the time to produce and deploy the new Standards is fast approaching, this article deals with the roadmap TAPA is working on to ensure we deliver the revised Standards and supporting infrastructure in plenty of time before they replace the existing Facility Security Requirements (FSR) and Trucking Security Requirements (TSR) on 1 July 2020.

If you would like to raise a new topic for discussion or ask questions about one of our published responses, please contact us at info@tapaemea.org

Question 1.

*Will TAPA be publishing the details on the changes between the old and new versions of the Standards?*

**Answer:** Yes, when the revised Standards are released, a summary of the main changes will also be published. As previously mentioned, we have tried to limit the number of changes to our Security Requirements. We are doing this because we want to focus on introducing a Multi-Site Certification option for the Facility Security Requirements. Simultaneously, we will expand the Trucking Security Requirements to a Modular concept, which will allow more vehicles to be included in a TSR certification.

Question 2.

*When will the updated training schedule be published and what form will it take?*

**Answer:** With a change in concept being introduced for both FSR and TSR, we anticipate that quite a few changes to the TAPA Standards’ training programme will be required. We are currently exploring both classroom-attended training and access to online training modules. It’s too early to say for certain how the new training will be delivered but TAPA will be investing significantly to ensure the training materials will be easily accessible and of high quality. Our objective is to have training available to our members and the Independent Audit Bodies (IABs) before the revised Standards come into force on 1 July 2020. Watch out for further updates as we begin to focus on this very important topic.
Question 3.
I hear about Standards being published this year but they don’t come into effect until July 2020. Why the delay? Is there a schedule we need to know about?

Answer: The work we are undertaking in 2019 is focused on updating the FSR and TSR Standards. 2020 will see the roll out and preparations for the launch date being completed. The current roadmap for the revised Standards includes the following milestones:

1. Exploration – Completed
2. Development – In progress
   a. Final draft of Standards available - September 2019
   b. Membership consultation completed – October 2019
3. Approval – To be done
   a. Regional approval – November 2019
   b. World Wide Council approval – December 2019
4. Delivery – To be done
   a. Training materials created and training schedule available - May 2020
   b. FSR/TSR deployed - July 2020

There are obviously a lot of supporting details and tasks which are being undertaken to achieve this plan. We will continue to publish relevant new details as and when they are available.

Question 4.
Who can I contact if I have concerns about my existing TAPA certification being impacted by the release of revised TAPA Standards?

Answer: A contact request to the following link will produce a response from TAPA.

https://www.tapa-global.org/contact.html

Alternatively, TAPA’s regional Standards Teams and Board Members are always at your disposal. Contact your regional office if you would like to discuss any matters with a TAPA representative.
Axis launches multidirectional camera, audio amplifier and video door station

The AXIS P3719-PLE, Axis says, is easy to install and cost-effective, essentially performing the job of four cameras. Designed for outdoor use, this four-channel network camera delivers Quad HD resolution, 30 frames per second and 360-degree coverage round the clock. Axis Lightfinder technology, WDR and 360-degree IR illumination combine to “capture images with exceptional sharpness and clarity regardless of lighting conditions”.

Combining access control, two-way audio and a 6MP security camera in a single device, the AXIS A8207-VE promises to reduce the number of devices installed at the door, integrating with video management, access control, and VoIP communications, while the AXIS Q6215-LE heavy duty PTZ was developed in response to demand for heavy-duty PTZ cameras with built-in IR illumination. It boasts a half-inch sensor plus rapid pan, tilt, and zoom. The network PTZ claims to achieve exceptional video quality at up to 1,300 ft, including in low light or complete darkness.

Read more at www.axis.com

Dedicated app and new integration with Milestone Access

Inner Range’s award-winning entry-level access control system Inception has been upgraded with a new dedicated app and the ability to integrate with the Milestone Access platform. Inception is Inner Range’s “powerful yet budget-friendly” access control and security alarm system. New and existing customers can now use the Sky Command App to control access remotely. It allows interactive control and live status of areas, inputs, doors and outputs as well as simple or multimode area arming options. Push notifications can be sent to smartphones helping security managers stay alert to any changes on site.

A new integration with Milestone XProtect video management system allows the Inception controller to become the security and access mechanism supporting the Milestone system. Multiple Inception systems can be integrated with a single Milestone system for multi-site monitoring. Live access and alarm events can be sent to the Milestone system, enabling operators to, for instance, compare video footage to a user’s photo to grant access. The integration means live access and alarm events can be sent to Milestone, allowing a wide range of actions to be triggered within the system.

Find out more at www.innerrange.com

Exacq boost power of enterprise level video surveillance

Tapping into the power of Exacq’s enterprise level video security features just got a whole lot easier with the launch of the new EM-Series hardware platform dedicated to running Enterprise Manager software, which is now an integrated part of the exacqVision Enterprise edition VMS. Through an intuitive dashboard, the Enterprise Manager provides ready access to enhanced health monitoring, user management, administration of software updates, high-availability capabilities and much more. The powerful combination of EM-Series servers running Enterprise Manager simplifies management of exacqVision VMS software and provides customers with the features that are claimed to be indispensable in distributed enterprise environments.

More product information is available at www.exacqvision.com

VIVOTEK launches deep learning-based people detection solution

VIVOTEK, a global leading IP surveillance provider, has launched its Deep Learning Smart VCA, Cybersecurity Management Solution, and a brand new license plate recognition camera. As one of the founding members of the Open Security & Safety Alliance (OSSA), VIVOTEK, in its shared pursuit of a common standardized platform, will also reveal an innovative Android-based AI camera.

In the era of Artificial Intelligence, VIVOTEK aspires to bring more valuable analysis of human behavior to its solutions. Based on its self-developed Deep Learning based People Detection technology, VIVOTEK has improved security with proactive detection and now focuses this technology on commercial opportunities. With accurate People Detection technology, only the activities of persons will trigger an event. It thus significantly reduces false alarms as well as enhances operational efficiency by making use of data insight reports.

Learn more at www.vivotek.com

Eagle Eye Networks introduces open source secure camera

Eagle Eye, the cloud-based surveillance company, has launched its new open, public domain, secure, plug and play communications framework that enables video manufacturers to connect cameras, DVRs and encoders to the cloud. Its Networks’ Cloud Camera Specification has been developed with 10 years’ experience gained from practical integrations with camera manufacturers and cloud technology partnerships. Eagle Eye is providing an open source SDK and an open public domain specification that can be used across the industry.

Read more at www.een.com

Aerohive’s New Access Management to ensure IoT Success

With Aerohive’s secure access management solution, A3, administrators can manage the lifecycle of all devices, including IoT devices, on the network. Use access management to stay in control of devices? This is where access management comes in. Think of it as an automated system that can discover a device, bring it on the network, and secure it. And the best way to deploy access management is to make it part of the edge network because the edge is point of entry for many devices today.

See more product information at www.aerohive.com

Please note that none of the items covered in this section are endorsed by TAPA.
In each issue of this newsletter, we publish a list of the TAPA members that have most recently gained TAPA Supply Chain Security Standards certifications.

The following companies and locations were audited by one of TAPA’s approved Independent Audit Bodies (IABs) or, in the case of Class ‘C’ or Level 3 certifications, may have been completed by an in-house TAPA-trained person.

**EUROPE, MIDDLE EAST & AFRICA REGION**

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**ASIA PACIFIC REGION**

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**TSR**

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- PARKING SITES: 44
- NEW SITES IN PIPELINE: 55
- COUNTRIES: 10